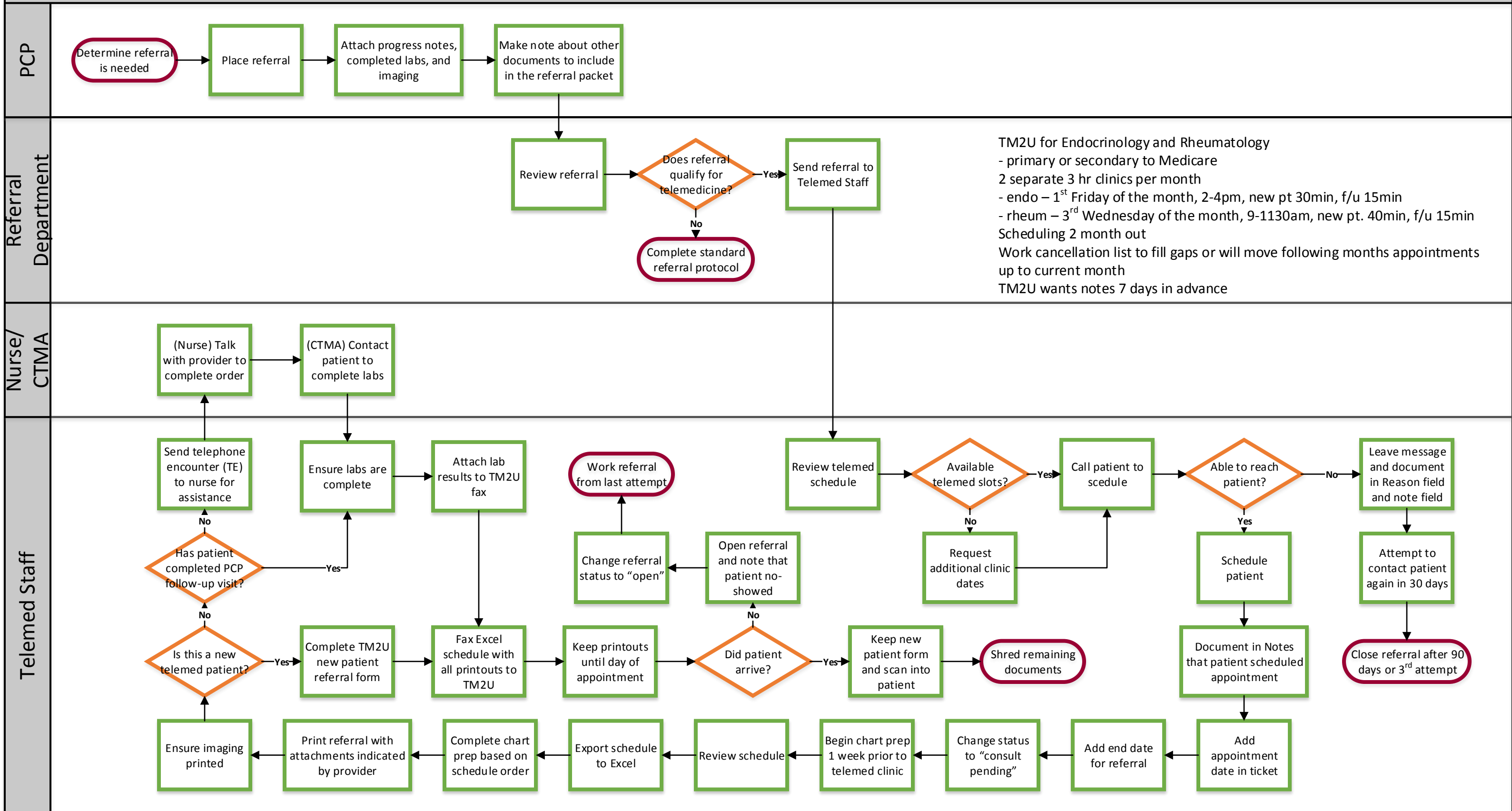


# West County Health Center – Current State: Telemedicine Referral and Scheduling

Workflow for creating and processing a telemedicine referral, including scheduling the telemedicine visit.

October 10, 2018



TM2U for Endocrinology and Rheumatology  
 - primary or secondary to Medicare  
 2 separate 3 hr clinics per month  
 - endo – 1<sup>st</sup> Friday of the month, 2-4pm, new pt 30min, f/u 15min  
 - rheum – 3<sup>rd</sup> Wednesday of the month, 9-1130am, new pt. 40min, f/u 15min  
 Scheduling 2 month out  
 Work cancellation list to fill gaps or will move following months appointments up to current month  
 TM2U wants notes 7 days in advance

# West County Health Center – Current State: Telemedicine Appointment

Workflow for completing a telemedicine visit.  
October 11, 2018

