ROOTS Evaluation Update

March 8, 2018
Evaluation Goals

Goal: Ensure learnings from the program are identified and recorded, including:

1. What roles can CHCs best play in addressing SDOH?
2. What types of projects were easiest to implement and why?
3. What challenges did sites face in implementing projects and how did they address them?
4. What ROOTS program activities were most helpful?
5. Did participation in this program increase sites’ capacity to address patients’ SDOH?
Evaluation Activities

• **Baseline project lead interviews:** Nov-Dec 2017  ✔
• **Baseline staff surveys:** Dec 2017 – Jan 2018  ✔
• **Mid course project lead interviews:** Apr 2018
• **Follow-up staff surveys:** Jul-Aug 2018
• **Follow-up project lead interviews:** Jun-Aug 2018
• **Collection of site-specific process and outcome metrics:** Aug 2018
• **Throughout:** *Surveys to gauge satisfaction* with program sessions, and *one-on-one evaluation TA.*
Baseline Interviews

• It’s not the “why” it’s the “how”:
  – How to screen
  – How to capture data
  – How to track referrals
  – How to build community partnerships
  – How to integrate this into busy workflows
  – How to evaluate impact

• Strongly tied to mission
• Strong support from leadership
• Some concerns with staff capacity and change management
Baseline Surveys

N = 274

- Asian Health Services, 39
- LifeLong, 88
- West County, 32
- St. John's, 26
- Petaluma, 57
- NEVHC, 30
- LACUSC, 2
Involvement in ROOTS projects

- Not involved at all, 76%
- Very involved, 37%
- Somewhat involved, 35%
- A little involved, 35%
- Don’t know, 86%

60% Don’t know or not involved at all
It is our role as a clinic is to address patients' SDOH.
Connecting patients with resources makes me feel more satisfied about care we provide

- Asian
- LifeLong
- NEVHC
- Petaluma
- St.Johns
- WCHC

1=Strongly Disagree  5=Strongly Agree
My clinic has capacity to help patients address their SDOH

1=Strongly Disagree   5=Strongly Agree
How confident are you in your ability to connect patients with resources to address SDOH?

- **Asian**
- **LifeLong**
- **NEVHC**
- **Petaluma**
- **St. Johns**
- **WCHC**

**1** = Not Confident at all  
**4** = Very Confident
How well does your EHR help to connect patients w/ resources?

<table>
<thead>
<tr>
<th>Asian</th>
<th>LifeLong</th>
<th>NEVHC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Petaluma</td>
<td>St.Johns</td>
<td>WCHC</td>
</tr>
</tbody>
</table>

1=Not Well at All   4=Very Well
How well does your workflow help to connect patients with resources?

- **Asian**
- **LifeLong**
- **NEVHC**
- **Petaluma**
- **St.Johns**
- **WCHC**

1 = Not Well at All  
4 = Very Well
Next steps

- **Mid course project lead interviews**: Apr 2018
  - During regular coaching call times
  - Discuss challenges you are facing, and what’s helped you address the challenges
  - Discuss project data collection
- **Follow-up staff surveys**: Jul-Aug 2018
- **Follow-up project lead interviews**: Jul-Aug 2018
- **Collection of site-specific process and outcome metrics**: Aug 2018
- Throughout: **Surveys to gauge satisfaction** with program sessions, and **one-on-one evaluation TA**.
Thank you!!