Salud Para La Gente

PHLN Year 2 Project Aim

Improve data transparency: develop actionable population health reports aligned with agency's strategic goals.
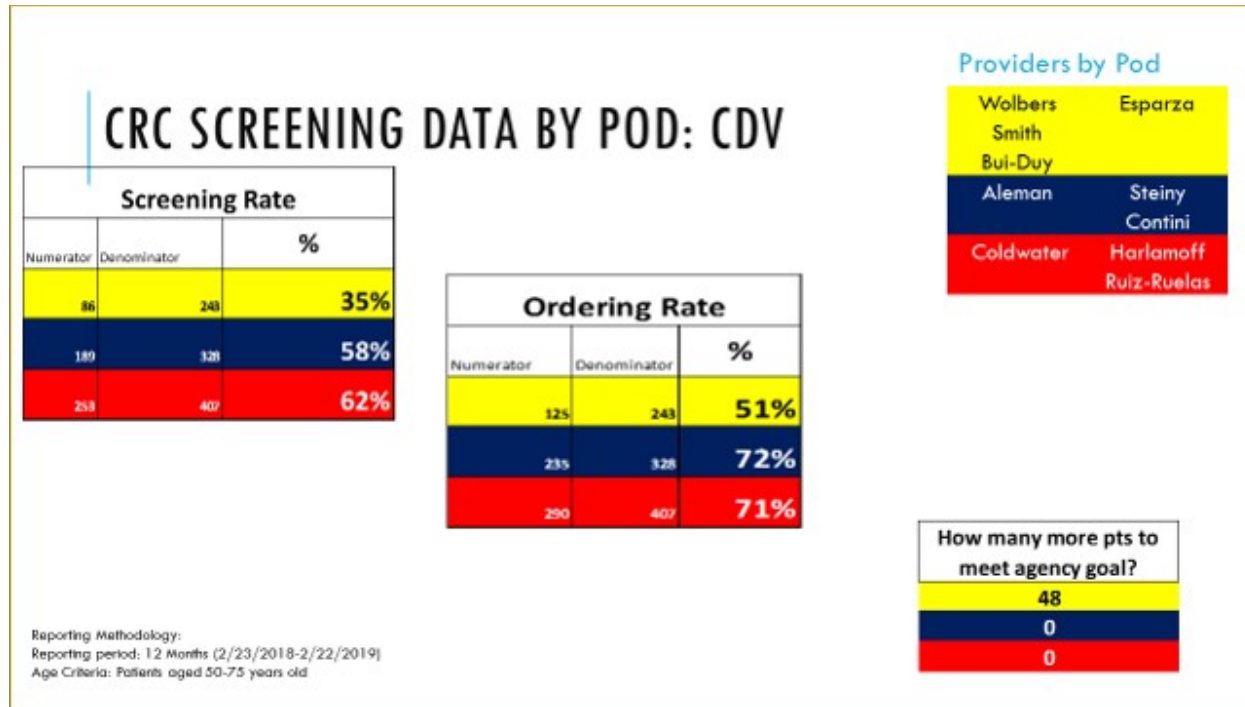

