

# **Trauma Informed Care:**

## **Security Edition**

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## T.I.C. in Law Enforcement

“What is wrong with you?” → “What happened to you?” → “I know there’s something going on.”

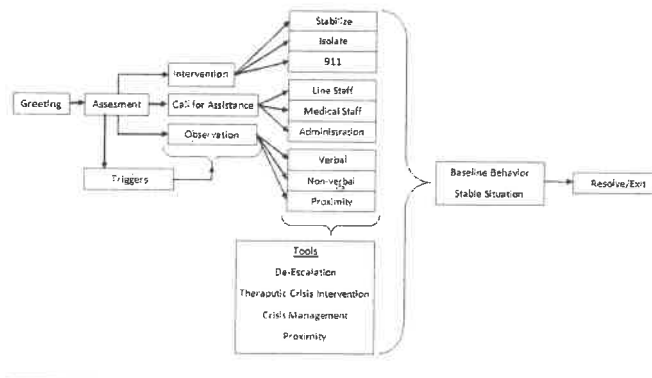
In law enforcement no matter the modality, we often approach a situation in a defensive mode. This is what at times causes officers to personalize a situation, over identify, or undermanage a crisis. An officer trained in T.I.C. will have a base mindset that is “something is going on with you” and that the immediate goal is figuring out how to help or who can.

### Why is T.I.C. training important for security?

- Security officers are traditionally forgotten logistically, under equipped and undertrained.
- Outside of 8 hr “basic training” and the 16 hr “On the job training” no other training is like T.I.C.
- Experience in other modalities does not necessarily prepare you for T.I.C in a medical/clinical setting.

### How does a Security Team best implement T.I.C. (page2)

## Security Officer T.I.C. Model



### What are the short/long-term benefits of T.I.C. training for security officers?

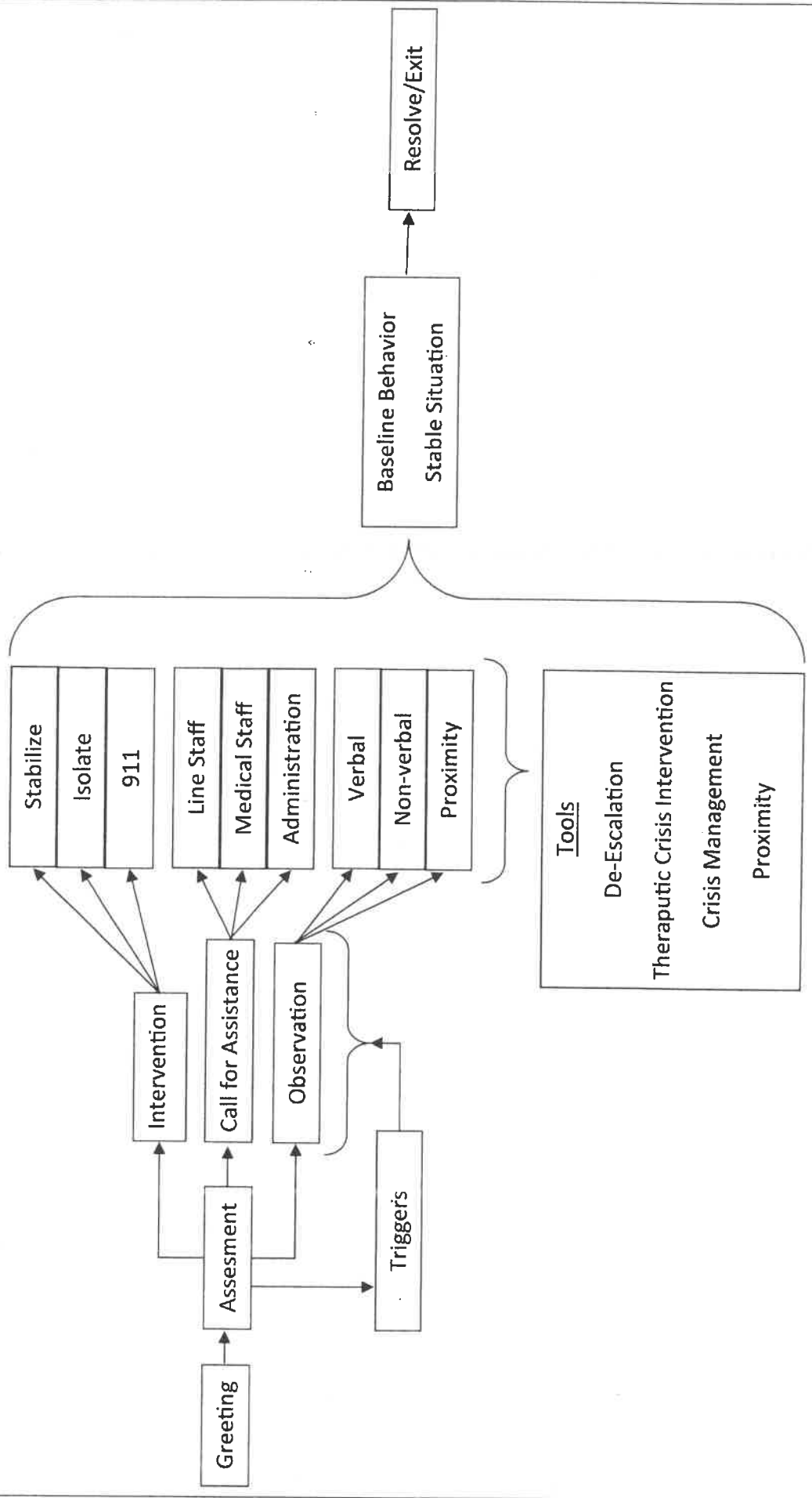
#### Short-Term:

- Being prepared to handle or to help in a crisis situation
- The better prepared an officer is the more likely he is to respond and do so adequately
- The officer will make better decisions and know how to access resources more readily

#### Long term:

- Build a strong rapport with clients, patients and staff
- Build confidence in safety and security
- Sustain higher rates of patient/client retention

# Security Officer T.I.C. Model



# Stress Model of Crisis

