# RBC In-Person Session #4

**Thursday, February 27, 2020 from 9am-5pm**  
Claremont Hotel 41 Tunnel Rd, Berkeley, CA 94705

<table>
<thead>
<tr>
<th>Learning Objectives:</th>
</tr>
</thead>
<tbody>
<tr>
<td>By the end of the learning session, you will have:</td>
</tr>
<tr>
<td>1. Explored what your team and organization can do to deepen your work to build a culture of trauma and resilience informed care and support staff in understanding and responding to trauma and adversity;</td>
</tr>
<tr>
<td>2. Connected with peers to advance your trauma and resilience informed work by sharing lessons learned and challenges; and</td>
</tr>
<tr>
<td>3. Identified key steps for sustaining and spreading your RBC work.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 – 9:30 am</td>
<td><strong>Breakfast &amp; Check-in</strong></td>
</tr>
</tbody>
</table>
| 9:30 – 10:00 am| Welcome, Overview of the Day, & Introductions  
We’ll provide an overview of the day and facilitate a warm-up activity. |
| 10:00 – 11:00 am| **Deepening & Continuing to Build a Culture of Trauma-Informed Care and Address Bias, Prejudice, and Racism: Lessons from Montefiore Medical Center**  
We’ll hear from Dr. Dana E. Crawford from Montefiore Medical Center in the Bronx, NY about the organizations’ healing journey and how they’ve sustained and deepened their work to address trauma, bias, prejudice, and racism. |
| 11:00 – 11:15 am| **Break & Stretch**  
RBC Impact Spotlight: Petaluma & Ravenswood |
| 11:15 – 11:25 am| **RBC Impact Spotlight: Petaluma & Ravenswood**  
The Consultancy: Peer-to-Peer Problem-Solving in 15 Minutes or Less  
RBC teams will get focused attention and high-quality feedback from peers on big challenges facing your work through small-group, problem-solving exercises. Consultancy topics will be gathered through the RBC registration survey. |
| 11:25 – 12:40 pm| **Lunch with Storyboard Gallery**  
Each team will be asked to reflect on your journey and successes through the RBC program via storyboards. Storyboards will be displayed and available to view during lunch.  
RBC Impact Spotlight: San Mateo, BCHO, and West County |
| 12:40 – 1:40 pm| **Sustaining the Work, What’s Next, & Team Time**  
Dr. Larry Wissow and Dr. Alicia Lieberman will explore key steps for sustaining trauma and resilience informed care efforts across organizations. Teams will have the opportunity to spend time identifying what’s next for your work. |
| 1:40 – 2:00 pm| **RBC Impact Spotlight: LifeLong & MCC**  
Opportunities to Go Deeper  
We’ll be sharing about new regional and statewide trauma and resilience informed care program opportunities. |
| 3:00 – 3:20 pm| **RBC Impact Spotlight: LifeLong & MCC**  
Opportunities to Go Deeper  
We’ll be sharing about new regional and statewide trauma and resilience informed care program opportunities. |
| 3:40 – 3:50 pm| **Wrap Up, Evaluation, & Closing**  
Celebratory Happy Hour |