



# QUALITY WATCH

## NURSE MANAGER

Name:

Month:

KEEPING OUR GOALS IN SIGHT

### PHASE DASHBOARD

My Result    Site Results    High    Low

**How many PHASE eligible patients, seen in the last 12 months are assigned to my site?**

Tab: PHASE patients / Filter: Site



**How many PHASE eligible patients are not enrolled in PHASE?**

Tab: Population Management / Filter: Site, Enrolled in PHASE = 'no'



**How many PHASE eligible patients *Not At Goal* are due**

**For Case Management?**

Tab: Population Management / Filter: Site,



Case Management 'due', At Goal = 'No'

**How many PHASE eligible patients are on an ASA who also have an ASA exclusion?**

Tab: QA-ASA exclude



**How many PHASE eligible patients have not been seen in over a year?**

Tab: Office Visit Recall List / Filter: Site, Last Office Visit =



'NULL' and 'greater than 12 months'

**What percent of my PHASE eligible patients who are *Not At Goal* have Case Management complete?**

Tab: Case Management Complete



Filter: Site, At Goal = 'No'

**What percent of my PHASE eligible patients, who do not have an ASA exclusion, have ASA on their med list?**

Tab: Percent of ASA / Filter: Site



### DIABETES DASHBOARD

**What percent of my DM patients have an A1C less than or equal to 9%?:**

Tab: DM Clinical Outcome / Filter: Site



**What percent of my DM patients with an A1C greater than 9% have had a DM Care Plan complete in the last 12 months?:**

Tab: DM Clinical Outcome / Filter: Site



## MONTHLY RN CHECKLIST

Measure	Result	Measure	Result
Number of open Telephone Encounters assigned to me:	<input type="checkbox"/>	Number of transition care patients with a risk score <20	<input type="checkbox"/>
Date of the oldest Telephone Encounter assigned to me:	<input type="checkbox"/>	ED f/u calls complete:	<input type="checkbox"/>
Number of open Documents assigned to me:	<input type="checkbox"/>	Daily provider jelly management support: (Es, Ds, TEs, Ls)	<input type="checkbox"/>
Date of the oldest Document assigned to me:	<input type="checkbox"/>	Pap and Mammo Tracking complete:	<input type="checkbox"/>
Number of open Labs assigned to me:	<input type="checkbox"/>	Reconciled tracked labs complete:	<input type="checkbox"/>
Date of the oldest Lab assigned to me:	<input type="checkbox"/>	Performed medication reconciliation: (ER, Hospitalizations, Consult notes)	<input type="checkbox"/>
Do I have any referrals assigned to me?:	<input type="checkbox"/>	Coumadin management per protocol complete:	<input type="checkbox"/>
Number of active IOPCM Patients:	<input type="checkbox"/>	No show/cancellation follow-up complete:	<input type="checkbox"/>
IOPCM Items completed:	<input type="checkbox"/>	Monthly care team meeting: (at minimum)	<input type="checkbox"/>
Number of transition care patients with a risk score > 20.	<input type="checkbox"/>	Monthly check-in with CTMA:	<input type="checkbox"/>
Number of patients with 4 pillars complete for patients with a risk score > 20. (Face-to-face visit + 4 f/u calls)	<input type="checkbox"/>	Chart prep attended huddles: (PARS, goal setting for patients being seen)	<input type="checkbox"/>

## PLAN OF ACTION