





## TRIADS: Trauma and Resilience-informed Inquiry for Adversity, Distress, and Strengths

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University of California San Francisco





Child Trauma Research Program

UCSF Weill Institute for Neurosciences

Department of Psychiatry and Behavioral Sciences



## Objectives







Describe the triad of



Adversity



**Distress** 



Strengths

- Understand the origins of TRIADS
- Understand the core principles and intervention strategies
- Learn examples of relational language in triadic screening



### What is TRIADS?







- A framework to talk with patients and health care team members about Adverse Childhood Experiences (ACEs) and create healing relationships.
- An evidence-informed approach for ACE screening, education, and response in primary health care settings.



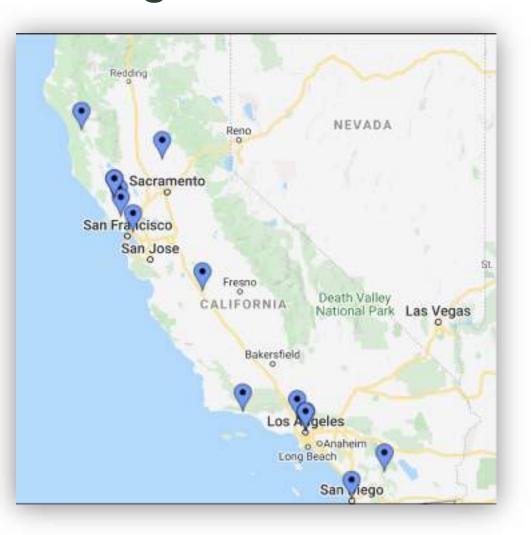


## Origins of TRIADS: CALQIC









- California ACEs Learning and Quality Improvement Collaborative
- 18-month Learning Collaborative to train health care teams on the integration of ACEs screening and response
- Participants were 15 safety-net organizations serving Medi-Cal patients
- Goals:

Enhance provider-patient communication
Connect patients to services
Promote better outcomes
Reduce disparities





## The UCLA-UCSF ACEs Aware Family Resilience Network (UCAAN)







A multi-campus initiative that will leverage the substantial interdisciplinary resources of UCSF's and UCLA's public health sciences campuses to screen patients for Adverse Childhood Experiences (ACEs) and develop, promote, and sustain evidence-based methods to address the impacts of trauma and toxic stress.











# TRIADS Framework: Conceptual Background and Empirical Support from ChildParent Psychotherapy

Alicia F. Lieberman, Ph.D.
University of California San Francisco
San Francisco General Hospital



## Childhood Trauma as Genesis of Health Problems







- Shattering of developmental expectation of protection
- The protector becomes the source of danger
- "Unresolvable fear": Nowhere to turn for help
- Unmet attachment needs: Bids for protection remain unanswered
- Chronically aroused/depleted physiological profile
- Sequelae for brain structure, cognition, social-emotional functioning



## Why We Must Routinely Screen for Trauma





#### Trauma Exposure in 3-6 Year Olds Help-Seeking Sample

#### Before trauma screening:

- 43% behavioral, social or emotional problems
- 13% trauma exposure

#### After trauma screening:

- 48% experienced 5+ traumatic event
- Average exposure: 4.9 traumatic events
- 39% had PTSD symptoms

#### Abuse

- Physical:18%
- Sexual: 6%

#### Witnessing violence

- Domestic violence: 42%
- Community violence: 27%

Separation from primary caregiver: 41%

Death of someone close: 21%



(Crusto et al., 2010)







### When Present Child Trauma is a Factor:

### To Speak or Not to Speak

- "Conspiracy of silence": Trauma is pervasive but clinically overlooked
- Clinical "don't ask, don't tell" is rationalized as waiting until "child is ready": Clinician enacting defenses against the pain of knowing and feeling
- "On knowing what you are not supposed to know and feeling what you are not supposed to feel" (Bowlby)
- "Speaking the unspeakable" builds reality testing, coping skills, and executive function within the family and in service systems



