Hello,

My name is __________________ and I wanted to share some information with you around COVID-19 resources. I am a Community Ambassador with SF Community Health Center.

OFFER: Today I can offer you some masks, and COVID-19 rapid tests, and information on how you can get COVID-19 testing and vaccines if you are interested.... are you up to date on your vaccinations?

YES: That’s awesome! Nice work taking care of your health; are you Boosted?

- YES: That’s great! You’re on top of it...ok, well would you like some masks and tests to have on you, or information on how to get treated if you get COVID -19? (if yes, provide supplies and information on connecting to SFCHC or CRC ; if no, thank them for their time and let them know the following: “If you ever see me on the street again, and are interested, feel free to stop me and we can talk again...”
- NO: see below

NO: Provide vaccine information and provide vaccine options (Glide; vaccine roving team); discuss importance of being vaccinated based on rising cases; also find opportunities to discuss

- Testing: provide language on “knowing your status"
- Vaccines: Describe accessibility and benefit of vaccines and how they can access vaccines on Thursdays and Saturdays via drop-in
- Treatment: “since you are not vaccinated its really important for you to know that there is treatment available now for COVID-19. Should you think that you are having symptoms related to COVID-19 its really important to get a test and get connected to a provider for treatment so that you can take care of your health....there is a lot of benefit to getting treatment to help with managing your symptoms and feeling better in the long run --- feel free to provide story about yourself and your COVID-19 experience.... NOTE
  - If COVID-19 positive: use safety steps and offer linkage to CRC; if they decline offer contact information to CRC and make plan to check in with them tomorrow or next week
- Closing-up: Circle back to any information that seemed to perk them up and remember to:
  - OFFER: masks and rapid tests
  - OFFER: Information for SFCHC and how they can access primary care + more tests
  - OFFER: Information for Glide testing and vaccine days
  - OFFER Information that will let them know they can stop you anytime to talk or connect with other Community providers like (SFAF, Curry, Glide) to get connected to treatment options.

Updates:
- Changing language to be more digestible, for example...medication vs treatment; describing symptoms vs just saying symptoms; more self-disclosure
- Symptom management: “it can make you feel better sooner”
- “you won’t feel as sick”
- Check in with Thomas/Aldo about this...have them write out their own script...what are they doing in the community
- Are there buzz words that they use in the Community that we can continue to emphasize and lead with