Measures for Success

Develop monthly reports on colorectal cancer screening by March 5, 2019, to reflect:
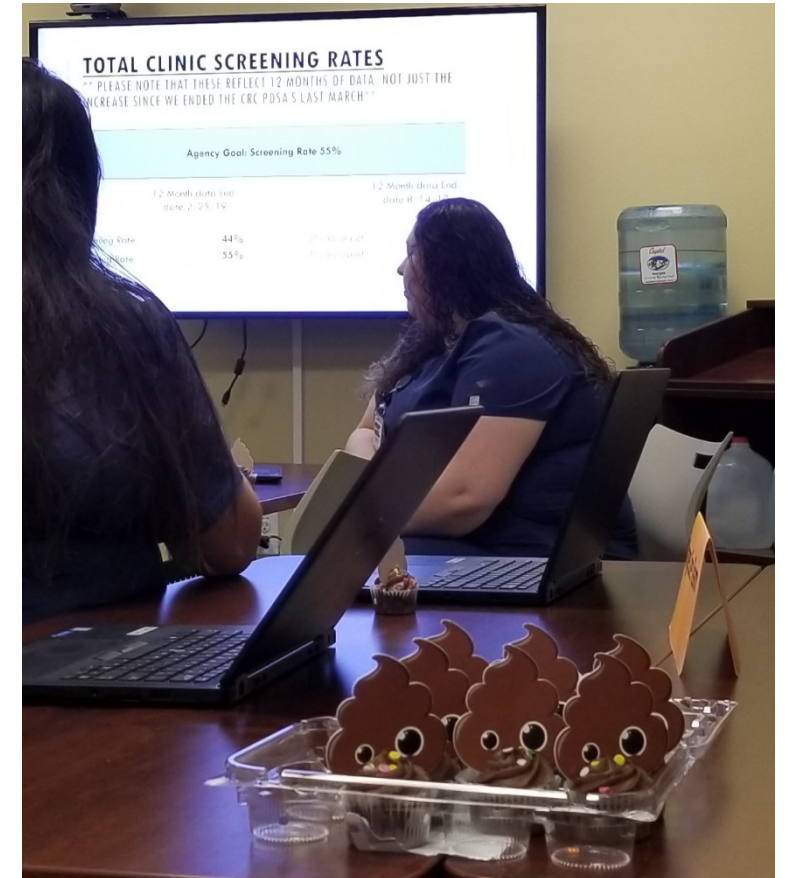
- Agency-wide data;
- Data by department;
- Data by pods; and
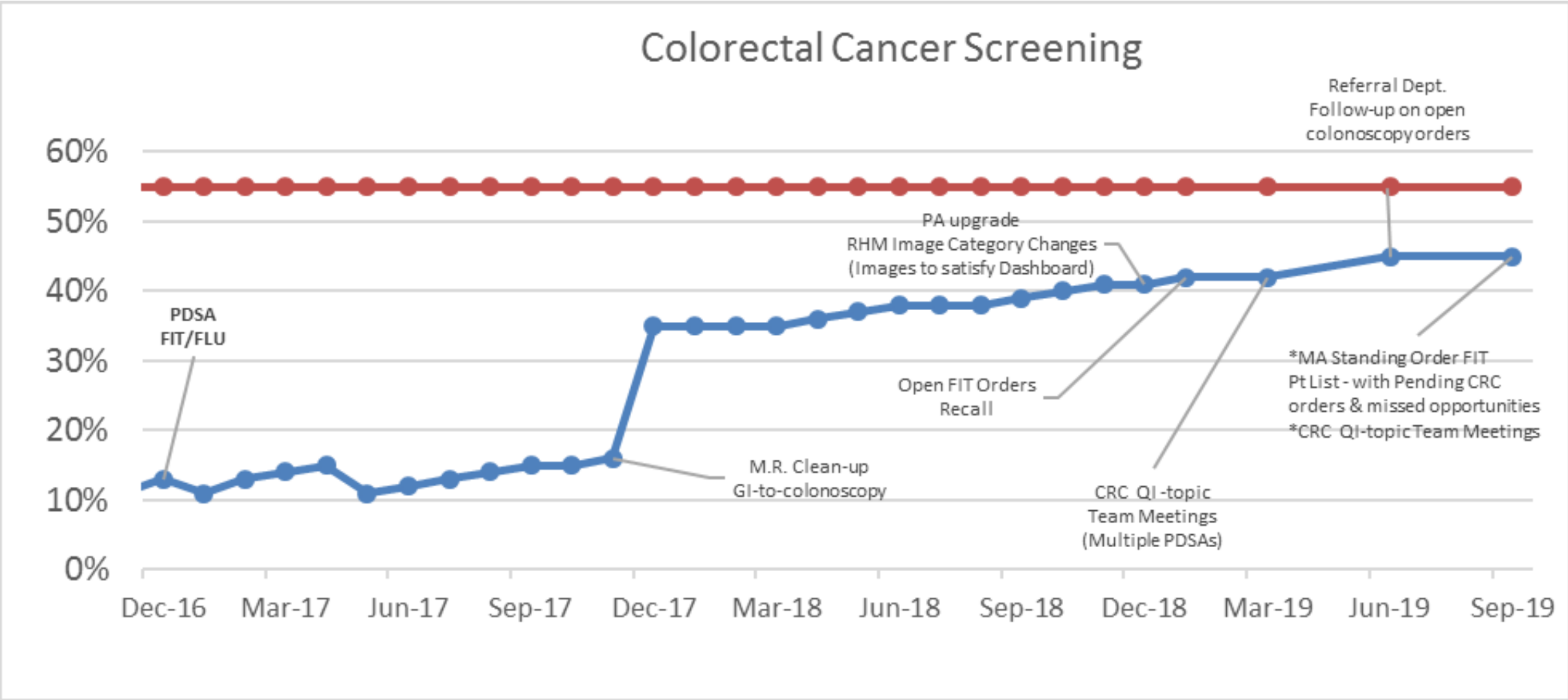- Data by individual provider.

