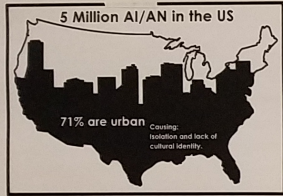


Assessing + Addressing Social Needs: CULTURE IS PREVENTION

1



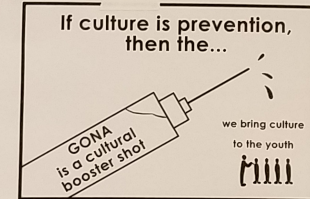
There are 5 million AI/AN in the US. Of those 5 million, 71% are urban. Causing isolation and a lack of cultural identity.

2



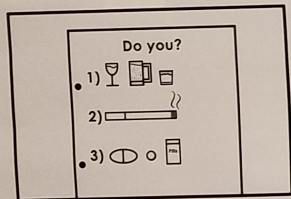
In a wilderness setting we host: ceremony, clans, storytelling, role play, skits, art, trust, building community.

3



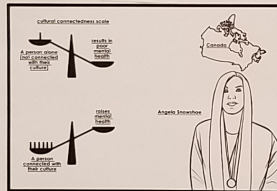
Since 2001, NAHC has delivered GONA curriculum to more than 800 Urban Native Youth, recognized by SAMHSA as an effective cultural based intervention.

4



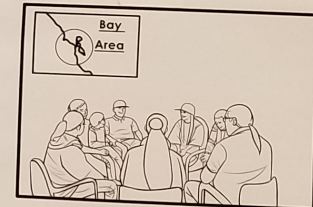
SAMHSA (one of our funders) substance abuse screening tool. Inappropriate: symptomatic, punitive, not culturally sensitive/relevant.

5



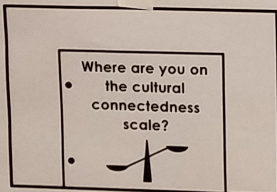
Cultural connectedness can be measured and is an indicator of reduced substance abuse.

6



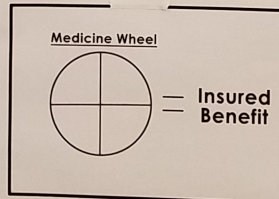
Community members representing over 100 tribes helped modify Angela Snowshoe's model for urban natives.

7



Accepted as a valid screening tool.

8



Long Term Goal – Medi-cal & Other payers will recognize and reimburse for traditional services.

Native American
Health Center
Oakland, CA



Neighborhood Healthcare

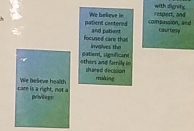
Neighborhood Healthcare: "Making a Difference Together, Fighting to Improve Access to High Quality Care"

NHcare Health Defenders



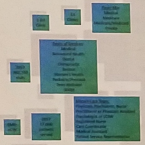
Our Mission

Neighborhood Healthcare is committed to providing quality health care and promoting wellness to everyone in our communities, focusing on those most in need regardless of ability to pay.



Neighborhood Healthcare

Physical & Behavioral Health Services, Care, and Community Engagement Health primary care clinics

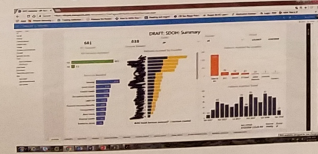


Social Determinants of Health (SDOH): Providing True Whole-Person Care

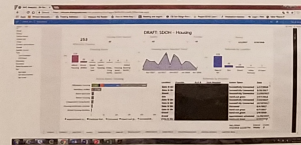


Low Touch SDOH Assessment	High Touch SDOH Assessment
<p>1. We were worried whether our staff would be able to help us get better.</p> <p>2. The staff we brought in didn't feel like they were going to get better.</p> <p>3. We were worried about our staff's health and safety.</p> <p>4. We were worried about our staff's financial situation.</p> <p>5. We were worried about our staff's social life.</p> <p>6. We were worried about our staff's mental health.</p> <p>7. We were worried about our staff's physical health.</p> <p>8. We were worried about our staff's overall well-being.</p> <p>9. We were worried about our staff's ability to take care of themselves.</p> <p>10. We were worried about our staff's ability to take care of others.</p>	<p>1. We were worried about our staff's health and safety.</p> <p>2. We were worried about our staff's financial situation.</p> <p>3. We were worried about our staff's social life.</p> <p>4. We were worried about our staff's mental health.</p> <p>5. We were worried about our staff's physical health.</p> <p>6. We were worried about our staff's overall well-being.</p> <p>7. We were worried about our staff's ability to take care of themselves.</p> <p>8. We were worried about our staff's ability to take care of others.</p> <p>9. We were worried about our staff's ability to take care of their families.</p> <p>10. We were worried about our staff's ability to take care of their communities.</p>

