

#### Matt Moyer, MPH

Director of Clinical Services
CCALAC

TC3 Overview: What to expect?

# TC3 Aim & Areas of Focus

#### Aim for TC3:

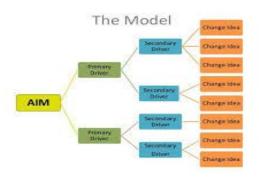
CCALAC will assist **5** participating health centers to improve performance measures (chosen by the health centers) related to cardiovascular health and will achieve the 75th percentile for HEDIS by March 31, 2021.

#### **Areas of Focus for TC3:**

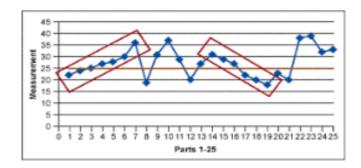
- > Cardiovascular Health
- Diabetes Management
- Chronic Disease Management



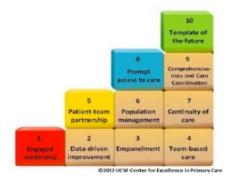
#### Initiative Goals



↑ Adoption strategies that ↓ CVD risk for safety net patients



Improve ability to report & use data to drive performance



Strengthen capabilities of safety net organizations

Level of capacity	*Score (scale 1-12)
A (highest)	10-12
В	7-9
С	4-6
D (lowest)	1-3

Improve the capacity to support population health management

#### Our TC3 Team

#### • Our Core TC3 Team:



Matt Moyer, Director of Clinical Services, TC3 Lead



Vipra Bhakri, Data Governance Manager, Health Center Coach



Deanna Newman, Quality Improvement Coordinator, Health Center Coach

#### Our Extended Team:



Elkin Salinas, HCCN Project Coordinator, Health Center Coach



Lauren Philp, Project Manager/Coach



Dr. Roberto Vargas, Assistant Dean, Clinical Lead

#### Grantee Teams

- 1. East Valley Community Health Center
- 2. Parktree Community Health Center
- 3. South Central Family Health Center
- 4. The Children's Clinic, Serving Children and their Families
- 5. Watts Healthcare Corporation



#### Launch & Phase 1 Details

	Who	What	When
Kick Off Webinar	Clinic team, CCALAC	<ul> <li>CCALAC team describes program elements</li> <li>CCALAC describes program performance improvement approach</li> </ul>	June 20, 2019
Assessment	Clinic team & CCALAC coach	<ul> <li>Administer Clinic Assessment to identify key drivers</li> <li>Start defining charter, including aims and drivers</li> <li>Start defining processes to shadow in site visits</li> </ul>	July, to be scheduled by CCALAC coach and Clinic team
Webinar With Clinical Champions	Clinical lead, CCALAC Team	<ul><li>Build our learning community</li><li>Share best practices</li></ul>	Mid-July 2019
CCALAC Go-and-See Site Visits	Clinic team, Coach, & CCI visit 1 participating clinic site	<ul> <li>Understand current state of clinical processes though shadowing</li> <li>Refine charter, start driver diagram, and discuss learning plan</li> </ul>	July/August, to be scheduled by CCALAC and Clinic team
Coaching Call	Clinic team & CCALAC coach	<ul> <li>Continue working on charter, learning plan, and interpreting information from site visit and analysis</li> </ul>	August, to be scheduled by CCALAC coach and Clinic Team
In Person Meeting Clinic Teams	Clinical team, CCALAC Team	<ul> <li>Build our learning community</li> <li>Work on and share charters, learning plan, lessons learned from PDSA's</li> </ul>	Fall 2019