## What Does Speaking the Unspeakable Mean?







- Creating a safe interpersonal space to name and address painful events that are consciously remembered and acknowledged as real by the child, caregiver, and others
- Offering empathic, supportive psychoeducation to explore possible causal connections between the painful event(s) and presenting symptoms
- Being respectful and attuned to the child's and parent's pace and response as they process and explore these possible links



## Origin or TRIADS: Child Parent Psychotherapy-Clinical Formulation





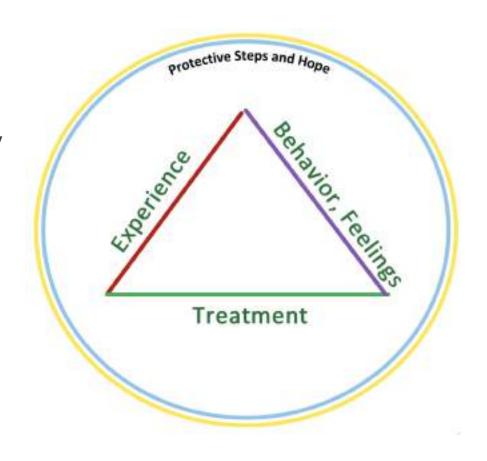


#### **Protective Steps:**

Highlight when parent tried to help/created safety

#### **Experience:**

- You saw...
- You heard...



#### Hope:

Things can change for the better

#### **Behavior, Feelings:**

- And now you...

#### **Treatment:**

- Together we...

Lieberman & Ghosh Ippen, 2014

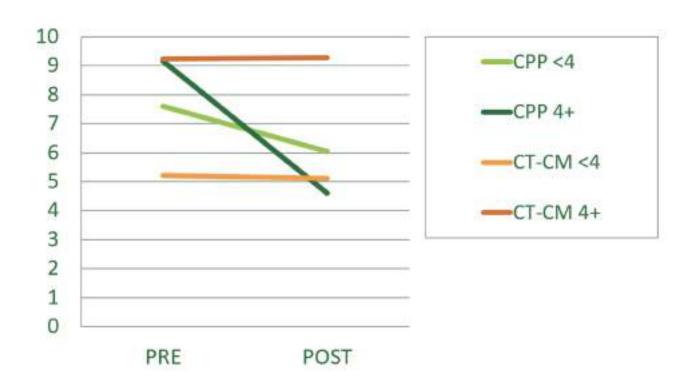








## CPP Works! CPP with 4+ Risks: Child Trauma Symptoms



Ghosh Ippen, Harris, Van Horn & Lieberman, 2011



CPP Group	Comparison Group(s)	Domains with greater CPP improvement
Preschoolers exposed to domestic violence	Community treatment plus case management	<ul> <li>Child traumatic stress symptoms</li> <li>Child traumatic stress disorder diagnosis</li> <li>Child behavior problems</li> <li>Maternal PTSD avoidance</li> <li>Maternal global symptoms</li> </ul>
Maltreated preschoolers	<ul> <li>Psychoeducational home visitation</li> <li>Community Standard</li> <li>Non-maltreated</li> </ul>	<ul> <li>Maladaptive maternal representations</li> <li>Negative self representations</li> <li>Mother-child relationship expectations</li> </ul>
Infants from families with a history of maltreatment	<ul> <li>Psychoeducational parenting intervention</li> <li>Community standard</li> <li>Non-maltreated</li> </ul>	<ul> <li>Secure attachment</li> <li>Disorganized attachment</li> <li>Infant cortisol regulation</li> <li>Maternal parenting stress</li> <li>Maternal cortisol functioning</li> </ul>
Anxiously attached infants of Latina immigrant mothers	<ul> <li>Anxiously attached no treatment</li> <li>Securely attached</li> </ul>	<ul> <li>Maternal empathic responsiveness, initiation</li> <li>Infant goal corrected partnership</li> <li>Infant anger, avoidance, resistance</li> </ul>
Toddlers with depressed mothers	Depressed control	<ul> <li>Secure attachment</li> <li>Disorganized attachment</li> <li>Infant full scale and verbal IQ</li> <li>Marital satisfaction</li> </ul>







## Transitioning from Mental/Behavioral Health to Primary Care



## TRIADS Core Principles







- Adversity is a universal human experience that may have a negative impact on intergenerational health and wellbeing.
- Trusting relationships are at the core of all healing endeavors, including ACE screening and response.
- **Healthcare** should adopt a relational health approach that includes the social and emotional context of the whole person.



