ROOTS Evaluation Update

March 8, 2018

Evaluation Goals

Goal: Ensure learnings from the program are identified and recorded, including:

1. What roles can CHCs best play in addressing SDOH?
2. What types of projects were easiest to implement and why?
3. What challenges did sites face in implementing projects and how did they address them?
4. What ROOTS program activities were most helpful?
5. Did participation in this program increase sites' capacity to address patients' SDOH?

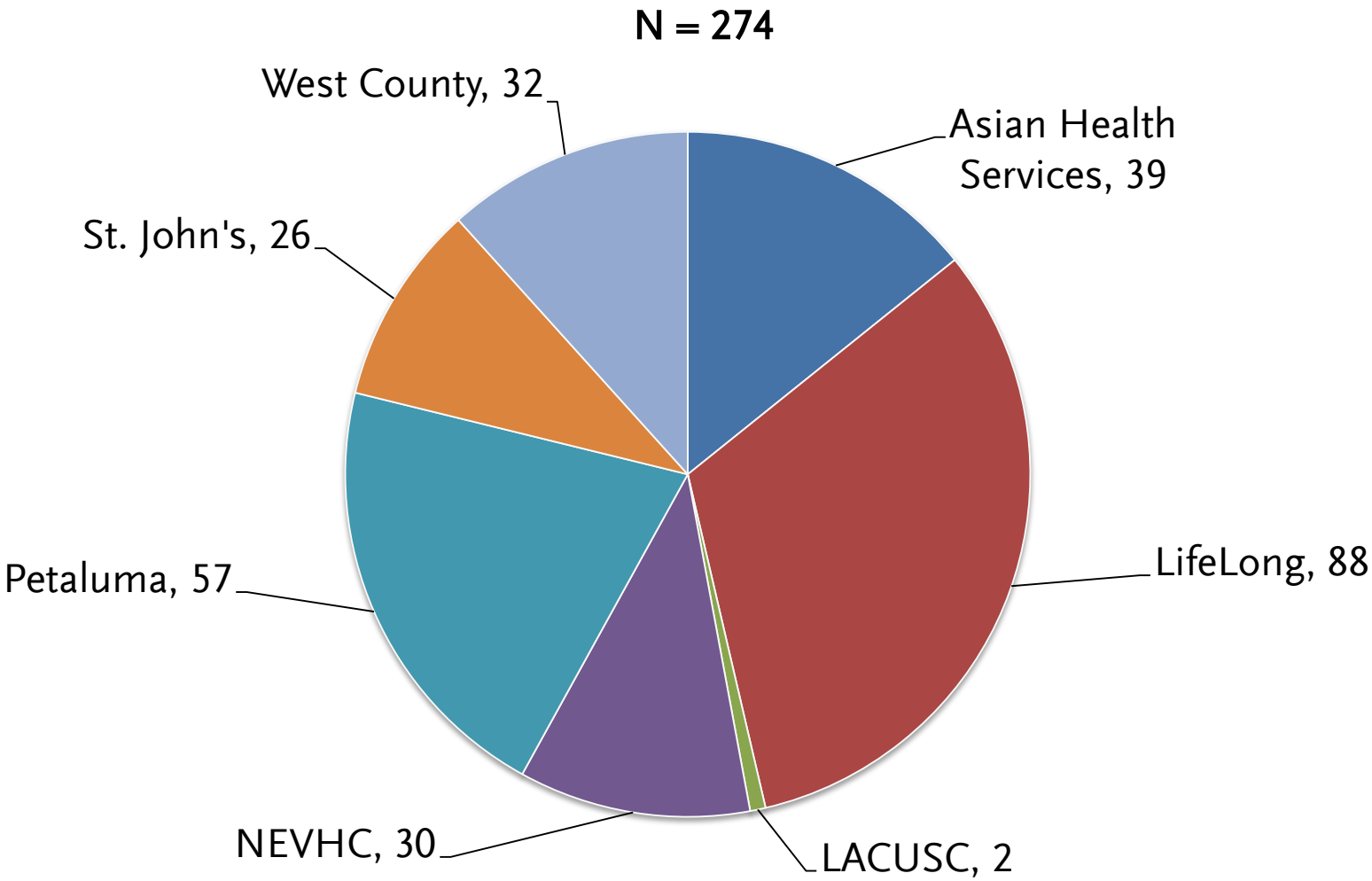
Evaluation Activities

- **Baseline project lead interviews:** Nov-Dec 2017 ✓
- **Baseline staff surveys**: Dec 2017 – Jan 2018 ✓
- **Mid course ~~project lead~~ interviews**: Apr 2018
- **Follow-up staff surveys**: Jul-Aug 2018
- **Follow-up project lead interviews**: Jun-Aug 2018
- Collection of **site-specific process and outcome metrics**: Aug 2018
- Throughout: **Surveys to gauge satisfaction** with program sessions, and **one-on-one evaluation TA**.

