



Social Interventions Research & Evaluation Network

Center for Care Innovations ROOTS Evaluation Plan Summary
October 3, 2017

Key Evaluation Questions

1. Did participation in the ROOTS program increase your clinic’s capacity and commitment to addressing patients’ SDOH, in terms both provider, staff, and leadership capacity and commitment and the infrastructure and systems needed to facilitate those activities? If yes, how. If no, why not?
2. What projects were most successful and why? What does that tell us about the most appropriate and effective roles CHC’s can play in addressing their patients’ SDOH?
3. What challenges did you face in implementing your projects and how did you address them?
4. What types of technical assistance and support helped you carry out your projects and improve your capacity to address your patients’ social determinants of health (SDOH)?
5. Did participation in this program improve your patients’ SDOH and/or health outcomes? If yes, how. If no, why not?

Key Evaluation Activities

1. Interviews with project leads, staff, and partners

Baseline	Middle (Site visits)	Follow-up
Oct-Nov 2017	Feb-Apr 2018	Sept-Oct 2018
Phone	In person	Phone
Project lead	Project lead, clinic leadership, staff, partners, patients	Project lead
Key interview topics		
<ul style="list-style-type: none"> • Project goals • Project origin • Project status • Anticipated challenges and how they will be addressed • Anticipated technical assistance needs • Project evaluation needs 	<ul style="list-style-type: none"> • Project status from various perspectives: leadership, staff, partners, patients • Biggest successes • Biggest challenges • Lessons learned to date • What TA is helpful, what TA is still needed 	<ul style="list-style-type: none"> • Overall project assessment • Biggest successes • Biggest challenges • Key learnings • Plans for project • Impact of participating in the program • Advice for CCI if they were to do this again

2. Staff surveys

Baseline	Follow-up
Oct-Nov 2017	Sept-Oct 2018
Web or paper	Web or paper

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Survey topics
<ul style="list-style-type: none"> • Capacity and commitment to addressing patients' SDOH • Comfort with discussing SDOH with patients • Assessment of clinic's capacity and commitment to addressing patients' SDOH • Perspective on roles of CHCs in addressing patients' SDOH • Professional burnout • Engagement in ROOTS project • Site specific questions if appropriate

3. Patient surveys (if feasible)

Baseline	Follow-up
Nov-Dec 2017	Sept-Oct 2018
Web or paper	Web or paper
Survey topics	
<ul style="list-style-type: none"> • Acceptability of discussing SDOH with clinic staff • Attitudes about health clinics' activities to identify and address patients' SDOH • Trust in clinic provider/staff • Loyalty to clinic • Changes in SDOH • Changes in self-perceived health status • Site specific questions if appropriate 	

4. Collection of data from sites (if appropriate and feasible)

- Number of patients served
- Non-medical services they received
- Patients' reported SDOH needs
- Patient health, utilization and cost data (potentially pre-post data)

Timeline: likely at the end of the project although may also want to collect some data during the project year.

Evaluation report will be submitted to CCI by the end of January 2019