

WORKSHOP SPEAKERS



Lori Uscher-Pines, PhD, MSc
RAND Corporation



Allison Ober, MSW, PhD
RAND Corporation



Hunter Gatewood, LCSW
Signal Key Consulting

PROGRAM EVALUATORS

Lori Uscher-Pines is a Senior Policy Researcher at RAND who specializes in telehealth, health disparities, and program evaluation. She has over 60 peer-reviewed publications on these topics. In the past several years, she has led multiple projects focused on telehealth, including studies exploring barriers and facilitators to implementing telehealth in the safety net. She is currently leading a HRSA-funded mixed methods randomized controlled trial of virtual breastfeeding support via a mobile phone application and an assessment of the experiences of health centers and state Medicaid offices with telehealth in six states. She is also leading qualitative data collection for an NIH-funded project on telemental health use in Medicare. She recently completed a mixed methods evaluation of the MAVEN Project which explored barriers to implementing a new telemedicine service in health centers in California.

Allison Ober is a health policy and behavioral science researcher at RAND. She has expertise in implementation science and program evaluation, and has conducted multiple studies focused on interventions implemented in community health centers. She received her doctorate from the UCLA Department of Social Welfare, School of Public Affairs. She serves as co-project director.

IMPROVEMENT SESSION SPEAKER

Hunter Gatewood is a social worker, educator and consultant who specializes in the intersection of quality improvement methods, management skills, and personal leadership. Through creative design of improvement initiatives and learning networks, Hunter helps people at all levels in organizations build a learning culture, make measurable improvement in their work, and change the lives of people they serve for the better.

Clients of his company Signal Key Consulting include primary care health centers, hospitals, health plans, medical groups, behavioral health agencies, grant-makers, an elementary school, and a high school. Before working as a consultant, Hunter was Director of Health Improvement at San Francisco Health Plan and managed learning collaboratives for the California Health Care Safety Net Institute. His clinical experience includes social work and community case management for patients with high care needs.