



CCI

CENTER FOR CARE
INNOVATIONS

Virtual Convening #4

Virtual Care Innovation Network

A community health collaboration founded by  KAISER PERMANENTE®

OCTOBER 19, 2021, 12 – 1:30 PM PDT

I Agenda

- 1 Housekeeping & Agenda Review
- 2 Breakout Rooms: Share & Learn Debrief
- 3 Cohort Spotlight
- 4 Open Discussion
- 5 Next Steps & Wrap Up



Connecting Your Phone to Zoom Audio



Step 1

Find “Mute”

At the bottom of your Zoom screen, click the upside-down carrot (^) next to “Mute.”



Step 2

“Switch to Phone Audio”

Choose the option “Switch to Phone Audio” in the list.



Step 3

“Phone Call”

In the pop-up, make sure the “Phone Call” tab is selected. Follow the instructions.



Step 4

Enter Your IDs

Enter your Meeting ID and Participant ID.
Do not skip this step!

I Housekeeping



Mute

Minimize Interruptions

Please make sure to mute yourself when you aren't speaking.



Chat

Go Ahead, Speak Up!

Use the Zoom chat to ask questions and participate in activities.



Naming

Add Your Organization

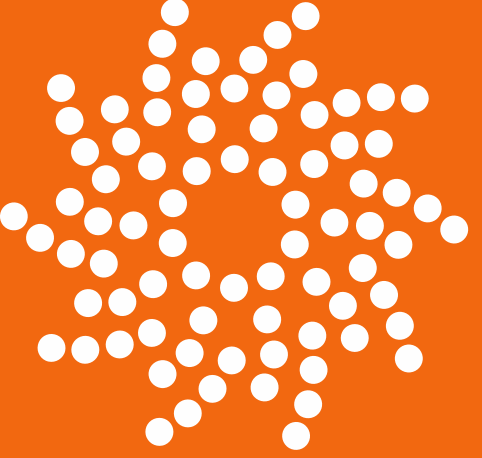
Represent your organization and add your organization's name to your name.



Tech Issues

Here to Help

Chat Nhi privately if you are having issues and need tech assistance.



Share & Learn Debrief



Breakout Session (20 minutes)

In a group of 4, please share the following with your peers. Each person should take around 5 minutes:

- Your name & organization
- Which teams did you hear from at the Share & Learn?
- What promising practices did you hear that excited you?
- Did you take any of these promising practices back to your organization? What are your next steps?

Share & Learn Presentations

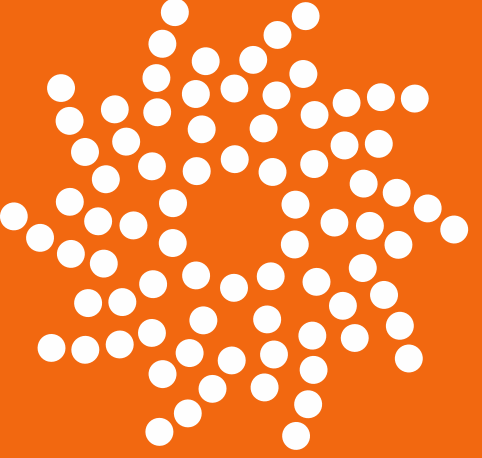
Organization	Presentation Topic
Alliance Medical Center	Increasing Patient Portal Enrollment and Utilization
Asian Health Services	Launching a Continuous Care & Smart BP Monitoring in a Low English Proficiency Community
Colorado Coalition for the Homeless	Virtual Care for the Homeless
Denver Health	Improving Telehealth Video Visits and MyChart Access for Non-English Speaking Patients
Elica Health Centers	Increasing Virtual Visit Access and Utilization for the Unhoused
Family Health Centers of San Diego	Improving Access to High Quality Virtual Care to Patients with Limited Resources
Hawaii Health and Harm Reduction Center	Behavioral Health Services via Telehealth from Mobile Medical Unit
La Clinica del Pueblo	Remote Patient Monitoring
LifeLong Medical Care	Development of RPM Services: BP At-Home Program & Tablet Accessibility for Seniors
Multnomah County Health Department	Improving Video Visits for our BIPOC Community
Northeast Valley Health Corporation	Partnering with Community Partners to Offer Telehealth Visits to Homeless Clients
Yakima Neighborhood Health Services	Enhancing Access to Digital Health for Patients Experiencing Homelessness



Breakout Room Takeaways

In the Zoom chat box, share:

What promising practice did you learn about during the Share & Learn that excited you?