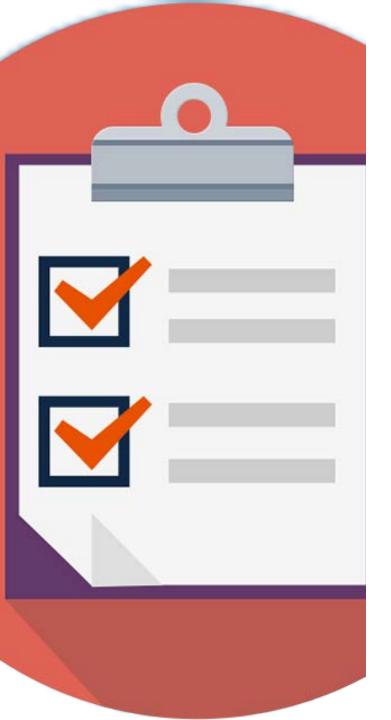
## Coaching Roles & Expectations

	СОАСН	TEAM
Goal	<ul> <li>Empower team to utilize QI methods to achieve targeted aims</li> </ul>	<ul> <li>Achieve TC3 aims for the organization</li> <li>Help build capacity for quality improvement and organizational transformation</li> </ul>
Allocated Time	<ul> <li>At least one coach call per month</li> <li>Bi-monthly site visits (as needed)</li> </ul>	<ul> <li>At least one coaching call per month</li> <li>Four to eight hours per week dedicated to improvement activities (includes 1:1 with coach, team meetings, and time to perform other necessary activities)</li> </ul>
Key Activities	<ul> <li>Assist and guide participants to implement quality improvement methodologies and change ideas</li> <li>Lead participants to discover innovative ideas and successful practices</li> <li>Provide tools, resources, and practical strategies</li> <li>Encourage discovery and challenge thinking and team boundaries</li> <li>Serve as a thought and accountability partner</li> </ul>	<ul> <li>Participate in improvement activities and coach calls</li> <li>Apply the tools of Quality Improvement         <ul> <li>Develop Aim Statement and Measures</li> <li>Identify change ideas and conduct tests of change</li> <li>Collect data appropriate for learning and improvement</li> </ul> </li> <li>Complete assigned deliverables by agreed-upon dates</li> </ul>

# Scope of Work Pt. 1

- Complete the Building Blocks Assessment
- Site visit with CCALAC Staff, and/or TA Coach, and Support and Learning Team
- Implement a project charter
- Collect and electronically store data on a population of focus
- Quarterly Data Submission
- Participate in meetings with CCALAC
   Coach and report and track progress





### Scope of Work Pt. 2

- Participate in TC3 Cohort meetings as planned by Project Partners and CCALAC
  - Attend scheduled webinar/calls
  - Attend a total of 4 CCALAC Cohort Workgroup meetings throughout the project period
  - Chief Medical Officer will be assigned to meet with the Clinical Champion Advisory Committee for 4 meetings throughout the project period
- Ensure successful completion of project activities

\*\*Each clinic will receive a subrecipient agreement that outlines this scope of work and includes the invoicing & reimbursement process.

# Data Reporting: What to expect

	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Clinic Assessment								
Submit Quarterly Data								

## TC3 Measures

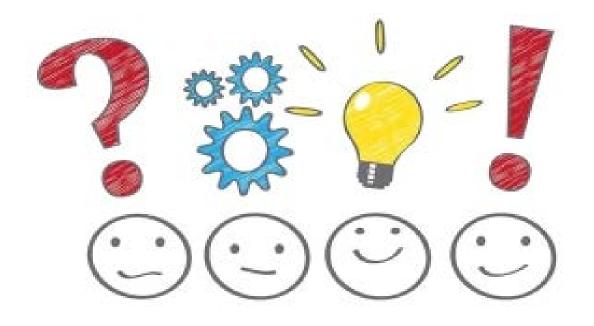
Measure	NQF#
HTN BP control	0018
Diabetes BP control	0061
Diabetes poor A1c control	0059
Tobacco screening and follow-up if needed	0028
BMI calculation & follow-up if outside normal parameters	0421
Depression screening & follow-up if needed	0418

## Data Reporting Periods

Measurement period (rolling measurement year)	Deadline
July 1, 2018 to June 30, 2019	July 31, 2019
October 1, 2018 to September 30, 2019	October 31, 2019
January 1, 2019 to December 31, 2019	January 31, 2020
April 1, 2019 to March 31, 2020	April 30, 2020
July 1, 2019 to June 30, 2020	July 31, 2020
October 1, 2019 to September 30, 2020	October 31, 2020
January 1, 2020 to December 31, 2020	January 31, 2021
April 1, 2020 to March 31, 2021	April 30, 2021
July 1, 2020 to June 30, 2021	July 31, 2021



- 1. Sign Subrecipient Agreement
- 2. Identify your Team and Project Lead
- 3. CMO webinar with Dr. Vargas (1hr) mid-July
- 4. Complete the TC3 Building Blocks Assessment by July 12th & Schedule Meeting with your CCALAC Coach to Review
- 5. Submit Quarterly Data by July 31st
- 6. Start thinking about:
  - Project Aims
  - System changes needed to achieve that aim



#### **QUESTIONS?**