Tri-City Health Center

Our Community. Your Health.
Our ATSH Team

• **Our Core MAT Team:**
  - Dr. Ramchandani, Senior Executive Leader
  - Dr. McKeever, Operations Lead
  - Lee Bradshaw, Project manager
  - Dr. Konda, X-waivered Clinician
  - Angelica Flores, MAT service coordinator

• **Additional Clinical Support:**
  - *MAT Prescribers:*
    - Dr. Ramchandani
    - Dr. Konda
    - Dr. Jamena
    - Dr. Ayalla
    - Susan Doughty NP
**Current State**

- **Our community:** We get our patients from Highland Hospital, Shelters. Our MAT NP with her MA does outreach to homeless encampments. We also have needle exchange program.

- **Current state:**
  - **Short description of our MAT program:** Our MAT program model is outpatient treatment with home inductions.
  - **Capacity:** 5 waivered providers
  - **Patient population:** 26 current MAT patients
  - **Goals for ATSH participation:** Create policies, have monthly MAT meetings for strategic planning, standardize MAT program, integrate MAT program with Behavioral Health Department.


Capability Assessment: What We Learned

• In completing the assessment, we were surprised by: No connection with our sister clinics.

• Our team’s area of strength: We treat multi-cultural patients.

• Areas for development:
  • *Increase our numbers:*
    - Patient being screened
    - Patients receiving MAT services
  • Refill prescription groups
  • Engage in efforts to coordinate care with local ED & Urgent care
  • Staff education about screening OUD
Current State Assessment

• We used the following methods to learn more about our current state:

• We spoke to:
  • Staff: Psychology counselors, Medical providers

• From providers and staff we learned: Not all of them are aware of our MAT services or how to refer patients.

• We received the following feedback on the appropriateness and acceptability of using MAT in our clinic: We have significant numbers of patients with chronic pain and opioid use disorder.
Our Team Has Been Wondering . . .

- **Our questions to other teams**: How is MAT information conveyed to non-clinical staff and patients in waiting area?
- **Our questions for faculty**: Policies and procedures.
- **We need support to accomplish**: Standardizing our MAT clinic, and increasing the volume of patients in the program.