

Welcome!

Resilient Beginnings Network (RBN)

Virtual Learning Session #3

May 13, 2021

RESILIENT
BEGINNINGS
NETWORK

MADE POSSIBLE BY

Genentech
A Member of the Roche Group

While we're waiting, find your team name and add the number to the front of your name (e.g. 15. Dayna Long, Benioff Children's Hospital Oakland)

1 Alameda Health System

2 Alliance Medical Center

3 Bay Area Community Health

4 Children's Health Center
Zuckerberg San Francisco
General Hospital

5 Community Medical Centers

6 LifeLong Medical Care

7 Marin City Health &
Wellness Center

8 Marin Community Clinics

9 North East Medical Services

10 Petaluma Health Center

11 South of Market Health
Center

12 San Mateo County Health
San Mateo Medical Center

13 Santa Rosa Community
Health

14 School Health Clinics of
Santa Clara County

15 UCSF Benioff Children's
Hospital Oakland

n/a If you're a guest, no need to
rename yourself.

If you called in, please be sure to link your video with your phone.

Housekeeping Reminders



Audio

Link your audio to video if you called in via phone



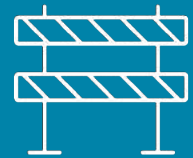
Chat Box

Please chat in your questions



Name

Add your team number in front of your name



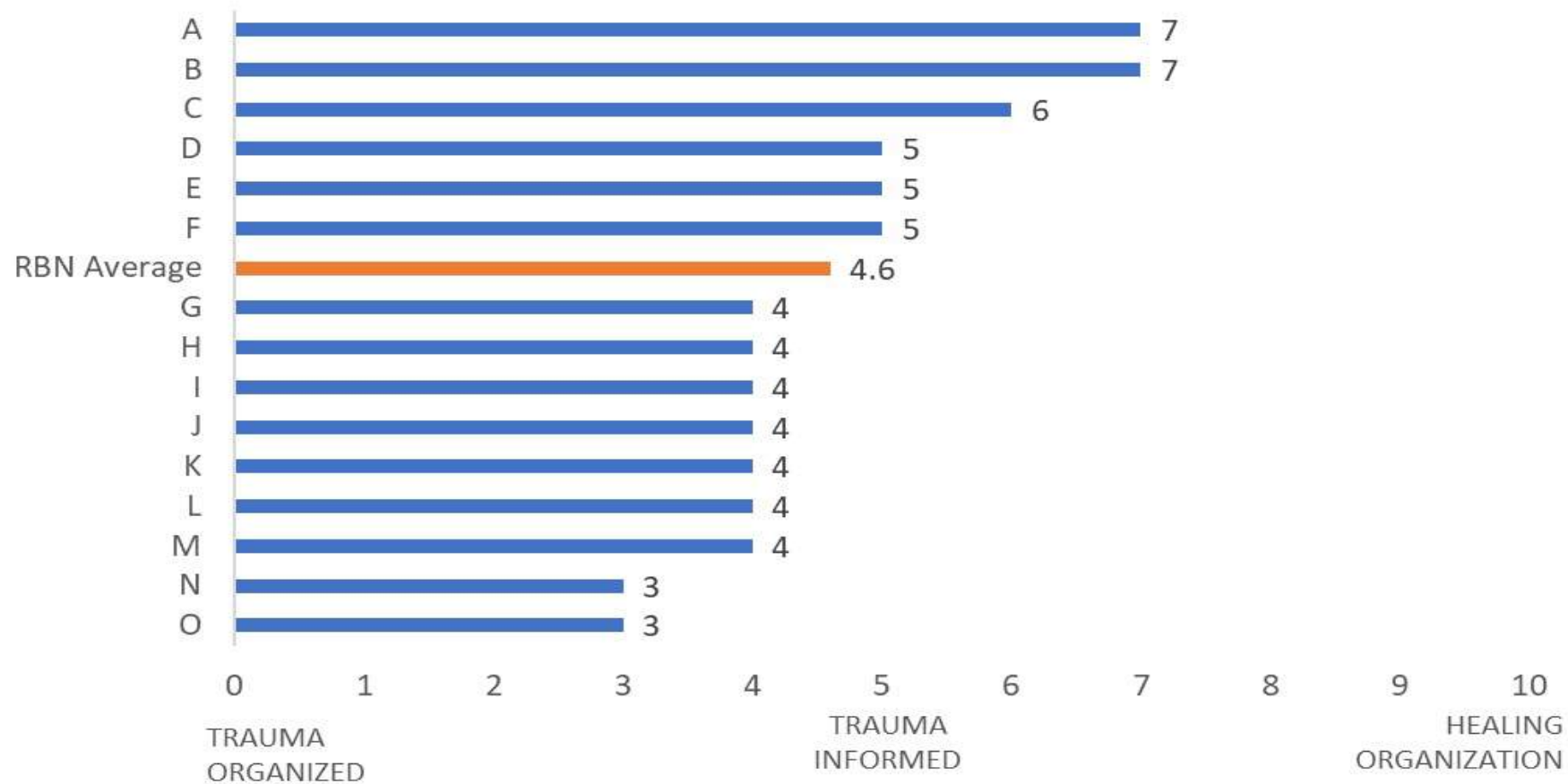
Tech Issue

Private chat Nikki Navarrete for assistance

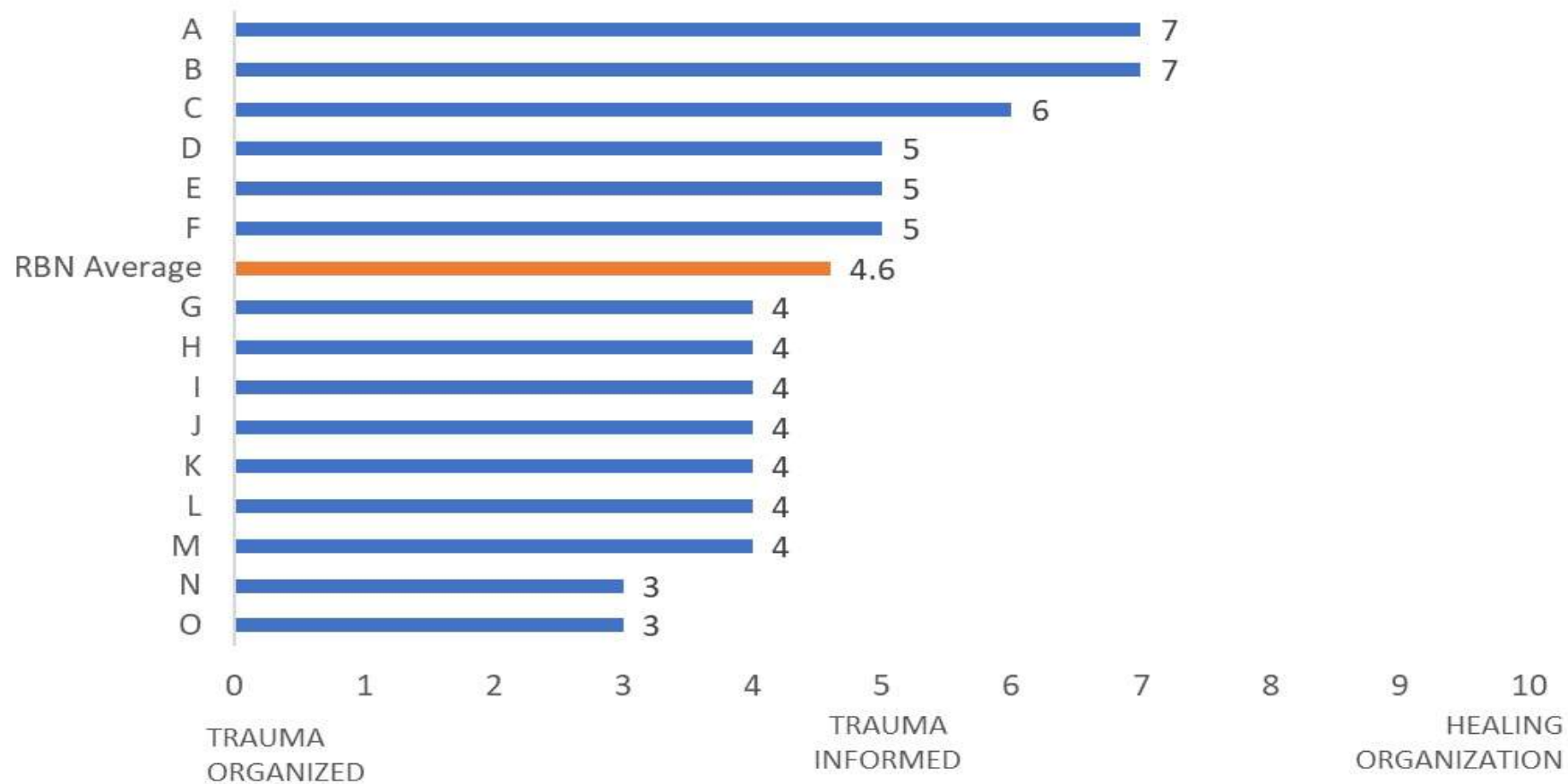


RBN Program Updates & Announcements

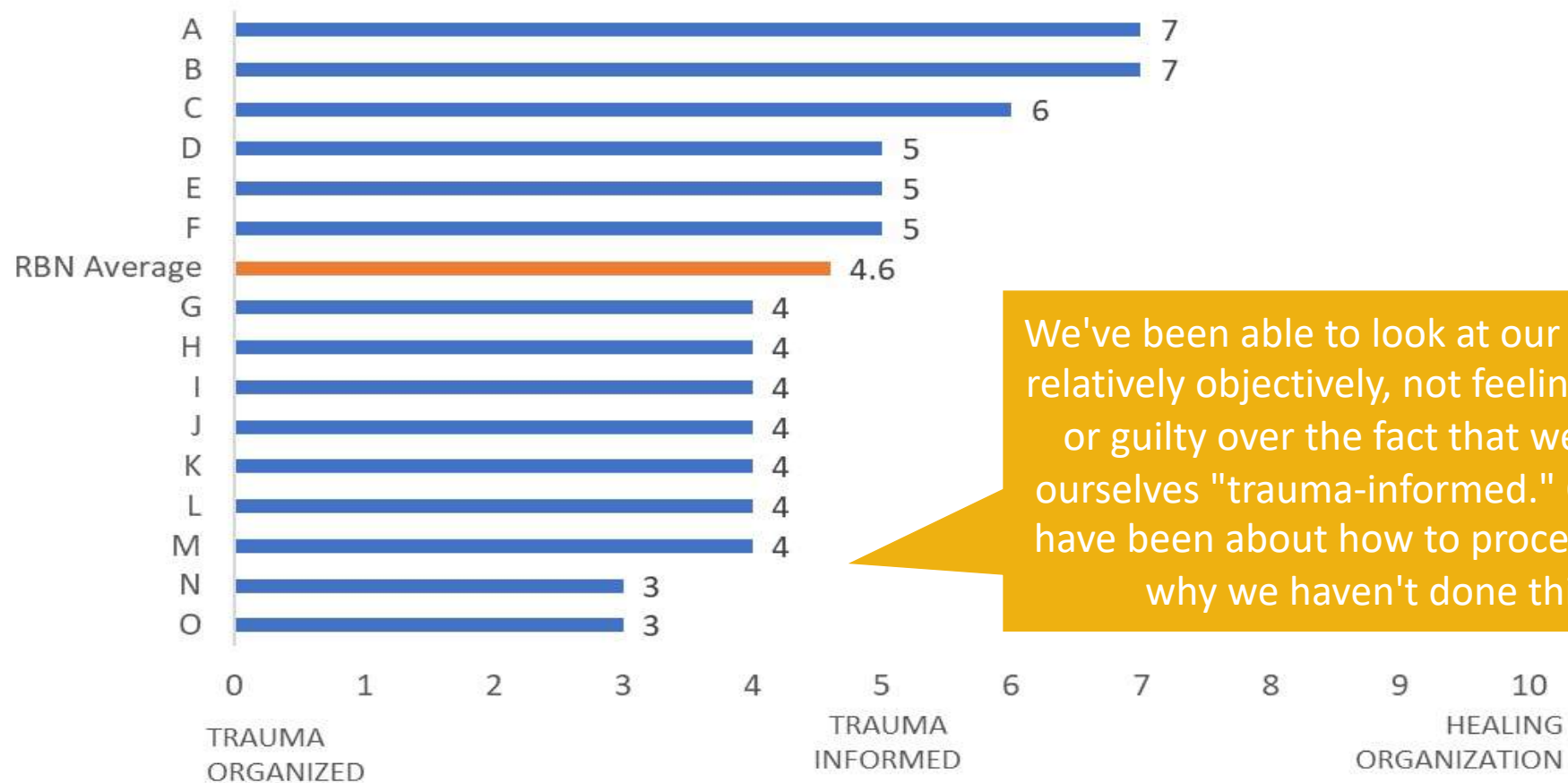
RBN teams are starting in different places in their journeys to be healing organizations.



