Behavioral Health Integration: Patient Intake and Assessment

**Office Specialist**
- Check appointment list for patients ages 16+

**Medical Assistant**
- Enter screening tools into CareConnect
  - If there isn’t time to key into Care Connect before visit
- Shows patient to exam room

**PCP or Provider**
- Review BH screening tools (in CareConnect or paper)
- Low/normal (PHQ 10 or below); no substance abuse
  - No BH intervention needed - rescreen next year or as needed
- PHQ 10 or above and/or DAST/AUDIT indicates substance abuse
- Patient is good candidate for Registry
  - Obtain patient consent to see BHP
  - Yes
  - No

**BHP**
- Discussion about patient appropriateness for Registry
- BHP initiates contact with patient in-person or virtually
- Outreach to patients with historical diagnosis of depression
- Obtain consent to be in Registry
- Yes
  - Initiate new Episode in Care Connect
- No
  - Notify PCP
- Track time spent with patient
- Patient graduates

- Deliver appropriate care
- Secure interpretation services if necessary
- Warm handoff
- Follow up about patient during Huddle
- Patient can return to Registry if necessary