

Welcome!

Resilient Beginnings Network (RBN)

Capacity Assessment Office Hours

January 28, 2021

This virtual session is being recorded and will be posted to the RBN Club:

<https://community.careinnovations.org/index.php?/forum/53-announcements/>

Everyone is currently muted.

To unmute yourself: Press *7

To mute yourself: Press *6

Please use the chat box to ask questions.

Renaming Instructions



Please, **rename yourself** to include your organization name. For example: "**Nikki Navarrete (CCI)**"



To do this:

- Click the **Participants** icon.
- Hover over your name & click **Rename**.



- Add **your organization** after your name.
- Click **OK**.



Office Hours: agenda & goals

1:00 – 1:15 Welcome & introductions

1:15 – 1:25 Overview reminder of capacity assessment

1:25 – 1:30 Lessons learned from pilot sites

1:30 – 1:55 Q&A and peer sharing

1:55 – 2:00 Feedback

Goals for our time together:

1. For participants to leave clear on what is needed for the capacity assessment
2. To discuss related challenges and any strategies teams are using to overcome these challenges

Welcome & introductions



Getting to know who is on the call

- Poll 1: How would you describe your primary role in the RBN initiative?
- Poll 2: Where is your team in the steps towards completing the capacity assessment?



Please respond to each poll that pops up in the Zoom window.

Capacity Assessment Overview



Evaluation goals

- Assess changes in **organizations' capacity** related to operating in a trauma-informed and healing-centered way.
- Contribute to better understanding the **impacts of teams' RBN work** on experiences of staff, patients, and families.

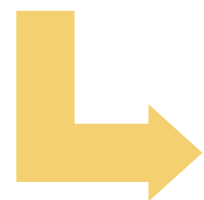
- Promote learning by documenting promising practices and lessons learned
- Provide **real time information** to **CCI** about program progress and participant experience.
- Inform the broader **ACEs movement** by synthesizing results and learnings related to the RBN program



Administering the assessment



Assessment sent out via email
on January 15th



Identify multi-disciplinary team to participate in the assessment



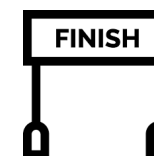
Each individual completes the assessment on their own (44 Qs)



Entire team meets virtually to discuss responses and come to consensus



One person submits the survey to CCHE via REDCap



Assessments due on
February 12th

Note places where consensus was difficult in "comments"

Lessons Learned From Pilot Sites

- What was your experience like completing the assessment?
- What advice do you have for your peers who are just getting started?



Please switch to Gallery view so you can see all participants

Q&A and Peer Sharing



Discussion Questions

- What challenges have you experienced in completing the capacity assessment?
- How have others in the group handled that?
- Do others have ideas of how to address challenges noted by peers?



Please switch to Gallery view so you can see all participants

Chat box feedback



Instructions

1. Take 1 minute to type in the chat your answer to the following prompts
2. Do NOT press enter until we tell you...

Please give us feedback about the meeting & your participation

- I like... (things you liked about participating in the office hours)
- I wish... (things you'd like to see as part of future office hours)
- I wonder... (outstanding questions about what happens next)

Evaluation Support

The Center for Community Health and Evaluation (CCHE)

Reach out to Creagh if you have any questions (Creagh.m.miller@kp.org)



Maggie Jones,
Director



Lisa Schafer,
Senior Evaluation &
Learning Consultant



Monika Sanchez,
Evaluation & Learning
Associate



Creagh Miller,
Evaluation & Learning
Associate