Population Health Learning Network

May 23-24, 2018
Convening #1: Day 1

Our Core Program Team

Megan O'Brien,
Program Manager,
CCI

Tammy Fisher,
Senior Director,
CCI
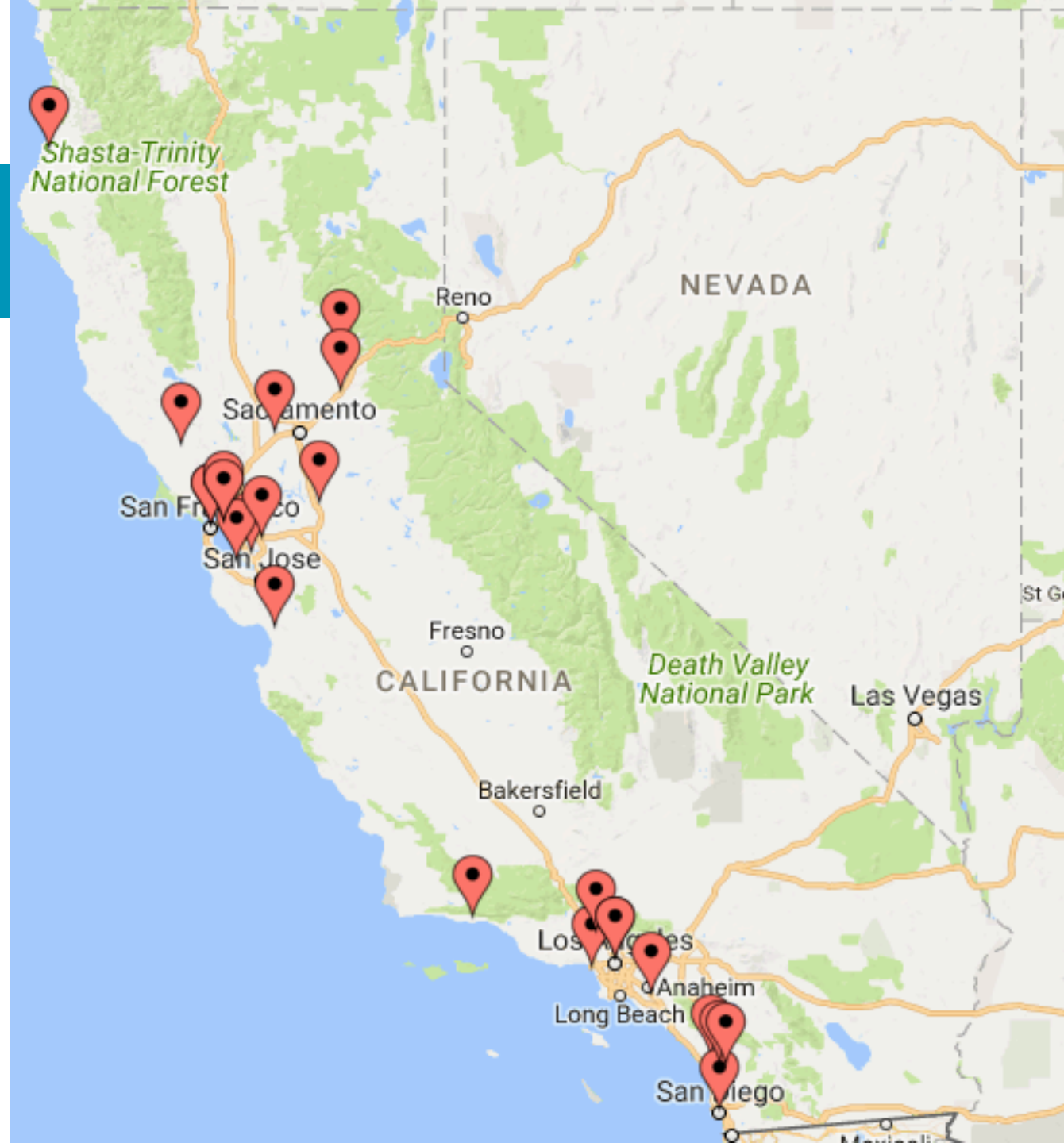
Diana Nguyen,
Program Coordinator,
CCI

