



California
Health Care
Foundation



CALIFORNIA
TELEHEALTH
RESOURCE
CENTER

Sustainable Models of Telehealth in the Safety Net

2019 Telehealth Workshop

November 15, 2019 | 9:30 am – 3:00 pm

UC Davis Center for Health & Technology, Sacramento, CA

9:30 – 10:00	Registration & light refreshments
10:00 – 11:00	<p>Opening Plenary: Changes in the Telehealth Policy Environment: Opportunities and Challenges</p> <ul style="list-style-type: none"> • <i>Chris Perrone, Director, Improving Access, California Health Care Foundation</i> • <i>Rebecca Picasso, Program Director, California Telehealth Resource Center</i> • <i>Partnership HealthPlan of CA</i> • <i>California Health and Wellness</i> • <i>Inland Empire Health Plan</i> <p>Recent revisions to the Medi-Cal Provider Manual for Telehealth and other changing policies affecting telehealth present new opportunities and challenges for FQHCs in offering services via telehealth. This session will highlight three key changes and what they mean for FQHCs in California. We will also hear updates from each of the three health plan partners for the Sustainable Models of Telehealth in the Safety Net (SMTSN) initiative and have an opportunity for questions and discussion.</p>
11:00– 11:15	<p>Telehealth Spotlight #1: Developing the Right “Combo” of Contracts to Sustain Telehealth</p> <ul style="list-style-type: none"> • <i>Leslie Warner, Telemedicine Manager, Shasta Community Health Center</i> • <i>Dean Germano, Chief Executive Officer, Shasta Community Health Center</i>
11:15 – 12:00	<p>Team Time: Review Progress in the SMTSN Initiative</p> <ul style="list-style-type: none"> • <i>Kathy Chorba, Executive Director, California Telehealth Resource Center</i> <p>During this time, telehealth staff will meet with their clinic leadership to review their SMTSN portfolio, including their own health center’s: monthly telehealth volume data, telehealth sustainability worksheet, and telehealth workflows. Teams will identify their own challenges and opportunities in sustaining telehealth at their organization.</p>
12:00- 12:45	Lunch with health plan partners
12:45– 1:00	<p>Telehealth Spotlight #2: Using Telehealth with In-house Specialists</p> <ul style="list-style-type: none"> • <i>Alex Delira, Retinal Scan & Telehealth Coordinator, Neighborhood Healthcare</i>

Wifi Network: UCDHS-GUEST (No password required)

Materials are posted at www.careinnovations.org/telehealth-portal/resources/

1:00– 2:15

Making Telehealth Sustainable Break Out 1: Telehealth Coordinators

- *Jeanne Russell, Project Coordinator, California Telehealth Resource Center*
- *Alexis Wielunski, Program Manager, Center for Care Innovations*

Telehealth coordinators will share and discuss key learnings from recent site visits, changes they have tried or want to try, and challenges they still see in sustaining efforts.

Making Telehealth Sustainable Break Out 2: Health Center Leaders and Payers

- *Veenu Aulakh, President, Center for Care Innovations*

Health center leaders and health plan representatives will discuss how they are thinking about financial sustainability for telehealth and their future telehealth strategies.

2:15 – 3:00

Closing & Evaluation

- *Alexis Wielunski, Program Manager, Center for Care Innovations*
- *Chris Perrone, Director, Improving Access, California Health Care Foundation*

Participants will engage in a group activity about promising practices for telehealth then learn about resources and next steps in the Sustainable Models of Telehealth in the Safety Net initiative, reflect on learnings, and complete an evaluation.