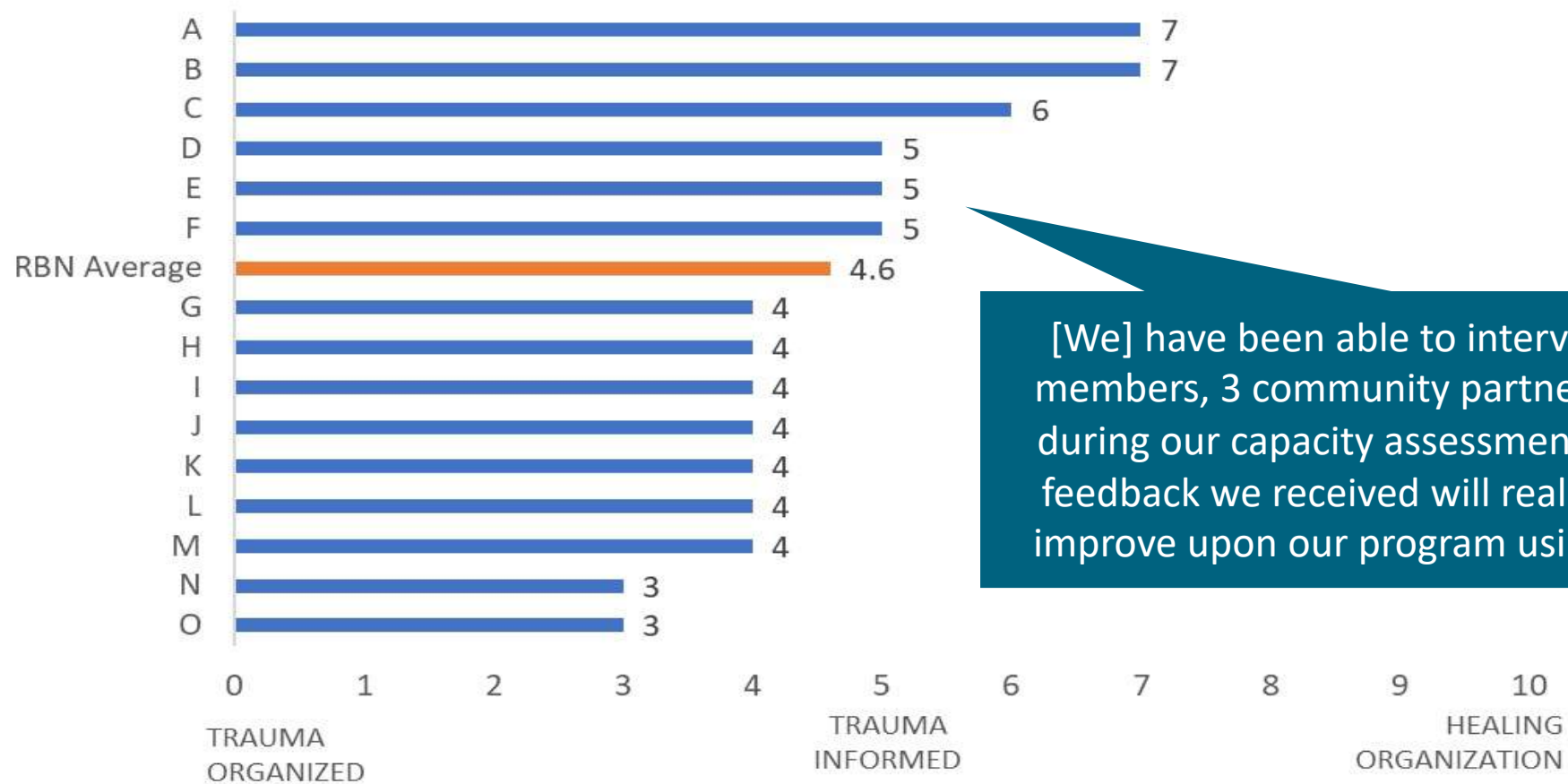
RBN teams have a lot to offer each other in terms of inspiration, ideas, and lessons.



