**Transformation Accelerator Program:
Charter for Improvement, Mid-Atlantic Region**

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| **Name:**  |  |
| **Team Members:**  |  |
| **Organization Name:**  |  |

1. **What is the problem your organization is addressing in your Prince George’s site (s) through the KP Transformation Accelerator Program?**

*3-5 sentences. Where can you improve services? For which populations?*

1. **What are your specific goals?**

*Identify 1-3 goals. Based on the pain points identified, which are priorities? Consider starting with “quick wins”, changes you can make quickly that have impact. At least one goal needs to focus on improving population health as part of the “shared project”.*

1. **Explain how you presented these goals to leadership and a how leadership sees this fitting into the overall organizational goals.***2-5 sentences.*
2. **What changes/activities will help us reach our goals?**
3. **How will you know a change is an improvement?**

*What are your measures? Think about outcomes (these come from your goals), process measures (you may not know these yet – these link to your changes you plan to test, which you may not have), and balancing measures (unintended consequences that result when working on one part of the system)*

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| ***Measure*** | ***Measure type*** *(outcome, process, balancing)* | ***Operational definition*** *(numerator, denominator, exclusions/inclusions)* | ***Who will collect data?*** | ***How often will data be collected?*** |
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1. **What Technical Assistance will help you reach your goals?**