Cohort Spotlight

■ Cohort Spotlight

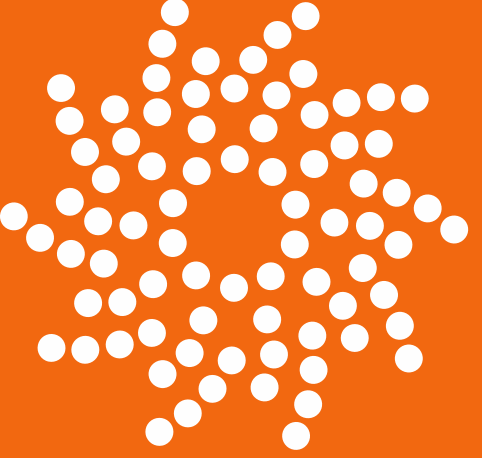


Jared Christenot, MBA

Quality Officer
Kokua Kalihi Valley Comprehensive
Family Services

Dr. Nathan Tan, MD

Associate Clinical Director
Kokua Kalihi Valley Comprehensive
Family Services



Open Discussion

Update Report Out Dashboard

Excel Clinic Connection Report Out Dashboard - Saved

Search (Option + Q)

File Home Insert Draw Page Layout Formulas Data Review View Automate Help

Editing

Share Comments

Undo Paste Cut Copy Format Painter Clipboard

Font Calibri Light 11 Bold Italic Underline Text Color Background Color

Alignment Wrap Text Merge & Center

Number General \$ % .00 .00

Conditional Formatting Format As Table Styles

Cells Insert Delete Format

Editing AutoSum Clear Sort & Filter Find & Select

Analysis Analyze Data

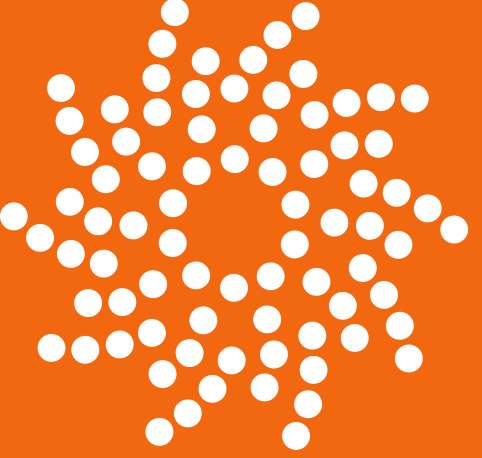
	A	B	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC
1			October													
2	Organization Name	Project Lead Name	What is your organization doing well in virtual care?	What is currently your biggest challenge?	Do you have something they you've been testing that you'd like to share with your peers? Or do you have any questions for your peers about things they are doing?											
3	Bay Area Community Health	Nicole Bueno														
4	CHAS Health	Roy Cantu														



Open Discussion

- What has been going well?
- What has been challenging?
- What learnings from the Share & Learn and today's webinar are you hoping to use or test in the future?





Next Steps

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How Did We Do?

Take the next minute to answer our virtual event poll.



Learn to Solve Problems in a Human-Centered, Collaborative, Creative Way

6-month Virtual Training Program

Application Deadline

November 19, 2021 at 5:00 PM

www.careinnovations.org/catalyst-2022

I Announcements



Upcoming Showcase

[CCI Tech Solutions Showcase: Remote Patient Monitoring, Connected](#) — **Oct. 22 at 12pm**

PT. In this showcase, we'll be focusing on RPM that's "connected," meaning devices are able to automatically transmit health data over Wi-Fi or cellular service. You'll hear stories from frontline health workers and see demos from promising digital health vendors.



Upcoming Showcase

[CCI Tech Solutions Showcase: Remote Patient Monitoring, Unconnected](#) — **Nov. 30 at 12pm**

PT. In this showcase, we'll be focusing on RPM that's "unconnected," meaning the data must be manually reported and documented. You'll hear stories from frontline health workers and see demos from promising digital health vendors.



Health Pilots Podcast

[Do You Want to be a Catalyst?](#) — Now, it's your chance to get involved in Catalyst, our award-winning training program that teaches an approach to problem solving that is rooted in understanding people's needs and experiences. Learn about the application process, building new mindsets, and how you can contribute to the future of community health.



Calendar Invites

VCIN participants will receive updated calendar invites for the remaining events of 2021 from NHI and new calendar invites for events in 2022 from Ally. Please reach out if you have any questions or any updates to your contact information.

Save the Dates!

2021				2022
Oct		Nov	Dec	Jan
Clinic Connection Convenings	Virtual Convening #4 October 19 12 – 1:30 PM PDT ★		Virtual Convening #5 December 16 12 – 1:30 PM PDT	
Applied Project Convenings (Clinic Connection participants are expected to attend the Share & Learn webinars)		Share & Learn #2 November 18 12 – 2:00 PM PDT		Share & Learn #3 January 18 12 – 2:00 PM PDT

I Questions?



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