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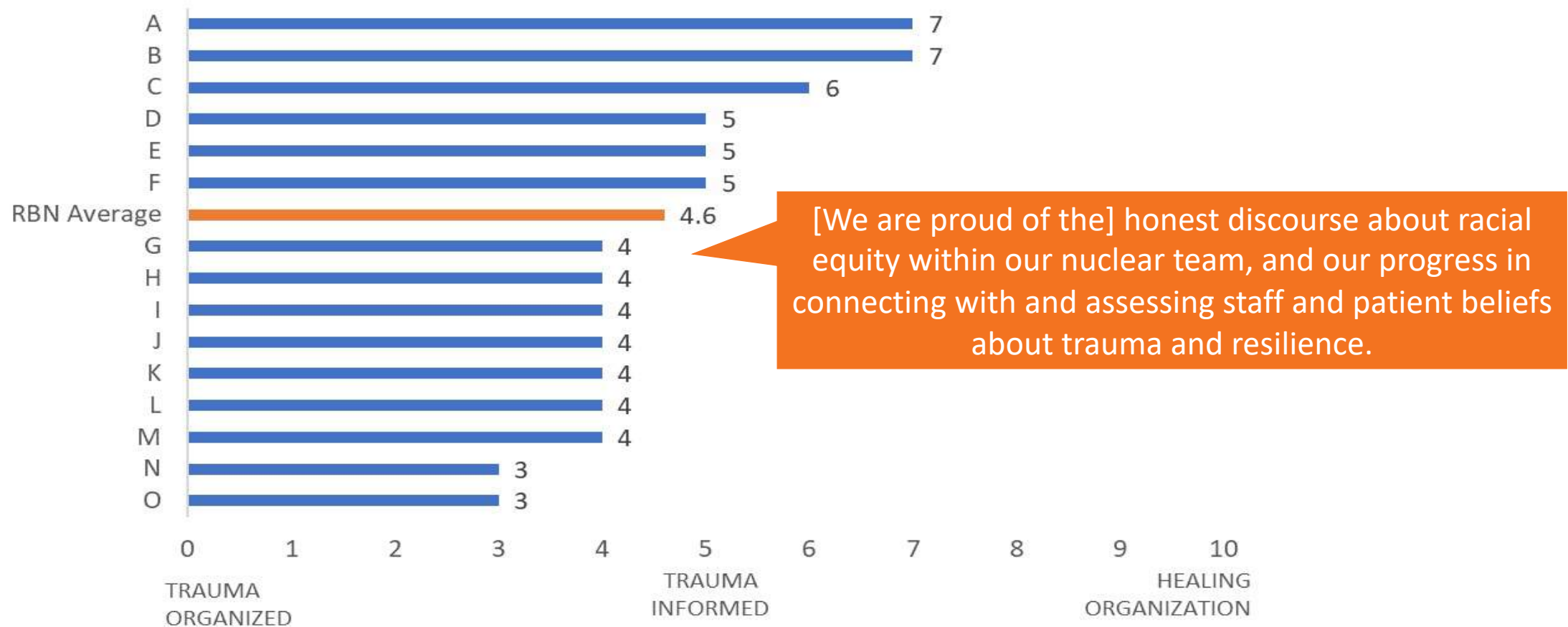


RBN teams have a lot to offer each other in terms of inspiration, ideas, and lessons.



[We] have been able to interview all of our team members, 3 community partners and two patients during our capacity assessment. The rich data and feedback we received will really help us build and improve upon our program using an inclusive lens.

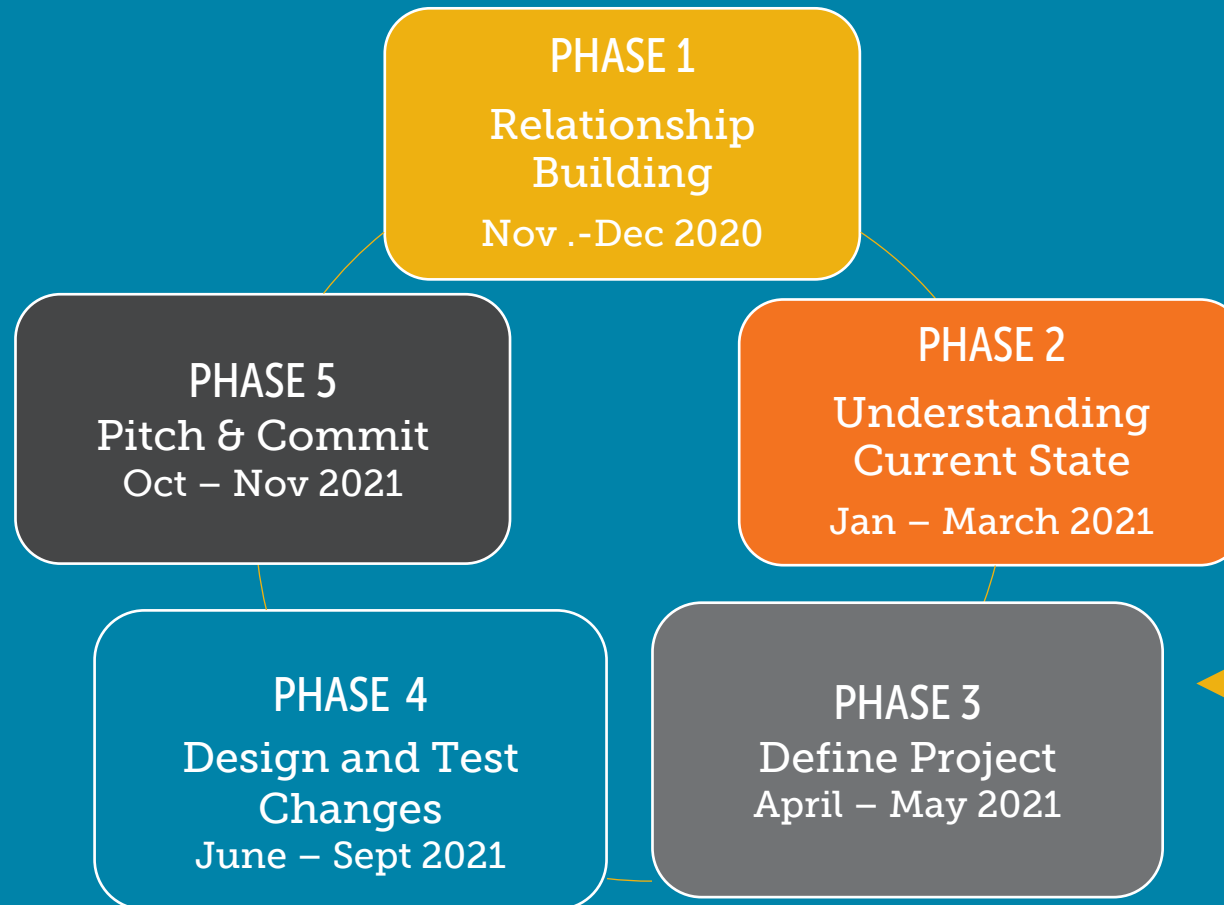
RBN teams have a lot to offer each other in terms of inspiration, ideas, and lessons.





