Virtual Sharing Session on Assessment & Screening Approach
RBC Program Team

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Webinar Reminders

1. Everyone is unmuted.
   • Press *6 to mute yourself and *7 to unmute.

2. Remember to chat in questions!

3. Webinar is being recorded and will be posted on RBC Portal and sent out via the next newsletter.
Today’s Agenda

- Welcome & Housekeeping (3 minutes)
- Peer Sharing:
  - USCF CHO’s Approach to Screening & Assessment (12 minutes)
  - San Mateo’s Approach to Screening & Assessment (12 minutes)
- Q &A (25 minutes)
- Reminders about the May 1 Session (5 minutes)
- Closing & Evaluations (1 minute)
Who We Are

- Oakland, CA
- Population Served
- 4 Clinic Sites
  - Claremont Primary Care
  - Teen Clinic
  - Castlemont and McClymonds
- EPIC system and FINDConnect
PEdiatric ACEs Screening and ResiLiency Study (PEARLS)

- Reviewed traditional ACEs questionnaire and other tools
- Categorized questions and linked data
- Added questions on determinants of health
- Validated questionnaire through pilot study
- Engaged stakeholders-staff and families.
Your Approach to Screening

• Beginning-little/no context for screen
  • January 2019-16 patients screened
  • Total Endorsed ACE Score:6, Total SDOH Score: 2

• Developed cover sheet, resources available, medical context of toxic stress
  • February 2019-22 patients screened
  • Total Endorsed ACE Score:37, Total SDOH Score: 15

• Where are you still experiencing challenges?
  • Collecting screen/referral data
Learnings from Implementation

• Capacity to manage patients and families with high ACE scores
• Behavioral Health Integration as an approach...

  • The importance of having at the ready, an evidence-based set of interventions to share with families.
  • A coordinated, trauma-conscious team of Providers linked together to triage each family.
  • A vision that our efforts can and will mitigate the long-term effects of toxic, transgenerational stress.
Next Steps (1 min)

- Training Primary Care and Behavioral Health staff
- PEARLS Tool selected for reimbursement beginning July 1st (CPT code 96160)
- AB 741 (Asm. Kaira) Training on using PEARLS tool
- PEARLS study at BCHO N = 555
Who We Are (1 min)

- San Mateo County
  - San Mateo Medical Center (SMMC)
    - at South San Francisco Health Center
  - Family Health Services (FHS)
  - Behavioral Health and Rehabilitation Services (BHRS)

- Population served
  - recent immigrants as well as long time residents
  - Pediatric, adult medicine

- 5 Clinic Sites through out the county
  - Daly City
  - South San Francisco
  - Half Moon Bay (Coastside)
  - San Mateo
  - Redwood City (Fair Oaks)

- EMR system is eCW
Pathway to Screening/Assessment (2 min)

• Over years providers heard about trauma and recognized its impact on health
• SSF Health Center started screening over 3 years ago
• Developed the screening questions adapter from the AAP Trauma Toolbox for Primary Care
  • Added questions to the Staying Healthy Assessment already in use
  • Professional Development Project - Department of Primary Care at SMMC
  • Considers using de-identified screen CYW/ACEs but expanded SHA as it was already in use
• Other options considered
  • De-identified screenings
  • Considered using de-identified screen CYW/ACEs but expanded SHA as it was already in use
  • Asking general questions: ie. Has anything scary or upsetting happened to you or a family member?
Your Approach to Screening (4 min)

• What’s working?
  • Questions are well received by patients
  • Has opened discussions about trauma
  • Offers opportunity for ways to promote healing
  • Able to spread screening to other pediatric clinics of SMMC
  • Benefits of RBC participation: motivated better understanding of how other sectors in Health operate
    • i.e Behavioral Health, Home Visiting, Family Health
  • Improved, increased and streamlined collaboration between sectors

• Where are you still experiencing challenges?
  • How to cope with being “a safety net clinic”-staff transition, patient stressors
  • Still working in getting all referrals on same EMR system about referrals-eCW updates
  • Have not done any additional staff training beyond Trauma 101
Learnings from Implementation (4 min)

• What are the ah-ha’s you gathered during the process thus far?
  • Montefiore’s Webinar
    • Parental ACEs as key determinant of impact of Healthy Steps Program on children’s ASQ-SE at 3 years
  • Parental Trauma was the missing piece of the puzzle
  • Reviewing our data on patients with positive trauma screening for “types of issues/patters”

• What early advice would you give to another clinic that are earlier in their journey?
  • Consider/plan on screening for Parental ACEs at the same time as screening to ACEs
  • Ideal to Integrate ACEs screenings with developmental screenings
Next Steps (1 min)

• What are your next steps from here on out?
  • Learning more about implementation of de-identified ACEs screenings for parents and patients
  • Learn to present ACEs screenings for both parents and children as the best practice/standard
  • Continue to strengthen collaboration with all of our Health services like Family Health and Behavioral Health and Recovery Services
  • Explore ways to make any/all modalities of trauma therapy available more accessible to the families we serve
Open Q & A (30 min)

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May 15th Session & Agenda

When/Where:

- Wednesday, May 15 from 8:30-3:45pm (with optional faculty time until 4:30pm)
- Genentech Campus
- You should bring 4-6 team members

Agenda

- Changes within the PICC Framework
- Learning From the Experiences of Others
- Team Pair Share
- Futures Without Violence
- Team Time
- Optional: Faculty Office Hours
May 15 Asks

☐ Register your team in by Next Monday, April 15
   Link to register: careinnovations.org/rbc-portal/may-15-convening/

☐ Team Pre-work
   1. Create a 10 minute storyboard & send any slides or materials to Angela by 5/10
   2. Get started on your Year 2 Action Plan

   We’ll be sending your team lead pre-work templates after registration closes!
Other upcoming events

First Evaluation Report Due
April 15
Email Lisa Schafer with any questions.

Futures Without Violence Webinar
April 24, 12-1pm

Montefiore Medical Center Site Visit
June 13
Bronx, New York
Thank you!

For questions contact:

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