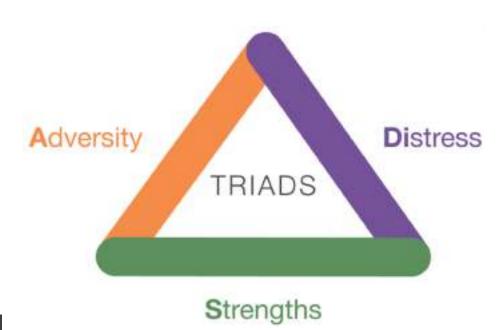
## TRIADS Core Intervention Strategies







- ACE Screening: Empathic inquiry about the patient's experiences of adversity and trauma
- Assessing Distress: Supportive exploration of the possible links between the patient's ACEs and presenting physical and emotional health conditions
- Highlighting Strengths: Identification of personal characteristics, relationships, and community resources that support patient wellbeing





## Elements of Relational Triadic Screening and Response







Element	Content	Tools
Adversity	What happened to you? What is happening to you?	ACE/PEARLS or other adversity screener
Distress	How is your health? How are you feeling? How are you holding up?	PHQ-9, GAD-7 Labs, Imaging, Diagnostic Tests
Strengths	Who helps you? What helps you? Who/what has helped in the past?	Benevolent Childhood Experiences (BCEs), other resilience screener



## TRIADS: Creating the Emotional Climate





- Eye contact
- Tone of voice
- Body language
- Showing interest
- Active listening



"You don't need to be a therapist to be therapeutic."

Dr. Alicia Lieberman, UCSF Professor of Psychiatry and Behavioral Sciences and Director of the Child Trauma Research Program









## Examples of Relational Language



## TRIADS: Examples of Relational Language







#### Provide simple rationale for ACE screening without judgment

- "We're learning that difficult experiences that happen to children can affect their health later in life, just like positive experiences can.
- "Your answers can help us understand your health better and make decisions together."

#### Normalize adversity

"ACEs are really common, so we're starting to screen everyone."

#### Ask permission, giving the patient the power

- "Would it be OK if I asked you some questions about your childhood?"
- "You don't have to answer any questions that make you uncomfortable."



## TRIADS: Examples of Relational Language







#### Acknowledge with empathy – Sometimes this is all you need to do!

- "Wow, that sounds like it was really difficult. Thank you for telling me."
- "We're finding these things happen to a lot of people, and there is a connection between what happened to them and their health. Does that resonate with you?"

## Ask about distress/ACE associated health conditions (AAHC), stay curious without judgment

 "So how do you think your past experiences are affecting how you're doing, how you're feeling, and your overall health today?"

#### Ask about strengths/resilience

"What has helped you in the past? Who has helped you? What/Who is helps you now?"



## TRIADS: Examples of Relational Language







#### **Collaborate**

• "Given everything you've told me today, what do you think would be the most helpful for you?" or "What can I do today to help you?"

## Follow up: This is a way to not only monitor progress but to stay connected to your patient.

- Is it OK if I give you a call in a couple weeks to see how you are doing?
- Why don't we schedule a follow up appointment for you.
- Since we don't have any local behavioral health resources or therapists, I
  have this list of online resources and referrals that might help, can we take
  a look together at what might be helpful?