RBN Year 1

Understand the current state, strengthen capacity, and engage with stakeholders to determine focus



← **We are here**

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Define Project Deliverables



Submit 1st Quarterly Report



Develop a Project Roadmap – Due May 28th

- What are you trying to accomplish?
- What changes will help you reach your aim?
- How will you know if you are making progress?

RBN Project Roadmap Inputs and Supports

Inputs for what to include

- Your RBN application
- Learnings from your baseline capacity assessment
- Learnings from understanding your current state (e.g. interviews, journey maps, observation)

Where can I get help?

- Roadmap examples & links to resources in template
- Watch recordings of the roadmap office hours
- RBN evaluation team support with your measurement strategy
- Your RBN coach is your thought partner
- Post a question in the RBN club

Stay tuned for more resources, trainings, and support from Resilient Beginnings

- The key lessons and best resources from Resilient Beginnings to date – coming soon!
- Trainings and support will be based on roadmaps and the overall needs of the cohort



Resilient Beginnings Collaborative: Learning from early adopters in pediatric primary care

Center for Community Health and Evaluation
October 2020

What is the Resilient Beginnings Collaborative?

The Resilient Beginnings Collaborative (RBC) is a partnership between the Center for Care Innovations (CCI) and Genentech Charitable Giving and part of Genentech's [Resilience Effect](#) initiative. The two-year program launched in June 2018 and supported seven safety net organizations in the San Francisco Bay Area in strengthening their capacity to address childhood adversity and promote resiliency in pediatric care. RBC provided various types of support. It was designed meet teams where they were at in their journey, flexing to respond to emergent needs and changes in the California safety net landscape, while fostering and sharing learning along the way.

RBC teams received:

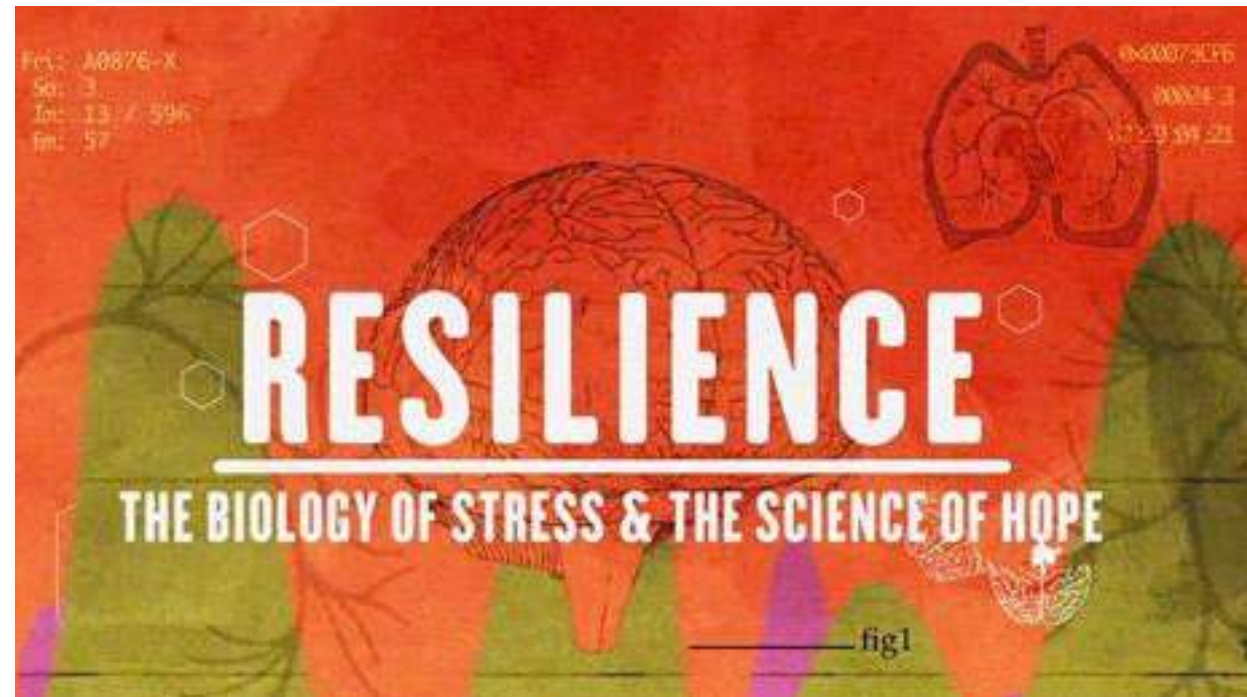
- \$80,000 grant funding
- Individualized coaching with a trauma-informed systems leader
- In-person learning convenings
- Virtual sessions for information sharing and peer exchange
- Site visits to exemplar health centers
- Connection to subject matter experts and other relevant resources

