Sample questions which could be used to screen patients’ digital needs include:

Do you ever go online to access the Internet, such as for online searches, to send or receive email, or to watch shows/movies online? (Yes, No)

Please indicate if you have… (Yes, no, unsure/don’t know – answer for all)

- a tablet computer (iPad, Samsung Galaxy, Kindle Fire, etc.)
- a smartphone (iPhone or Android)
- a basic cell phone or “flip phone” (text messages and/or phone calls without Internet/apps)
- computer or laptop

Do you have concerns about the cost of connecting to the internet?

- No, have an unlimited data plan
- No, also have wifi/cable internet/DSL set up in my home
- Yes, describe __________

How confident are you in using your smartphone/computer or other device on your own?

- 1 – No confidence, always need help
- 2 – Low confidence, sometimes need help
- 3 – Confident, mostly on my own
- 4 – Extremely confident, always on my own