

Professionals

- Creating a joyful work environment starts with a basic understanding of staff perceptions of the practice. All staff members should complete this survey. Use a tally sheet to summarize results.
- Ask all practice staff to complete the Staff Survey. Often you can distribute this survey to any professional who spends time in your practice. Set a deadline of one week and designate a place for the survey to be dropped off. You may have an organization-wide survey in place that you can use to replace this survey, but be sure it is CURRENT data, not months old, and that you are able to capture the data from all professionals specific to the Primary Care Practice workplace.

Primary Care Staff Satisfaction Survey

1. I am treated with respect every day by everyone that works in this practice.

Strongly Agree Agree Disagree Strongly Disagree

2. I am given everything I need—tools, equipment, and encouragement—to make my work meaningful to my life.

Strongly Agree Agree Disagree Strongly Disagree

3. When I do good work, someone in this practice notices that I did it.

Strongly Agree Agree Disagree Strongly Disagree

4. How stressful would you say it is to work in this practice?

Very stressful Somewhat stressful A little stressful Not stressful

5. How easy is it to ask anyone a question about the way we care for patients?

Very easy Easy Difficult Very difficult

6. How would you rate other people's morale and their attitudes about working here?

Excellent Very Good Good Fair Poor

7. This practice is a better place to work than it was 12 months ago.

Strongly Agree Agree Disagree Strongly Disagree

8. I would recommend this practice as a great place to work.

Strongly Agree Agree Disagree Strongly Disagree

9. What would make this practice better for patients?

10. What would make this practice better for those who work here?
