





## **Sustainable Models of Telehealth in the Safety Net**

## 2018 Telehealth Workshop

November 5, 2018 | 9:30 am - 4:00 pm

UC Davis Center for Health & Technology, Sacramento CA

Alexis Wielunski, Program Manager, Center for Care Innovations  Models of Contracting & Reimbursement for Telehealth     Rebecca Picasso, Program Director, California Telehealth Resource Center     Kathy Chorba, Executive Director, California Telehealth Resource Center     Learn about and have your questions answered about some of the common models for telehealth reimbursement for health centers. Participants will hear tips for contracting with telehealth specialty service provides and use the Telehealth Sustainability Worksheet to examine telehealth business models.  11:40–12:00  Payer Discussions: Billing and Reimbursement Policy for Telehealth Visits Each payer (California Health and Wellness, Inland Empire Health Plan, and Partnership HealthPlan of CA) hosts a small discussion to check in with their clinic partners about their current billing and reimbursement policies and answer questions.  12:00-12:30  Networking Lunch  Program Updates and Announcements  Alexis Wielunski, Program Manager, Center for Care Innovations  Jeanne Russell, Project Coordinator, California Telehealth Resource Center Hear key program updates and resources including: upcoming evaluation activities, a new Telehealth Coordinator Curriculum, and compeling videos of participating clinics.  12:50–1:50  Peer-to-Peer Telehealth Problem Solving Sessions  Veenu Aulakh, President, Center for Care Innovations In break out groups, participants will have the opportunity to get advice from peers on challenges in implementing their telehealth programs.  1:50 2:05  BREAK  2:05 3:50  Talking about Telehealth: Inspiring Change Through Storytelling  Cyndee Lake, Chief Purpose Officer & Co-Founder, Blank Page In this interactive workshop, participants will gain skills and confidence creating relevant, actionable stories that inspire and motivate. These skills can be used for effective communication about telehealth programs with a wide variety of audiences: patients, providers, leadership, and beyond.	9:30 - 10:00	Arrival and Telehealth Reimbursement Models Gallery Walk
Models of Contracting & Reimbursement for Telehealth		Help yourself to refreshments while reviewing different telehealth reimbursement models
Alexis Wielunski, Program Manager, Center for Care Innovations  Models of Contracting & Reimbursement for Telehealth  Rebecca Picasso, Program Director, California Telehealth Resource Center  Kathy Chorba, Executive Director, California Telehealth Resource Center  Learn about and have your questions answered about some of the common models for telehealth reimbursement for health centers. Participants will hear tips for contracting with telehealth specialty service provides and use the Telehealth Sustainability Worksheet to examine telehealth business models.  Payer Discussions: Billing and Reimbursement Policy for Telehealth Visits  Each payer (California Health and Wellness, Inland Empire Health Plan, and Partnership HealthPlan of CA) hosts a small discussion to check in with their clinic partners about their current billing and reimbursement policies and answer questions.  12:00-12:30 Networking Lunch  Program Updates and Announcements  Alexis Wielunski, Program Manager, Center for Care Innovations  Jeanne Russell, Project Coordinator, California Telehealth Resource Center Hear key program updates and resources including: upcoming evaluation activities, a new Telehealth Coordinator Curriculum, and compeling videos of participating clinics.  Peer-to-Peer Telehealth Problem Solving Sessions  Veenu Aulakh, President, Center for Care Innovations In break out groups, participants will have the opportunity to get advice from peers on challenges in implementing their telehealth programs.  1:50 - 2:05 BREAK  2:05 - 3:50 Talking about Telehealth: Inspiring Change Through Storytelling  Cyndee Lake, Chief Purpose Officer & Co-Founder, Blank Page In this interactive workshop, participants will gain skills and confidence creating relevant, actionable stories that inspire and motivate. These skills can be used for effective communication about telehealth programs with a wide variety of audiences: patients, providers, leadership, and beyond.  Wrap-Up and Evaluation  Chris Perrone, Director, Improving Access, California Hea		posted around the room. Add your questions to sticky notes to be answered later in the day.
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