



PHC Telehealth

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November 13, 2017

PHC & Telehealth



Sometimes telehealth is the *only* option

Modes of Telehealth

Synchronous Traditional

- Video Consultations

Asynchronous Store & Forward

- eConsult

Video Consultations with TeleMed2U

PHC VideoTelehealth Program:

- Contracted with TeleMed2U in 2014
- Currently live in 22 locations
- Completed over 4,000 video consultations since program launch
- Grant incentives to assist with program coordination



Specialties

Current Specialties Available

- Dermatology
- **Endocrinology**
- ENT
- Hepatitis C Treatment
- Neurology
- Nutrition
- Orthopedics
- Pain Management
- **Psychiatry**
- Pulmonary
- **Rheumatology**
- Breast Health
- Cardiology
- Hematology/Oncology
- Hepatology
- HIV
- Infectious Disease
- Gastroenterology
- Physical Medicine & Rehabilitation
- Urology

Incentives

- Telemedicine Coordinator Support Grant
- Comprehensive onboarding
- Dedicated program support team

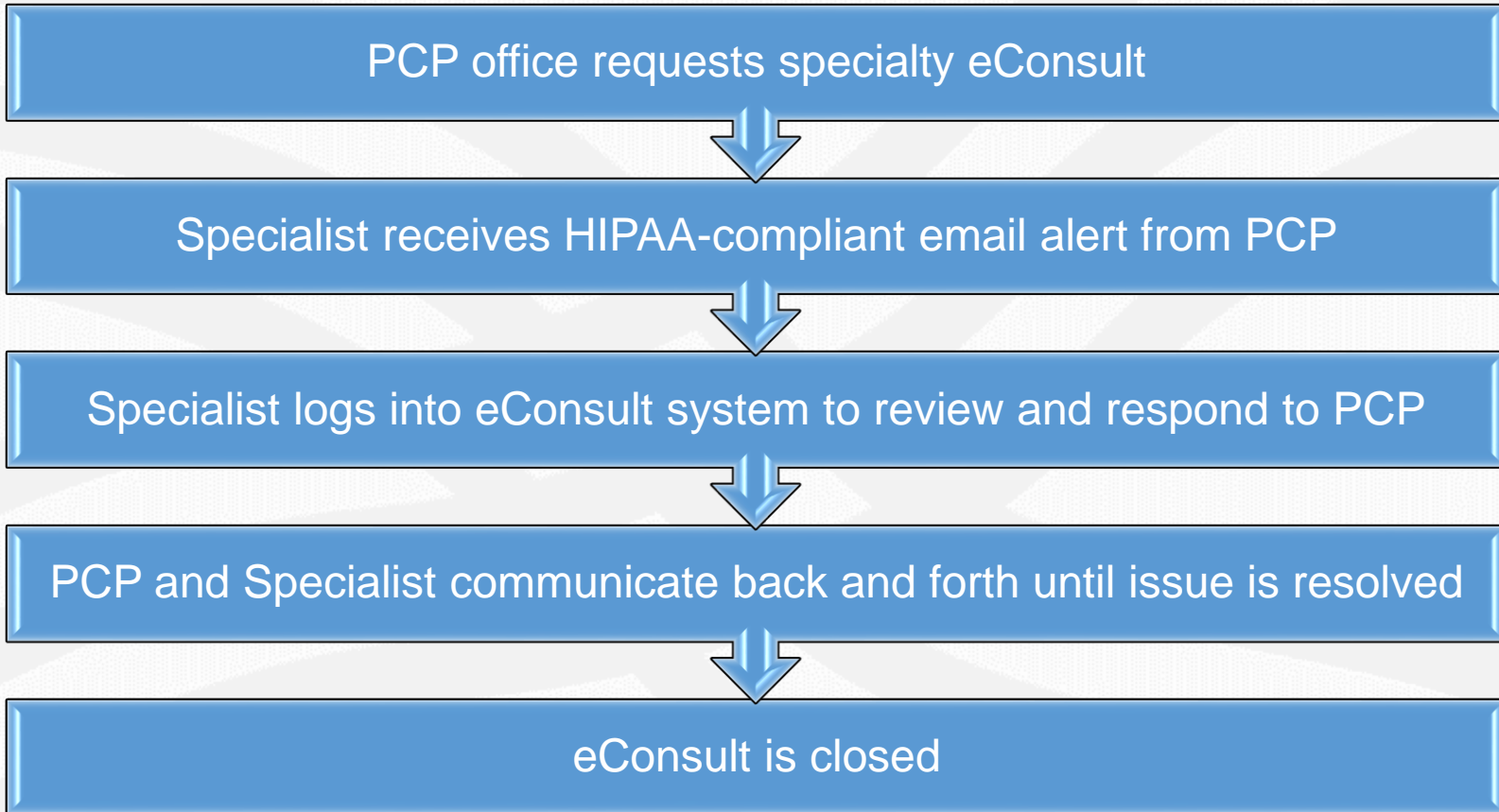
eConsult System

- eConsult is a web-based system that allows PCPs and specialists to securely share health information and discuss patient care
- PCPs have the ability to request specialty consults using the eConsult secure platform for a variety of adult specialties
- PHC contracted with Safety Net Connect to provide the eConsult platform and pilot, launched program in February 2016



eConsult Process

How does it work?



Expected Benefits

What are the expected benefits?

Faster access to specialty care

Decrease in unnecessary or inappropriate specialty referrals

Improved screening process for face to face appointments

Broader scope of practice for the PCP

Specialties & Incentives

Current Specialties

- Endocrinology
- Dermatology
- Rheumatology
- Infectious Disease
- Neurology
- Urology

Incentives

- Benefit fully funded by PHC
- Platform monthly service costs
- Training costs for PCP and specialist
- Specialist reimbursement

Questions?

Contact:

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