Changes

Tested Changes

Implemented Changes

Using Data for Improvement

Colorectal Cancer Screening

Strategies for Success

1 Extending team meeting time from 30 to 45 min biweekly dedicated to QI topic.

2 Visual colorectal cancer screening reports, including "*How many more patients needed to meet agency goal?*"

3 Developing PDSAs per care team pod—high engagement!

4 Run charts to appreciate data over time.
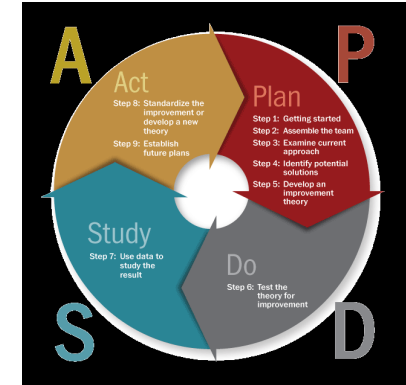
Key Tools & Resources

Population Health Analyst:

-   Responsible for data re: quality measures (data validation, developing actionable reports for team meetings)

PCMH Dashboard:

- Where we keep track of our measures over time, including our run charts

PDSA:

- Our main tool for testing ideas and change

Spreading

Next Steps

Sustaining

Unique patients screened for Depression using PHQ9
12 and older seen by FP/Peds provider during 11/1/2018-10/31/2019

Empaneled (This data is by empaneled provider Rendering provider = to FP & Ped	Total Eligible PTs	Screened (lab value)	PHQ9 <5 (lab value)	PHQ9 >=5 (lab value)	Positive & had Follow Up documentation (Check Box)
Orange Team (Cornejo, Salazar & Ruiz-Ruelas)	1397	810	602	208	80
		58%	74%	26%	38%
Blue Team (Bannan, McEntee, Potes,Neway,Casey,Contini)	2276	1405	1000	405	182
		62%	71%	29%	45%
Green Team (Kucharski,Sandoval,Eckhardt, Lanctot)	1579	910	650	260	67
		58%	71%	29%	26%
Yellow Team (Bui-Duy, Wolbers,Esparza, Harlamoff)	1888	1388	1006	382	211
		74%	72%	28%	55%
Indigo Team (Aleman, Coldwater, Steiney, Contini)	1644	1026	734	292	157
		62%	72%	28%	54%
Pediatric Provider	561	372	287	85	39
		66%	77%	23%	46%
Not Established — Alma Contreras: Doesn't equal to total because some providers are in more than one POD	3407	1024	701	323	115
		30%	68%	32%	36%
Agency	12777	6975	5037	1938	831
		55%	72%	28%	43%

Current Challenges or Barriers

1 Managing PDSAs, managing change & addressing change fatigue

2 How to keep pods stable in the face of staffing changes (providers, support staff, etc.)