

Harvesting our Pearls of Wisdom: Challenges and Solutions for Multidisciplinary Teams, Provider and Staff Engagement and Burnout

ATSH Learning Network | Participant Agenda

Tuesday, March 8, 2022: 12:00 – 1:30 pm

Participant Objectives

By the end of this session, our learning community will address three topics: [1. Supporting a multi-disciplinary team, 2. Prescriber recruitment, engagement, and retention, and 3. Staff engagement and burnout]

Participants will have:

- Engaged in peer consultation addressing challenges for each topic
- Learned key success factors for each topic from faculty and peers

Session Facilitators

- Brian Hurley, MD, MBA, DFASAM, *ATSH Coach*
- Katie Bell, RN-BC, CARN, PHN, *ATSH Coach*
- Dominique McDowell, BA RLPS SUDCII, *ATSH Coach*
- Ginny Eck, *ATSH Coach*
- Joe Sepulveda, MD, FAPA, FASAM, *ATSH Coach*

ATSH Staff

- Kristene Cristobal, *Program Consultant*
- Briana Harris-Mills, *CCI Sr. Program Coordinator*
- Juan Carlos Piña, *CCI Program Manager*
- Juliane Tomlin, *CCI Program Director*
- Lydia Zemmali, *CCI Program Coordinator*

Logistical instructions: [Register](#) and use custom link that is emailed to you to join the meeting. At the start of the session, once you've logged into Zoom:

- **Audio/visual connection:** make sure you are logged in on both audio and visual. If you are calling in by phone, enter your participant ID (your ID is displayed at the top of your zoom screen). Do this by pressing #number# on your phone (ex: #24#)
 - **Re-name yourself:** please rename yourself so we know what organization you're from (ex: Lydia (CCI)). Hover over your name in the participant list and click "Rename."
 - **Turn on your video!:** if you have video capability, we'd love to see you.
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ATSH Webinar Agenda: March 8, 2022

Welcome & Introduction

12:00 – 12:08 pm

Kristene Cristobal

Review agenda and objectives of the session and participate in a warm-up activity.

Breakout Sessions – Choose 1:

12:08 – 1:15 pm

- **Supporting a Multidisciplinary Team – Joe Sepulveda** – Explore how we can manage integrated, whole person MAT care, even when there may be shortages in staffing. How might we be united as a team around key approaches such as harm reduction, a supportive structure, a seat at the table for every patient?
 - **Prescriber Recruitment, Engagement, and Retention – Brian Hurley and Dominique McDowell** - What does MAT care look like from the prescriber’s perspective? How can other team members, such as counselors and peer support, complement and work together with prescribers? Is there a shared treatment philosophy and approach amongst prescribers?
 - **Staff Engagement and Burnout – Katie Bell and Ginny Eck** - Staff engagement and burnout – What are the markers of varying degrees of burnout? What are the contributing factors and what strategies would help? How can we deeply listen, engage, and collaborate across the whole team?
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Final Reflection

1:15 – 1:25 pm

Kristene Cristobal

Participants, facilitators, and coaches highlight 1- 2 pearls of wisdom from their breakouts.

Feedback & Closing

1:25 – 1:30 pm

Briana Harris-Mills

Provide feedback on your experience with today’s session. Mark your calendars for upcoming activities!
