

### Program Changes (Updated 1/7/2019):

- Convening #3 has been shortened to one day (December 5, 2019).
- Progress report deadlines have been moved to later dates in the months.



## Population Health Learning Network



### About the Program

The PHLN is a **two-year offering** from the Center for Care Innovations (CCI) that aims to improve the health and wellbeing of more than 1.2 million Californians by bringing together 25 safety net primary care organizations to strengthen and advance population health management strategies.

The PHLN was developed in recognition that achieving the triple aim—exceptional patient outcomes, experience, and lower costs—takes time and requires organizations to continuously improve their care teams, care processes, and systems, with each new iteration being responsive to changes in their patients' needs and preferences and their payers' reimbursement models.

The PHLN focuses on building capabilities in eight core domains: behavioral health integration, care management for complex patients, data governance & analytics, learning organizations, planned care & in-reach, proactive outreach, social needs and team-based care.



### Program Offerings

- **Three In-Person Convenings** focused on learning, sharing best practices and challenges to advance population health management (required)
- **Monthly Coaching Calls** to help teams achieve their goals and problem solve challenges (optional, available until the end of 2019)
- **Workshops & Webinars** focused on building capabilities in population health (optional)
- **Site Visits** to high performing organizations to inspire and spark ideas (optional)
- **Communication Tools** including a virtual forum, program portal, and monthly newsletter to stay connected



### Benefits

- **Expert Faculty:** National leaders in care transformation who can share best practices and guidance for managing population health
- **Peer Network:** Learn from and engage with peer organizations working on similar changes and challenges
- **Travel Stipends:** To offset program expenses and staff time spent at PHLN events and testing changes at your organization
- **Year 2 Implementation Grants:** Opportunity to receive up to \$30,000 to deepen and spread changes



### Commitment & Program Requirements

- Dedicate a **project team of at least 3 individuals** that are committed to the learning network, with a maximum of five per organization participating in core activities
- **Participate** in three core convenings
- **Active engagement**, including willingness to lessons learned, successes, challenges, tools, and templates with others in the program
- Submit **quarterly reports** to share progress, updates, and challenges
- Participate in **overall program evaluation**, including phone interviews, onsite visits, and an assessment at the beginning and end of the network
- If requested by CCI or a PHLN peer organization, be willing to **host an informal site visit or virtual exchange** to share best practices with other PHLN members

## Deliverables

Timeline	Deliverable	Details
February 8, 2019	Apply for the Year 2 grant opportunity (Optional) and/or submit Quarterly Report (if not applying for the grant)	More information will be shared at Convening #2. Application due February 8, 2019.
March 13-27, 2019	Submit your Year 1 Annual Survey	More information to come.
February 8, 2019	Submit your Quarterly Report	Submit <a href="#">here</a> . If you are applying for the Year 2 Grant, you do not need to complete this report.
April 30, 2019	Submit your Quarterly Report	Submit <a href="#">here</a> .
July 30, 2019	Submit your Quarterly Report	Submit <a href="#">here</a> .
October 30, 2019	Submit your Quarterly Report	Submit <a href="#">here</a> .
January 30, 2020	Submit your Quarterly Report	Submit <a href="#">here</a> .
April 30, 2020	Final Quarterly Report & Project Budget	Submit <a href="#">here</a> .
To be determined	Year 2 Annual Survey & Endline Assessment	More information to come.
To be determined	End of PHLN Interviews	More information to come.

## Activities

Teams are expected to continue: 1) implementing and spreading of ideas in the core PHLN focus areas (even if they

Timeline	Activity	Details
January 16-17, 2019	Convening #2	Find information <a href="#">here</a> .
December 5, 2019	Convening #3	More information to come.

don't apply for or receive a grant) and 2) actively participating in the PHLN community, sharing and connecting with peers.

\*\*We are considering additional activities, such as regional gatherings or content-specific workshops, in year 2. We hope to gather your input on activities you'd like to see at Convening #2 in January 2019.

## Connecting with the Network



### [PHLN Forum](#)

Post questions and engage in discussions regarding population health management and PHLN activities.



### [PHLN Coach & CCI Staff](#)

Ask for a connection to be made through your assigned PHLN coach or a CCI staff member.



### [PHLN Contact List](#)

Use the contact list to get in touch with network members directly via email.



### [Virtual or In-Person Information Exchange](#)

Ask a PHLN peer organization to set up a call, virtual session or in-person meeting.

For more information, contact Megan O'Brien, Senior Program Manager at [mobrien@careinnovations.org](mailto:mobrien@careinnovations.org).