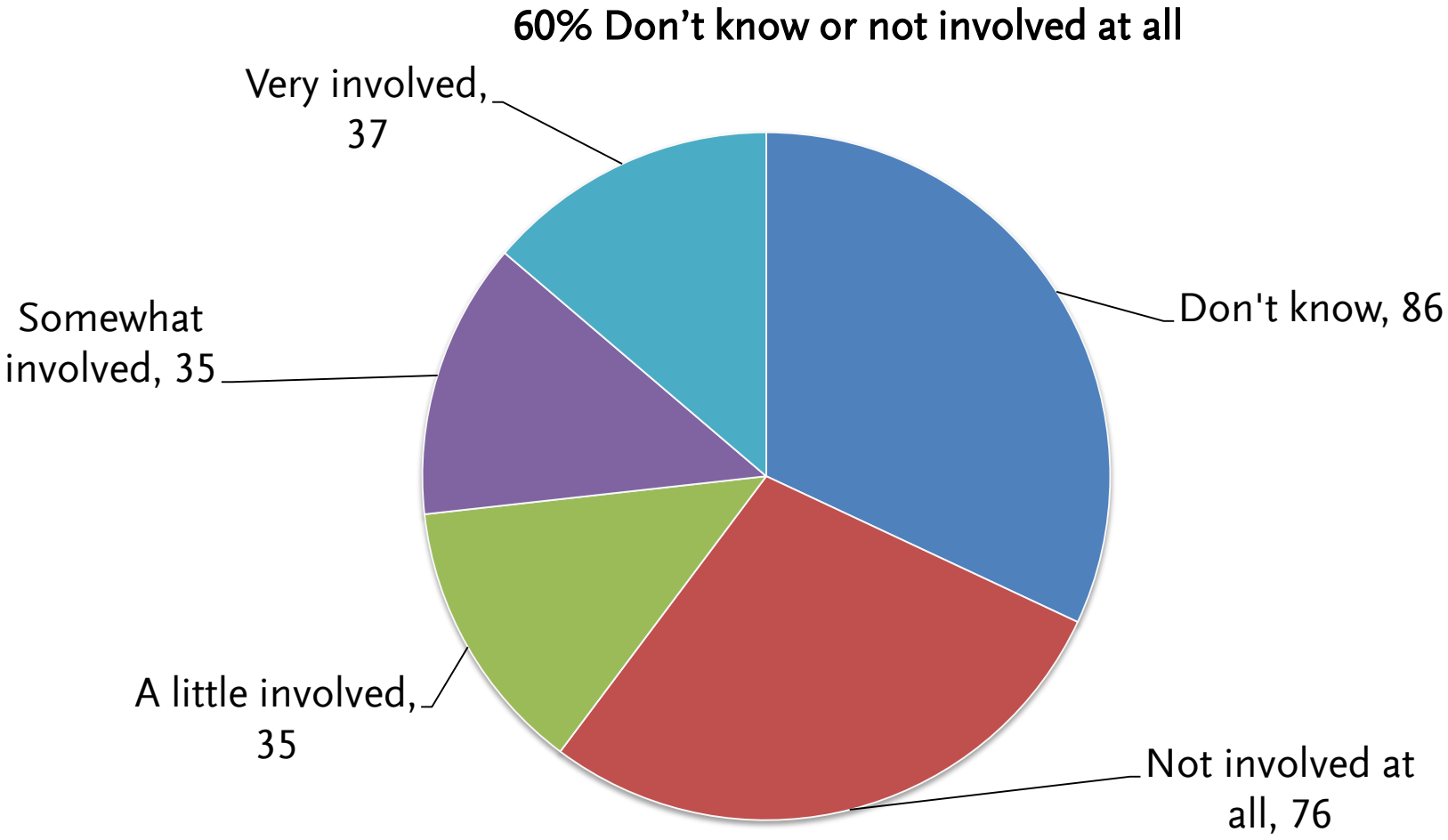
Baseline Interviews

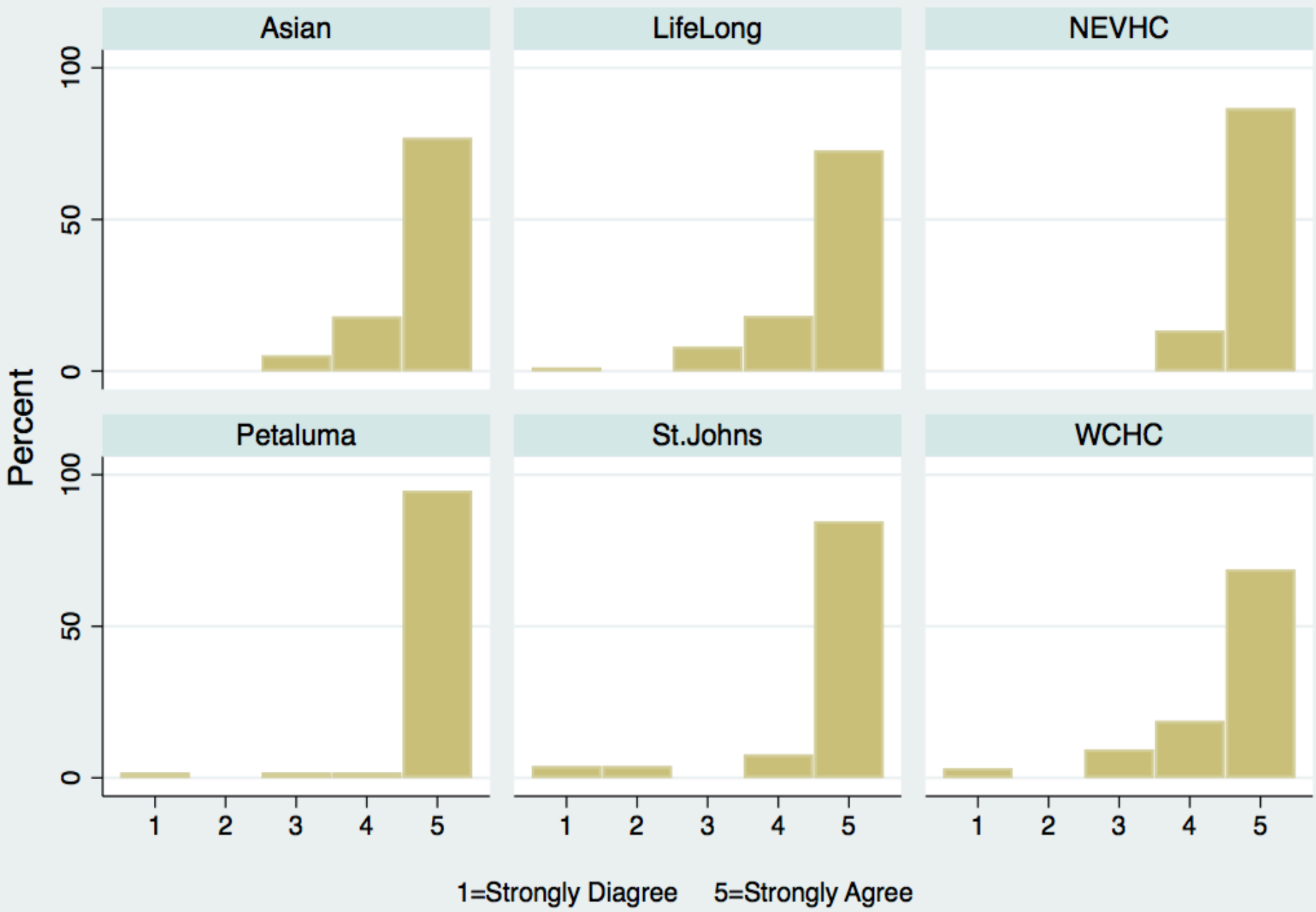
- It's not the "why" it's the "how":
  - How to screen
  - How to capture data
  - How to track referrals
  - How to build community partnerships
  - How to integrate this into busy workflows
  - How to evaluate impact
- Strongly tied to mission
- Strong support from leadership
- Some concerns with staff capacity and change management

