



Sustainable Models of Telehealth in the Safety Net

2018 Telehealth Workshop

November 5, 2018 | 9:30 am – 4:00 pm

UC Davis Center for Health & Technology, Sacramento CA

9:30 – 10:00	Arrival and Telehealth Reimbursement Models Gallery Walk Help yourself to refreshments while reviewing different telehealth reimbursement models posted around the room. Add your questions to sticky notes to be answered later in the day.
10:00 – 10:20	Welcome & Overview of the Day <ul style="list-style-type: none">• <i>Alexis Wielunski, Program Manager, Center for Care Innovations</i>
10:20– 11:40	Models of Contracting & Reimbursement for Telehealth <ul style="list-style-type: none">• <i>Rebecca Picasso, Program Director, California Telehealth Resource Center</i>• <i>Kathy Chorba, Executive Director, California Telehealth Resource Center</i> <p>Learn about and have your questions answered about some of the common models for telehealth reimbursement for health centers. Participants will hear tips for contracting with telehealth specialty service providers and use the Telehealth Sustainability Worksheet to examine telehealth business models.</p>
11:40– 12:00	Payer Discussions: Billing and Reimbursement Policy for Telehealth Visits Each payer (California Health and Wellness, Inland Empire Health Plan, and Partnership HealthPlan of CA) hosts a small discussion to check in with their clinic partners about their current billing and reimbursement policies and answer questions.
12:00- 12:30	Networking Lunch
12:30-12:50	Program Updates and Announcements <ul style="list-style-type: none">• <i>Alexis Wielunski, Program Manager, Center for Care Innovations</i>• <i>Jeanne Russell, Project Coordinator, California Telehealth Resource Center</i> <p>Hear key program updates and resources including: upcoming evaluation activities, a new Telehealth Coordinator Curriculum, and compelling videos of participating clinics.</p>
12:50—1:50	Peer-to-Peer Telehealth Problem Solving Sessions <ul style="list-style-type: none">• <i>Veenu Aulakh, President, Center for Care Innovations</i> <p>In break out groups, participants will have the opportunity to get advice from peers on challenges in implementing their telehealth programs.</p>
1:50 -- 2:05	BREAK
2:05 – 3:50	Talking about Telehealth: Inspiring Change Through Storytelling <ul style="list-style-type: none">• <i>Cyndee Lake, Chief Purpose Officer & Co-Founder, Blank Page</i> <p>In this interactive workshop, participants will gain skills and confidence creating relevant, actionable stories that inspire and motivate. These skills can be used for effective communication about telehealth programs with a wide variety of audiences: patients, providers, leadership, and beyond.</p>
3:50 – 4:00	Wrap-Up and Evaluation <ul style="list-style-type: none">• <i>Chris Perrone, Director, Improving Access, California Health Care Foundation</i> <p>Reflect on what you've learned today and complete an evaluation.</p>