

Tri-City Health Center





Our ATSH Team

- **Our Core MAT Team:**

- Dr. Ramchandani, Senior Executive Leader
- Dr. McKeever, Operations Lead
- Lee Bradshaw, Project manager
- Dr. Konda, X-waivered Clinician
- Angelica Flores, MAT service coordinator

- **Additional Clinical Support:**

MAT Prescribers:

- Dr. Ramchandani
- Dr. Konda
- Dr. Jamena
- Dr. Ayalla
- Susan Doughty NP



Current State

- **Our community:** We get our patients from Highland Hospital, Shelters. Our MAT NP with her MA does outreach to homeless encampments. We also have needle exchange program.
- **Current state:**
 - **Short description of our MAT program:** Our MAT program model is outpatient treatment with home inductions.
 - **Capacity:** 5 waived providers
 - **Patient population:** 26 current MAT patients
 - **Goals for ATSH participation:** Create policies, have monthly MAT meetings for strategic planning, standardize MAT program, integrate MAT program with Behavioral Health Department.

Capability Assessment: What We Learned

- **In completing the assessment, we were surprised by:** No connection with our sister clinics.
- **Our team's area of strength:** We treat multi-cultural patients.
- **Areas for development:**
 - *Increase our numbers:*
 - Patient being screened
 - Patients receiving MAT services
 - Refill prescription groups
 - Engage in efforts to coordinate care with local ED & Urgent care
 - Staff education about screening OUD

Current State Assessment

- **We used the following methods to learn more about our current state:**
- **We spoke to:**
 - Staff: Psychology counselors, Medical providers
- **From providers and staff we learned:** Not all of them are aware of our MAT services or how to refer patients.
- **We received the following feedback on the appropriateness and acceptability of using MAT in our clinic:** We have significant numbers of patients with chronic pain and opioid use disorder.

Our Team Has Been Wondering . . .

- **Our questions to other teams:** How is MAT information conveyed to non-clinical staff and patients in waiting area?
- **Our questions for faculty:** Policies and procedures.
- **We need support to accomplish:** Standardizing our MAT clinic, and increasing the volume of patients in the program.