

# Lifelong Medical Care



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- Alameda/Contra Costa/Marin Counties
- Served 61,444 patients in 2018 86% at or below the Federal Poverty Level.
- 16 Clinic Sites
- Next Gen and EclinicalWorks EHR systems. Go Live October 2019 to OCHIN/EPIC
- RBC Team: Niyi Omotoso Lead;
- Abby Ouji, Anne Rockwood, Gillian Fynn,
- Kierra Moorehead, Lauren Marriott





# PICC Element Selected (1 min)

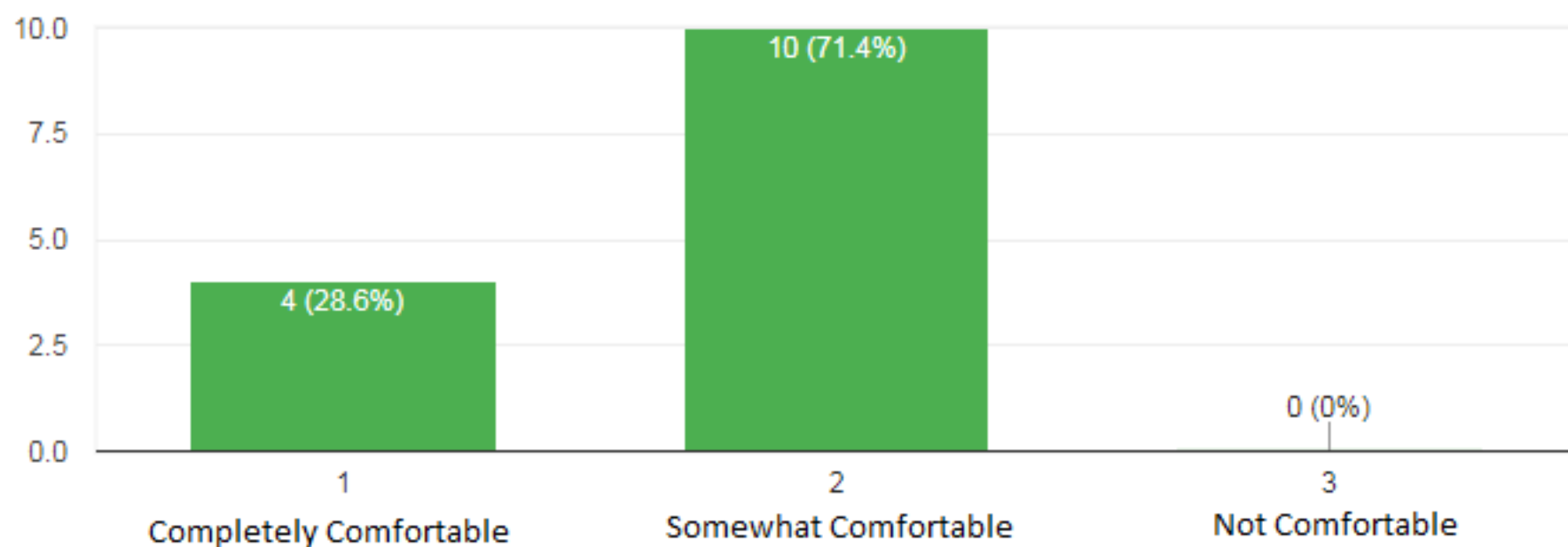
- As Assess Whole Family Health and Resilience.
- We have focused on preparation for the introduction of an ACES screening tool in Peds clinics. The impetus for this focus is as follows.
- Provider interest and willing Pilot site.
- Imminent transition to new EHR system and our strong desire to have a screening tool included in the development of templates
- Timeliness of extra labor hours afforded by two Interns who undertook major prep projects: development of resource directory and survey of Peds Providers.
- Legislative interest at State level around implementation of ACES screening tool for Peds

# Assess Health: ACES screen pilot prep

- Pilot site: Lifelong Howard Daniel site. Serves patient population with anecdotal evidence of high-ACES burden.
- Selected PEARLS screening tool
- Start small: 1 Family Practice provider's patient panel
- One-time screen at non-preventive health visit
- Staff meeting: introduce and review with clinic staff
- Create workflow transferable to EHR system
- Launch date: ?May 2019
- Surveyed Pediatric Providers re comfort levels with trauma care.
- Results will guide future training

Currently, how comfortable do you feel about addressing and discussing trauma related issues with patients?

14 responses



## Lessons Learned (3 min)

- Our biggest surprise is the wealth of knowledge of key staffers around the available community resources which resulted in a 35 page resource directory.

# Gratitude (1 min)

- What's one thing you're grateful to have learned from another team over the past year?
- Importance of providing clinic staff with a language around trauma-healing culture for both themselves and the patient families we work with

## Next Steps (1 min)

- In an ideal world one year from now, our ACES screening process and workflow will be integrated into our OCHIN EPIC EHR system
- In an ideal world 3-5 years from now, all LifeLong Medical staff will have instant access to resource directory for behavioral/mental health and the social determinants of health (SDOH) with real-time updates.



# Discussion Questions (1 min)

1. The debate around identified or de-identified answers on the PEARLS. Our Pilot clinic is unanimous in their desire to use the de-identified version in order to protect patient confidentiality, promote comfort with sharing ACE score, mitigate concerns about CPS reporting.
2. How to handle this screening sensitively in the context of supportive clinic relationships.