SDOH High Touch Tracking



SDOH High Touch Tracking



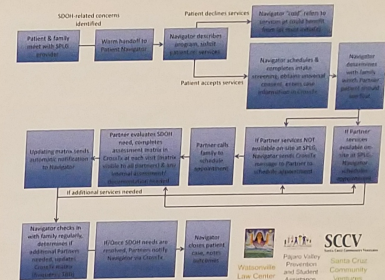
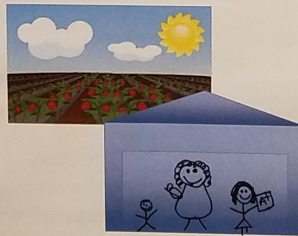
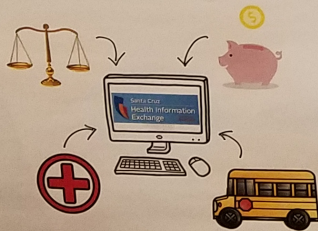
2017 SDOH High Touch Outcomes

Outcome	2017	2016	2015	2014	Physical Health	Mental Health	Social Health	Env / Life	Financial	Overall Score
Decline	0%	3%	0%	1%	1%	1%	3%	2%	0%	2%
Discussed	7%	7%	20%	5%	10%	10%	3%	5%	8%	4%
Hand Out	3%	23%	10%	30%	32%	15%	27%	33%	19%	55%
Appt Sch	2%	10%	4%	11%	8%	17%	11%	14%	21%	17%
Sustained/Connected	88%	57%	66%	43%	43%	57%	52%	46%	52%	39%

A collage of three images. The top image shows a bright yellow sun with rays in a blue sky with two white clouds. The middle image shows a field of red flowers in a row. The bottom image shows a stick figure family (a man, a woman, a child, and a dog) standing in front of a simple house with two windows.



A simple line drawing of two figures. On the left is a small girl with long dark hair, wearing a triangular dress, with a sad face. On the right is a much larger woman with curly hair, wearing a long-sleeved dress, also with a sad face. They are standing side-by-side against a plain background with a vertical orange bar on the far left.




PATIENT
NAVIGATOR

Self-Sufficiency Matrix: Family's Status is Measured by a 5 point Scale

Area	Rating	Comments	Recommendations
Accounting	A- MCV	Financial records are maintained with excellent accuracy and are available for review at all times. The audit trail is complete and accurate. The financial statements are prepared in accordance with GAAP.	Financial records are maintained with excellent accuracy and are available for review at all times. The audit trail is complete and accurate. The financial statements are prepared in accordance with GAAP.
Employment	A- LLC	The company has a good record of employment. The company has a good record of employment. The company has a good record of employment.	The company has a good record of employment. The company has a good record of employment. The company has a good record of employment.
Legal	A- LLC	The company has a good record of legal affairs. The company has a good record of legal affairs. The company has a good record of legal affairs.	The company has a good record of legal affairs. The company has a good record of legal affairs. The company has a good record of legal affairs.
Insurance	A- MCV	The company has a good record of insurance. The company has a good record of insurance. The company has a good record of insurance.	The company has a good record of insurance. The company has a good record of insurance. The company has a good record of insurance.
Tax	A- LLC	The company has a good record of tax affairs. The company has a good record of tax affairs. The company has a good record of tax affairs.	The company has a good record of tax affairs. The company has a good record of tax affairs. The company has a good record of tax affairs.
Children's Care (High School or Low)	A- MCV	The company has a good record of children's care. The company has a good record of children's care. The company has a good record of children's care.	The company has a good record of children's care. The company has a good record of children's care. The company has a good record of children's care.
Medical	A- LLC	The company has a good record of medical affairs. The company has a good record of medical affairs. The company has a good record of medical affairs.	The company has a good record of medical affairs. The company has a good record of medical affairs. The company has a good record of medical affairs.
Family Health	A- MCV	The company has a good record of family health. The company has a good record of family health. The company has a good record of family health.	The company has a good record of family health. The company has a good record of family health. The company has a good record of family health.
Financial	A- MCV	The company has a good record of financial affairs. The company has a good record of financial affairs. The company has a good record of financial affairs.	The company has a good record of financial affairs. The company has a good record of financial affairs. The company has a good record of financial affairs.
Financial Coverage	A- MCV	The company has a good record of financial coverage. The company has a good record of financial coverage. The company has a good record of financial coverage.	The company has a good record of financial coverage. The company has a good record of financial coverage. The company has a good record of financial coverage.
Financial Protection	A- MCV	The company has a good record of financial protection. The company has a good record of financial protection. The company has a good record of financial protection.	The company has a good record of financial protection. The company has a good record of financial protection. The company has a good record of financial protection.



Todos queremos que nuestros niños crezcan saludables y felices. Pero la salud no es sólo ir al doctor. Nuestra salud empieza en donde vivimos, trabajamos, y aprendemos. Sabemos que la vida no siempre es fácil. A veces necesitamos ayuda. En Salud Para La Gente puede obtener una receta médica. Pero también ofrecemos otros servicios que le pueden ayudar.

-  ¿Le preocupa no tener dinero suficiente para los gastos necesarios de su familia? Le enseñamos a hacer su dinero rendir y ahorrar para el futuro.
-  ¿Tiene preguntas sobre su trabajo, casa, o la escuela de su hijo? Le ayudamos a entender sus derechos y las opciones legales.
-  ¿Está enfrentando problemas con el comportamiento de su hijo u otras relaciones familiares? Le ayudamos a conocer más sobre la crianza de sus hijos. También a obtener el apoyo y la consejería que necesita.

Queremos trabajar con usted para conectarle con la ayuda que necesita.
Le llamaremos pronto para hacer una cita.