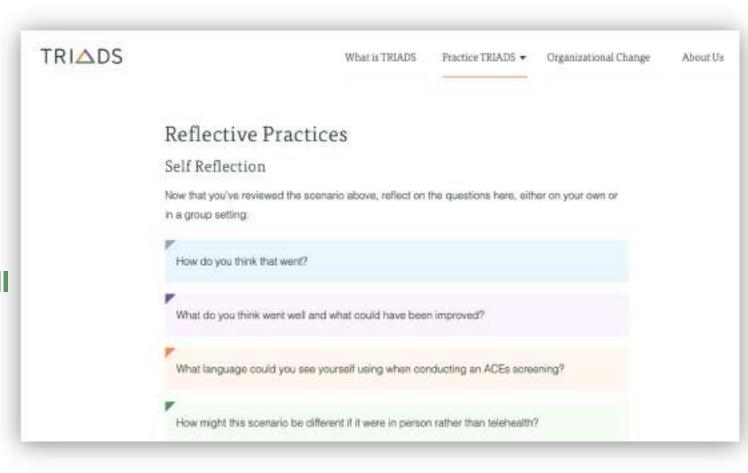




### Practice TRIADS: Website Scenarios

A Mom Feels Protective:
 Jocelyn is surprised by the questions asked about her 15-month old.

A Teenager Is Reluctant to Fill
Out an ACEs Screening: Alex
is unsettled by the
questionnaire, and returns it to
the Medical Assistant with a
zero score.





### Practice TRIADS: Website Scenarios

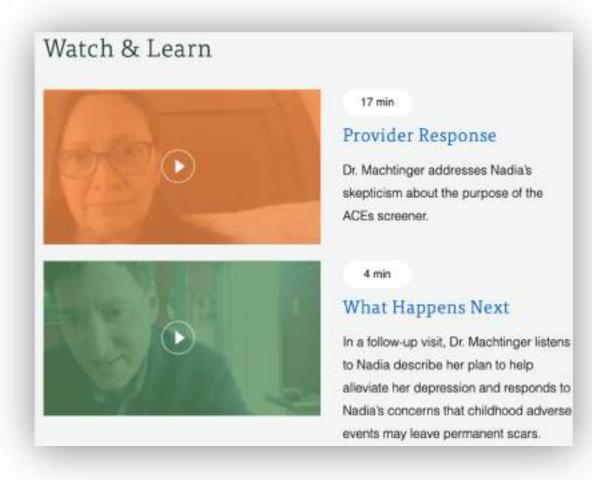






 An Adult Is Feeling Depressed: Nadia is scared that reconnecting with difficult childhood memories will make her feel "doomed."

A Pregnant Woman Is Worried: Sarah
is concerned that her stress might
affect her baby.





### Additional TRIADS Resources







- Hear from our Patient Community
   Advisory Board
- Find resources to support organizational change and health equity

Check out the TRIADS website and practice!



#### Putting Relational Healing Into Practice

Dr. Alicia Lieberman, Professor of Psychiatry at UCSF and Director of the Child Trauma Research Program, shares how clinicians can put the concepts of relational healing into practice.



#### Using TRIADS With Patients

Sara Johnson, M.D., a practicing OB-GYN in Oakland, shares how she incorporates TRIADS into her clinical practice.



#### Becoming a More Effective Physician

Eddy Machtinger, M.D., Professor of Medicine at UCSF, describes how he thinks TRIADS has made him a more effective physician.



### Website resources







- TRIADS website (leadership alignment, health equity): <u>https://cthc.ucsf.edu/triads/</u>
- ACEs Aware core and supplemental trainings: <a href="https://www.acesaware.org/learn-about-screening/training/">https://www.acesaware.org/learn-about-screening/training/</a>
- ACEs Aware Implementation Guide: <u>https://www.acesaware.org/implement-screening/</u>
- CYW courses: <a href="https://centerforyouthwellness.org/ondemand/">https://centerforyouthwellness.org/ondemand/</a>



## TRIADS: Bringing it All Together

UCSF





How we treat our patients can support their health and wellbeing and enhance our own satisfaction with our work.

#### Healing conversations include:

- Communicating interest, connectedness, and empathy
- The message that adversity is universal and nobody is to blame for having difficult experiences
- Conveying that every person has strengths they can harness to alleviate distress.





## TRIADS: Bringing it All Together







We don't have to *fix* patient's feelings – but we need to show them that we see them and *care* about them.

And remember: Compassion that doesn't include *you* is not complete!

"At the end of the day people won't remember what you said or did, they will remember how you made them feel."

Maya Angelou