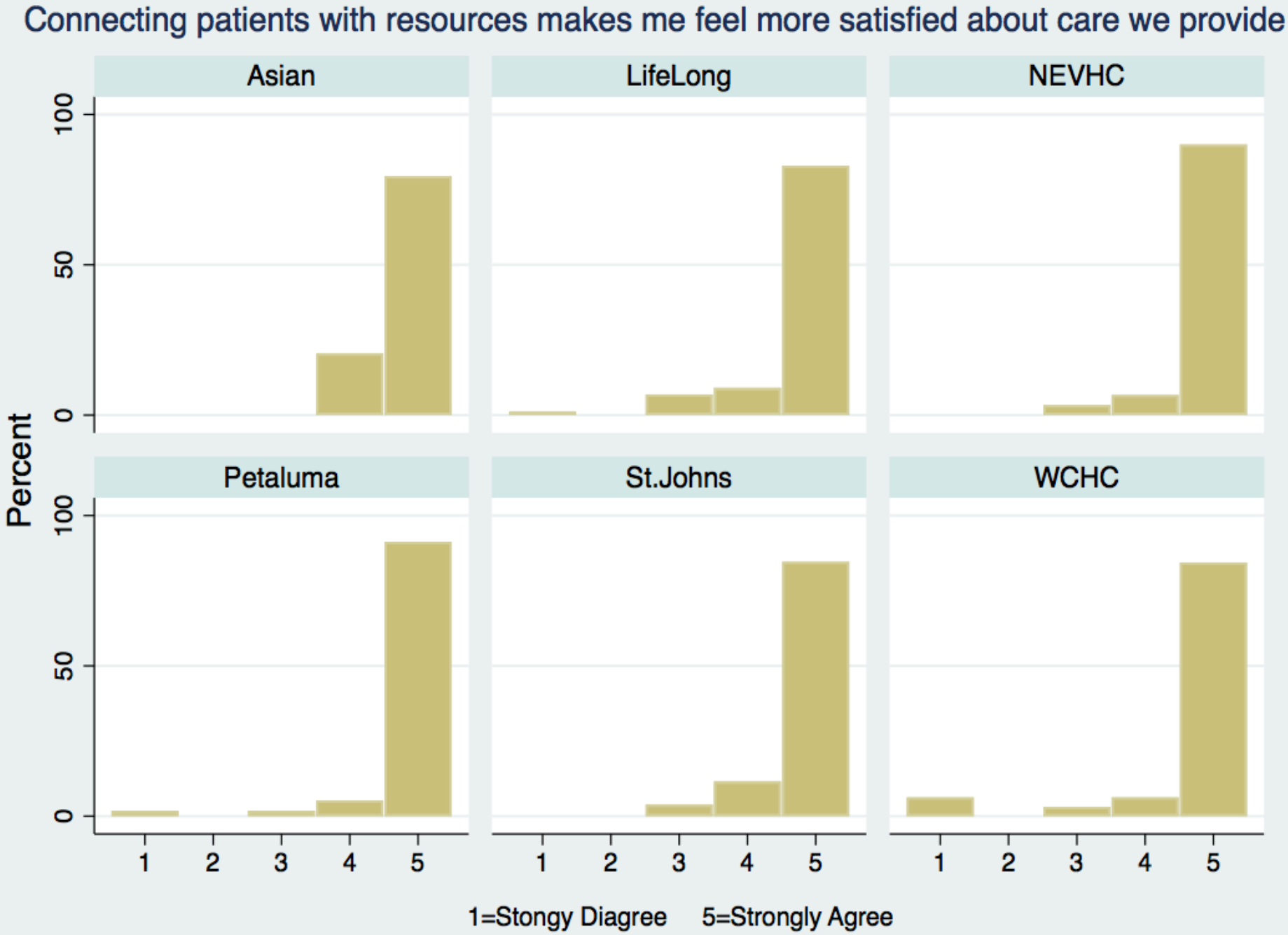
Baseline Surveys

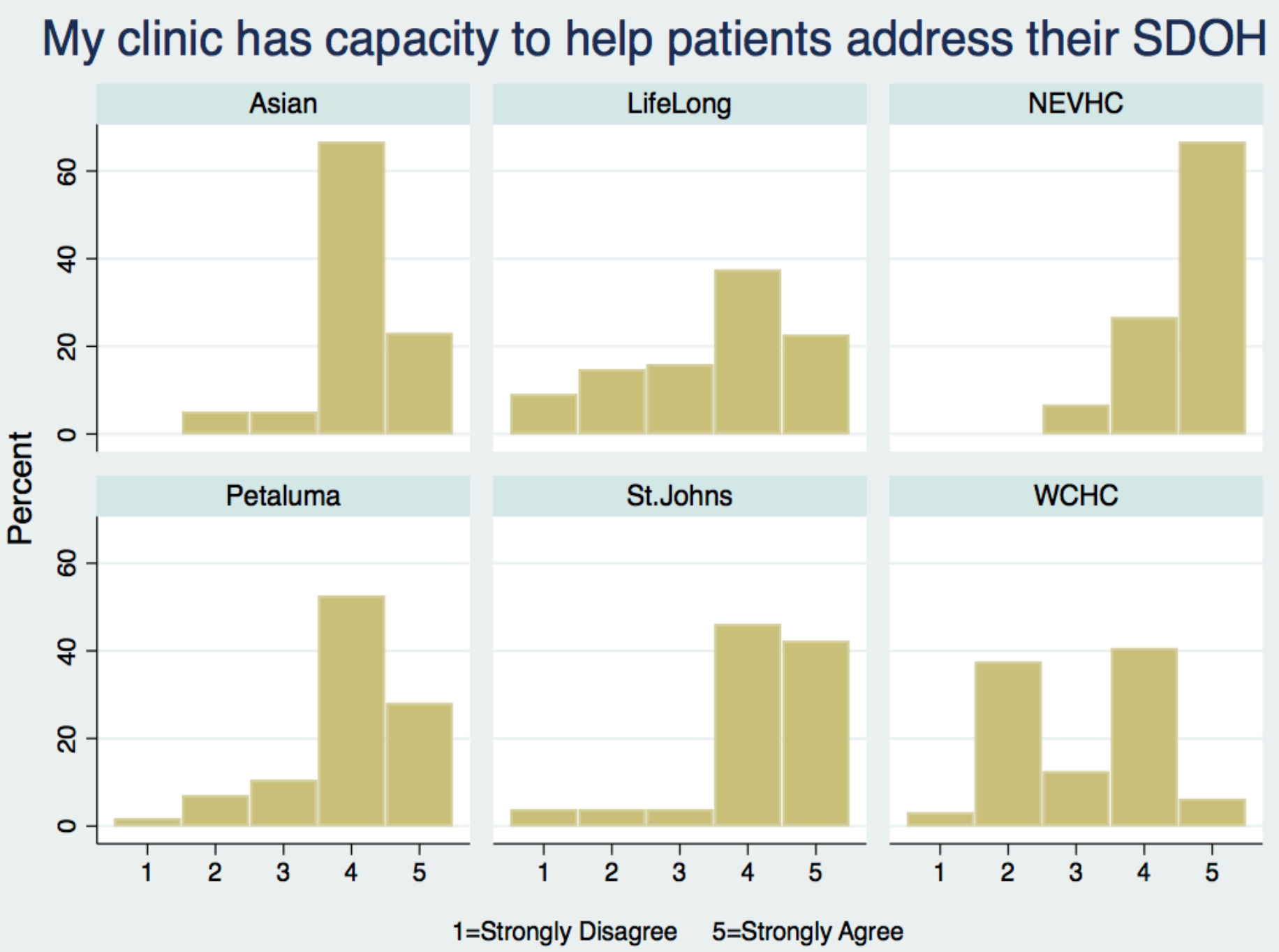


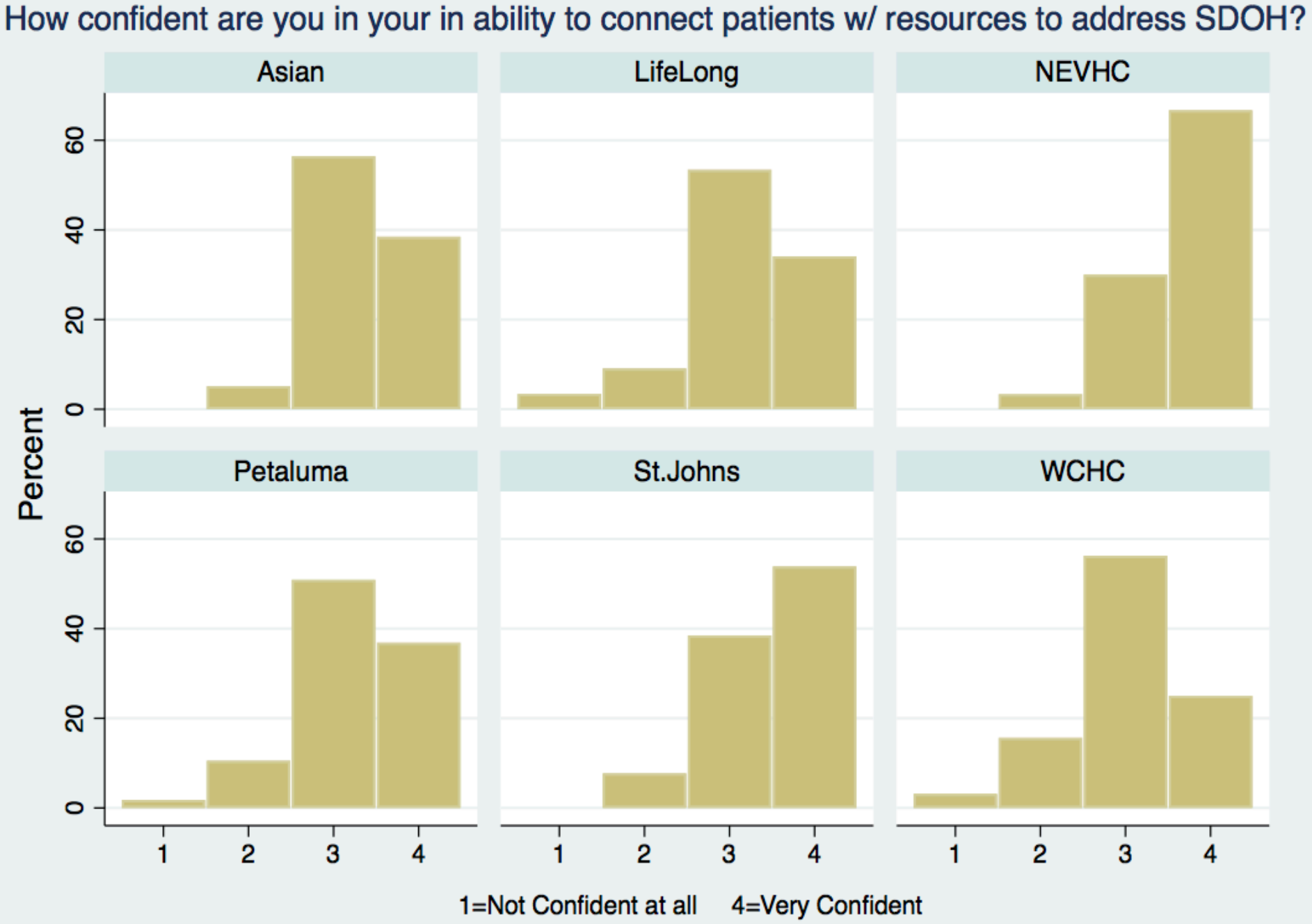
Involvement in ROOTS projects

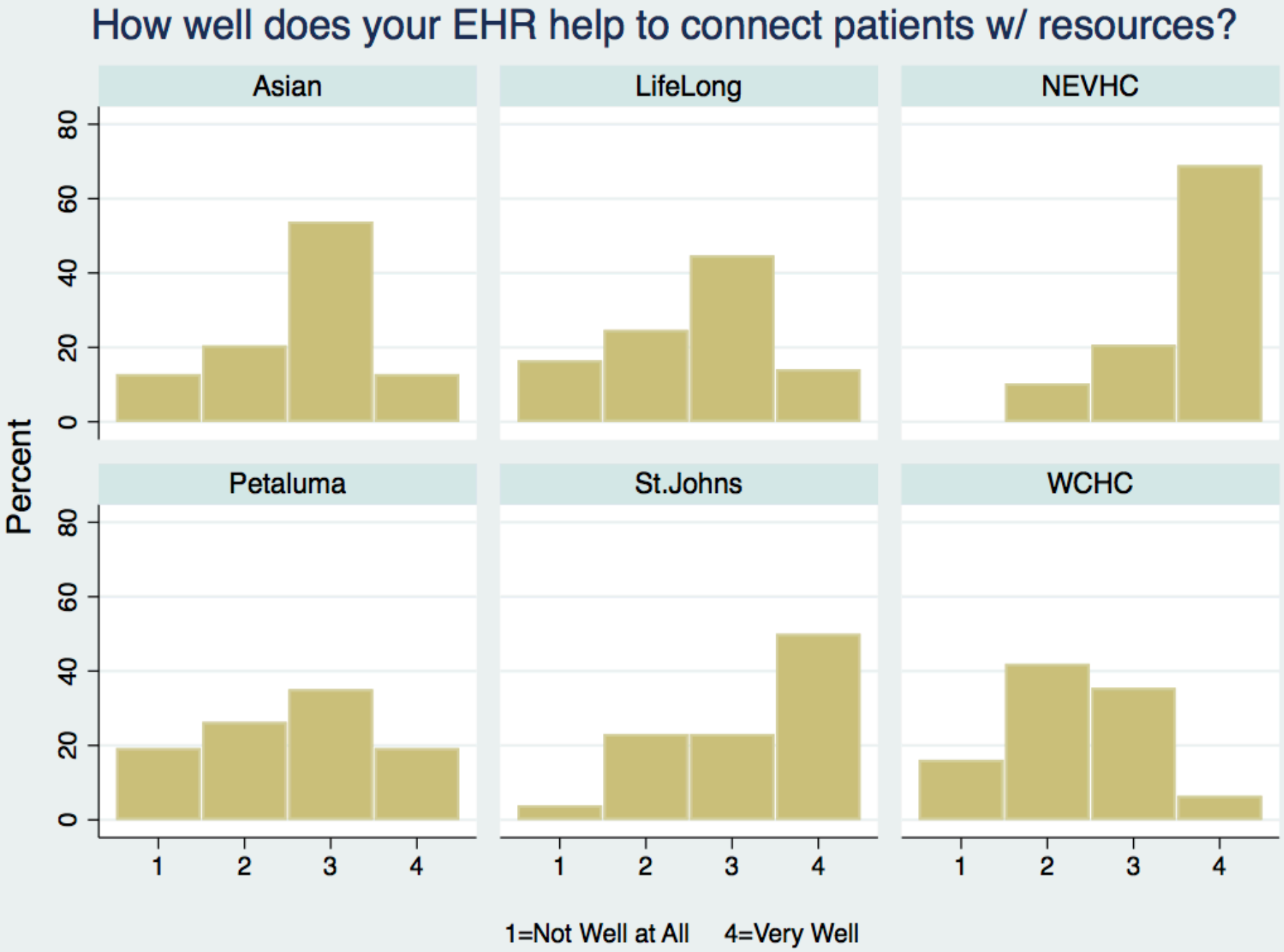


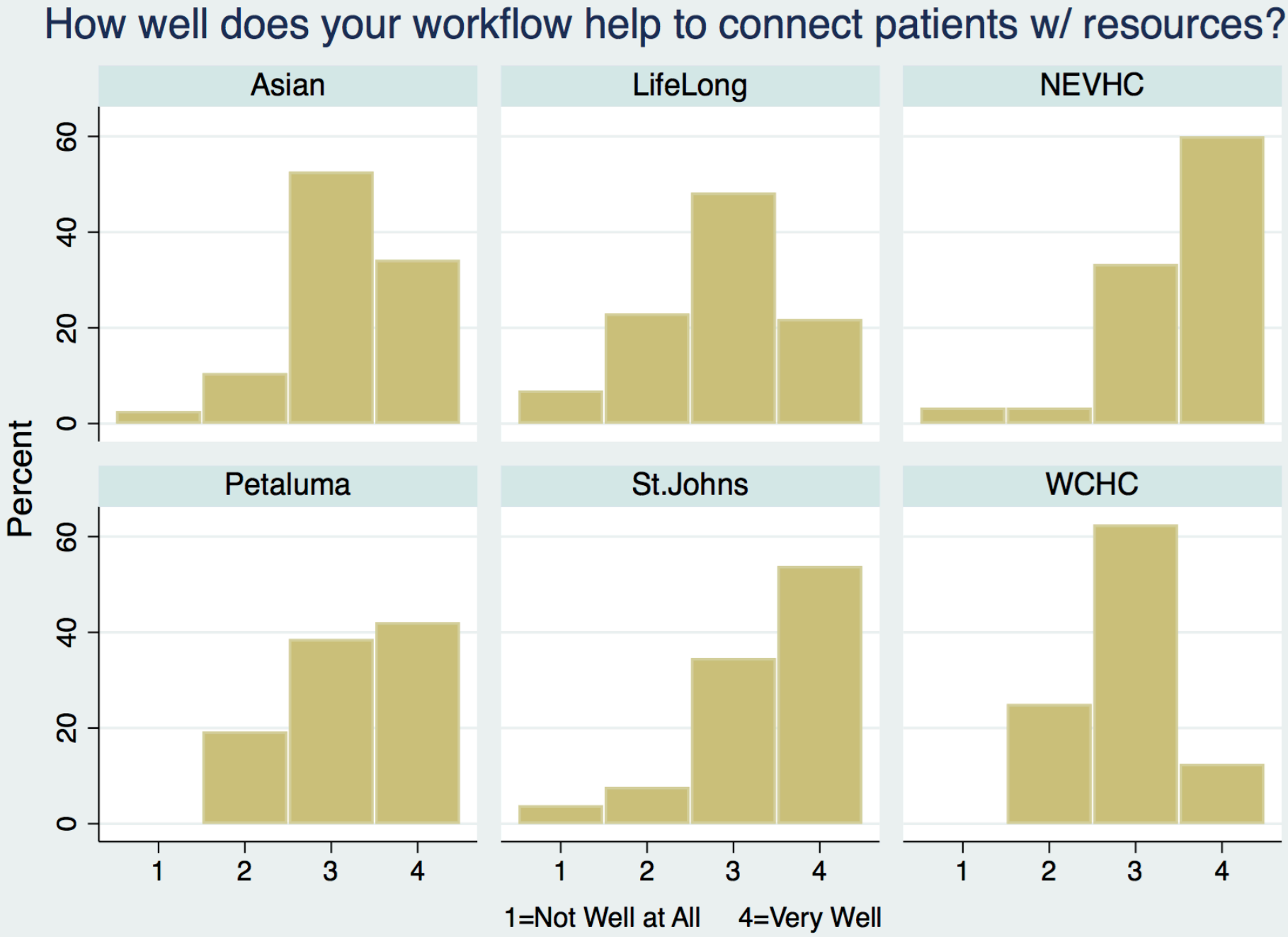

It is our role as a clinic is to address patients' SDOH
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