At the beginning of the initiative, most teams reported being relatively early in their journeys to being healing organizations¹ and RBC focused on supporting teams in making the structural changes needed to impact organization-wide practices to become more trauma- and resilience-informed. In 2018, the field of trauma- and resilience-informed care was nascent but has gotten increased attention with the appointment of Dr. Nadine Burke Harris, an advocate for addressing adverse childhood experiences (ACEs), as the state of California's first Surgeon General. The public initiative to financially reimburse clinics for ACEs screening in primary care (ACEs Aware) has also generated energy across the state. Learning related to what works and promising practices for trauma- and resilience-informed care remains emergent and this document summarizes key outcomes and lessons learned from the early adopters participating in RBC.

¹ [Trauma Transformed](#) defines a healing organization as an organization that: reduces trauma by being reflective, makes meaning out of the past, is growth and prevention oriented, is collaborative, values equity and accountability, and has relationship leadership.

Resilience Documentary Opportunity for RBN

- Organize a showing of *Resilience: The Biology of Stress and the Science of Hope* and RBN will cover the cost of the viewing license.
- Email Allie Silvestri (allie@rocofilms.com) at ro*co films to plan a virtual viewing.



Save the Date: June 29th, 2021

- *A Place to Breathe* looks at trauma and resilience through the eyes of immigrant and refugee healthcare practitioners and patients
- On demand virtual screening available June 14-28th
- Panel Discussion – June 29th 12-1:30pm



Important Dates & Timelines

Project
Roadmap
Due

May 28

*A Place to
Breathe*
Discussion

June 29

Virtual
Learning
Session #4

July 15

Virtual Learning Sessions Roadmap

**RBN Cross Cutting Themes Focus*

Year 1 - 2021

Date	Topic	
January 14	Where are we now with trauma- and resilience-informed care?	
March 4	Centering Dignity in Trauma and Resilience Informed Pediatric Care	
May 13	Science of Resilience and Strengths-Based Approaches	We are here ←
July 15	Power and Patient and Family Engagement	
September 9	Putting it all together	
November 4	RBN Year 1 Showcase <i>*Team Leadership Sponsor Invited</i>	



