Welcome to the Applied Project Track!

March 2, 2021

While you’re waiting, please rename yourself:

1. Click the Participants icon at the bottom of your screen
2. Hover over your name & click Rename
3. Change your name to [full name- organization name]
Agenda

- Introductions & Ice Breaker
- Applied Project Track Orientation
- Next Steps
Introductions & Ice Breaker
Ice Breaker

- Spend 8 minutes meeting 3 other members of the Applied Project Track
- Each person should spend about 2 minutes sharing

Share the following with your peers:

1. Your Name
2. Organization & Location
3. Role
4. What stood out to you from Kaiser Permanente’s presentation?
   What are you excited to learn from Kaiser in future sessions?
What are you excited to learn from Kaiser Permanente in future sessions?
Applied Project Track Orientation
Objective for Applied Project Track

1. Each team will improve virtual care delivery for a specific population that faces barriers to accessing care by leverage creative problem-solving tools

2. Collectively identify best practices that improve virtual care delivery for specific populations that can be leveraged by other organizations across the nation.
Define the problem you will solve over the next 15 months.

March & April ‘21

Define

Uncover the current state. Learn from those that experience your processes.

May & June ‘21

Discover

Select and create tests of change that may improve your processes.

July & August ‘21

Prioritize & Design

Test your improvement ideas and measure their impact.

September – February ‘22

Test & Refine

Hardwire and spread successful tests.

March – May ‘22

Implement & Spread
# Webinar Structure to Achieve Objective

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<th>Types of Webinars</th>
<th>Description</th>
<th>Approximate Frequency</th>
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| Content Webinars        | - Provide training on tools and methods that will be used to advance your project  
                         | - Leverage both Quality Improvement & Human Centered Design tools and methods | Every 4-6 weeks between April and September                |
| Share and Learn         | - Opportunity to share your learnings with your peers and hear about their work to inform your own. | Every 4 weeks between October and March                     |
| Experts from the Field  | - Hear from Kaiser Permanente and other industry leaders to help inspire your virtual care tests | Approximately every 3 months                              |
| Booster Webinars        | - Opportunity to receive additional support and deep diving specific topics | Based on Participants Needs                               |
| Small Group Coaching    | - Meet with a coach and 4-5 other organizations focused on a similar population to discuss progress on your project.  
                         | - Ask questions of your coach and peers to support you in advancing your work. | Monthly (April - September)
Next Steps
Save the Dates!

**Booster Webinar #1:** Evaluation Process Overview
- Thursday, March 25th
- 12:00 – 1:00pm PST

**Assignment #1**
*Complete on the Club*
- Due Friday, April 9th
- By 3:00pm PST

**Content Webinar #1:** Defining Your Problem
- Tuesday, April 13th
- 12:00 – 1:30pm PST

**Content Webinar #2:** Understanding the Current State
- Tuesday, May 11th
- 12:00 – 1:30pm PST

**What’s the Club?**
- Assignment #1
- Due Friday, April 9th
- By 3:00pm PST
Virtual Care Innovation Network Club

Join the Club on CCI Academy!

• Find the most up-to-date announcements, information on upcoming webinars and events, and resources

• Ask for help or advice from peers, coaches and participate in discussions related to virtual care

• Generate ideas by learning what others are doing
Virtual Care Innovation Network Club

How to join the club

In the Club Directory, find the Virtual Care Innovation Network.

Click the blue button, Join Club.

In a follow-up email, you’ll receive the link with quick instructions to log in to your account.

Joining the VCIN Club will ensure that you’ll have access to all attachments, links and more!
Assignment #1

Due: Friday, April 9th by 3:00pm PST

- Join the Virtual Care Innovation Network Club
- Update your Club profile
- Complete the first slide of your storyboard (additional information will be posted on the VCIN Club)
- Schedule your reoccurring team meetings
Thank you!

For questions, contact:

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