50
100
1
2
3
4
5
1=Strongly Diagree
5=Strongly Agree


Connecting patients with resources makes me feel more satisfied about care we provide
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
50
100
1
2
3
4
5
1=Stongy Diagree
5=Strongly Agree


My clinic has capacity to help patients address their SDOH
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
20
40
60
1
2
3
4
5
1=Strongly Disagree
5=Strongly Agree


How confident are you in your in ability to connect patients w/ resources to address SDOH?
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
20
40
60
1
2
3
4
1=Not Confident at all
4=Very Confident


How well does your EHR help to connect patients w/ resources?
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
20
40
60
80
1
2
3
4
1=Not Well at All
4=Very Well


How well does your workflow help to connect patients w/ resources?
Asian
LifeLong
NEVHC
Petaluma
St.Johns
WCHC
Percent
0
20
40
60
1
2
3
4
1=Not Well at All
4=Very Well

Next steps

- **Mid course ~~project lead~~ interviews**: Apr 2018
  - During regular coaching call times
  - Discuss challenges you are facing, and what's helped you address the challenges
  - Discuss project data collection
- **Follow-up staff surveys**: Jul-Aug 2018
- **Follow-up project lead interviews**: Jul-Aug 2018
- Collection of **site-specific process and outcome metrics**: Aug 2018
- Throughout: **Surveys to gauge satisfaction** with program sessions, and **one-on-one evaluation TA**.

Thank
you!!