# Resource Guide - Cambridge

**Start with CHA!** Patient Resource Coordinators (PRC) are here to help you with heat, electricity, food, housing, getting rides and more. If you have questions or need help, call your CHA Primary Care Center and ask for the Patient Resource Coordinator.



### **Need Heat/Electricity?**

See your PRC for help to keep your lights and heat on. If you are eligible for MassHealth, TANF, WIC, SSI, SNAP or EAEDC, you can save money on your heat/electricity. Contact **The Fuel Assistance Program at 617-349-6252** to set up an appointment, or go online: https://www.cambridgema.gov/DHSP/contactforms/fuelassistance, or go to their office, 51 Inman St., Cambridge, MA.



## **Need Food?**

- Call the Project Bread FoodSource Hotline at 1-800-645-8333 or TTY (hearing impaired) 1-800-377-1292. They can also help you apply for SNAP/food stamps.
- If you're pregnant, or have a child under five, you may be able to get food support from WIC, call 617-575-5330.



# **Need a Ride?**

Call for free or low-cost rides:

- Ask your PRC or provider for a referral to the MassHealth Transportation Program.
- CHA Medical Access: 617-522-3159, call several days before your appointment.
- MBTA The Ride: First time users must call Eligibility Center: 617-337-2727. For existing users to book a ride: Greater Lynn Senior Services (GLSS): 888-319-7433 or Veterans Transportation Services 877-765-7433.
- If elderly/disabled, you can apply for a reduced fare MBTA Transportation Access (TAP) Pass. Talk to your PRC to apply.
- SCM Transportation: 617-625-1191, through Cambridge Council on Aging (60+).



#### Need Prescription Medication Support?

If you can't afford your prescription medication, let your medical provider know and consider using CHA's Pharmacy.



# **Need Housing?**

If you are a family with dependent child(ren):

- Call Cambridge Multi-Service Center: 617-349-6340.
- Or go directly to Chelsea DTA/DHCD at 80 Everett Ave.
   (across from Market Basket) and ask for the Housing
   Coordinator. They can help you with an application for shelter services or Emergency Assistance. If denied, get a written notice to appeal and contact Cambridge/Somerville Legal Services at 617-603-2700.

If you are an individual adult:

- Call Cambridge Multi-Service Center: 617-349-6340.
- Need a shelter bed tonight? Call CASPAR Emergency
  Service Center at 617-661-0600 or go to 240 Albany St.
  (men and women, for active substance abusers) or Salvation
  Army at 617-547-3400 or go to 402 Massachusetts Ave.
  (men only, clean and sober).

If you are a youth or young adult:

- Age 17-24: Call Bridge over Troubled Waters Runaway and Homeless Youth at 617-423-9575.
- Age 18-22 in high school, homeless or at risk of homelessness:
   Call Youth Harbors at 781-697-0788.
- Age 18-22 not in school: Call ShortStop at 617-776-3377 for transitional housing.
- Age 18-24 not in school: Call Y2Y Cambridge at 617-864-0795 for emergency shelter. (Open 10/15-4/15).

#### **Need to Keep Housing?**

Are you worried about becoming homeless, paying your rent or being evicted? Are you in an abusive relationship? Have you had a change in household income (death of spouse, job loss)?

- Call Just A Start Homelessness Prevention at 617-918-7518, Cambridge Multi-Service Center at 617-349-6340, Cambridge Economic Opportunity Committee at 617-868-2900.
- For free eviction help, call Cambridge/Somerville Legal Services at 617-603-2700 or Just A Start Legal Services at 617-918-7518.

If you are experiencing domestic violence:

Call **SAFELINK** at **877-785-2020** or **Transition House** at **617-661-7203** for help finding shelter and safety services.



# **Need Employment Support?**

Call Career Source (Cambridge) 617-661-7867.



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