Gravenstein **Community Health** Center

Number of patients with upcoming appointments who meet criteria for Lyft ride

(N= 1,893)



Number of patients from Step A who accept ride invitation

(N= 50) (3%)



Number of patients from Step B who:

showed up using ride service

(N= 34) (68%)

- driver cancelled ride
 - (N= 4) (8%)
- patient cancelled ride (N= 12) (24%)



Number of patients from Step C who receive return trip home

(N= 29) (85%)

Russian River Health Center

Number of patients with upcoming appointments who meet criteria for Lyft ride

(N = 203)



Number of patients from Step A who accept ride invitation

(N=6)(3%)



Number of patients from Step B who:

showed up using ride service

(N= 1) (17%)

- driver cancelled ride (N= 3) (50%)
- patient cancelled ride (N= 2) (33%)



Number of patients from Step C who receive return trip home

(N=0)(0%)

TOTAL

Total number of patients with upcoming appointments who meet criteria for Lyft ride

(N= 2,096)



Total number of patients from Step A who accept ride invitation

(N= 56) (3%)



Total number of patients from Step B who:

showed up using ride service

(N= 35) (62%)

driver cancelled ride

(N= 7) (13%)

patient cancelled ride (N= 14) (25%)



Total number of patients from Step C who receive return trip home

(N= 29) (83%)

STEP A

B STEP

STEP (

STEP