Ronda Alexander
Director of Operations, NOW



Renee Boynton-Jarrett
Founding Director, Vital Village Networks



Wrap Up

The RBN Club

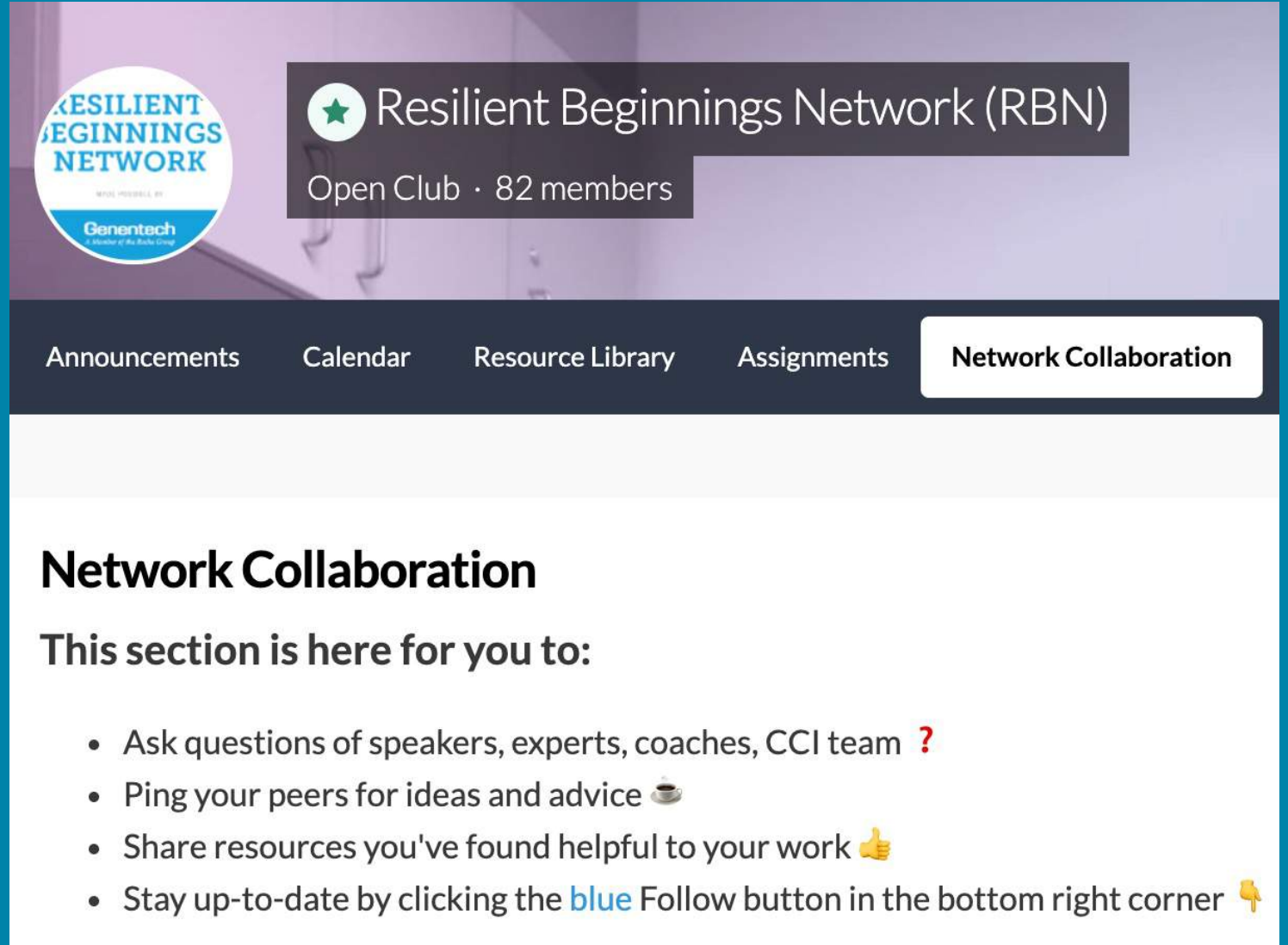
DEMONSTRATION

How to:

- Create a post
- Reply to a post
- Follow a page

Link:

<https://community.careinnovation.org/index.php?/clubs/12-resilient-beginnings-network-rbn/>



The screenshot shows the header of the Resilient Beginnings Network (RBN) club page. On the left is a circular logo with the text "RESILIENT BEGINNINGS NETWORK" and "Genentech" below it. To the right of the logo is a dark grey box containing a green star icon, the text "Resilient Beginnings Network (RBN)", and "Open Club · 82 members". Below this is a dark navigation bar with links: "Announcements", "Calendar", "Resource Library", "Assignments", and "Network Collaboration" (which is highlighted in a white box). The main content area has a heading "Network Collaboration" and a sub-heading "This section is here for you to:". Below this is a list of four bullet points with icons: a question mark, a coffee cup, a thumbs up, and a pushpin.

Resilient Beginnings Network (RBN)
Open Club · 82 members

Announcements Calendar Resource Library Assignments **Network Collaboration**

Network Collaboration

This section is here for you to:

- Ask questions of speakers, experts, coaches, CCI team ?
- Ping your peers for ideas and advice ☕
- Share resources you've found helpful to your work 👍
- Stay up-to-date by clicking the [blue](#) Follow button in the bottom right corner 📌

Virtual Learning Sessions Roadmap

**RBN Cross Cutting Themes Focus*

Year 1 - 2021

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**Next Virtual
Learning
Session**



Poll

Experience

On a scale of 1-5, please select the number below that best represents your overall experience with today's session:

- 5 - Excellent
- 4 - Very Good
- 3 - Good
- 2 - Fair
- 1 - Poor

Use of Time

Please select the number below that best represents your response to the statement:
Today's session was a valuable use of my time.

- 5 - Excellent
- 4 - Very Good
- 3 - Good
- 2 - Fair
- 1 - Poor

Thank you!

For questions contact:



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