Dr. Carolyn Shepherd,
Clinical Director
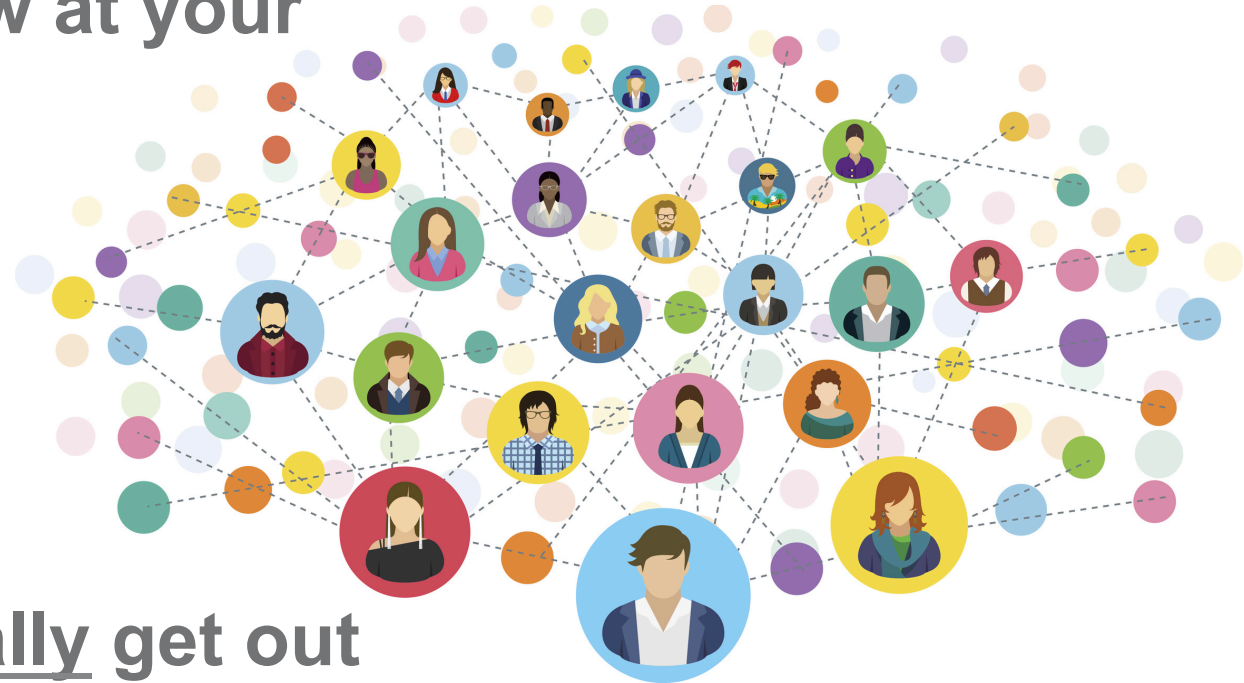
Meaghan Copeland,
Program Consultant

PHLN Cohort

- 25 organizations from across the state

- 24 month network

- 140 individuals at Convening #1

Make New Connections

- **Find someone you don't know at your table or nearby.**

- **Introduce yourself**
  - Name

  - Organization

- **What do you hope to <u>personally</u> get out of the next two days?**

What We Heard

- A better **understanding** of Population Health
- Make **connections** with other teams in the network
- Dedicated **team time**
- Develop an **action plan** & concrete goals
- Expand and/or learn new population health **strategies**
- Hear what others are doing & **what's working**
- **Inspiration**
- Better understanding the PHLN & **network expectations**
- **Share our strengthens** with the network

What We Heard

"Inspiration! I always leave the CCI gatherings with **renewed motivation to move our change efforts forward**."

"I'm **excited to learn more** about where everyone is in terms of population health management and meet other members and clinics part of this initiative."

"Ideas for improving staff buy-in and how to **shift culture** to get prioritization of front line staff to do population management work."

"Broader idea of what other health centers have done. Inspiration for the future. **Contact numbers (CHCs) for future questions.**"

"**Concrete to-do's/ roadmap** about how to achieve our specific population health **goals**."

Day 1	Day 2
Framework for Population Health	**Reflections**
Shift & Share Stations: Peer and Expert Sharing • Assessing Social Needs • Complex Care Management • Alternative Visits • Using Data for Pop Health	**Learning Labs: Expert and Peer Sharing** • Optimizing Data Tools & Technology for Population Health Management • Strategies for Effective Behavioral Health Integration • Complex Care Management: A Diabetes Case Study • Team-Based Care 2.0: Getting to the Template of the Future
Lunch • Co-design Session • Optional Chat & Chow, Organized by Role	**Networking Break**
Learning Labs: Expert and Peer Sharing • Key Considerations for Designing Your Organization's Social Needs Strategy • What it Means to Be a Learning Organization • The Continuum of Data • Tailoring Care: Delivering the Right Intervention to the Right Patients	**Team Time: Small Commitments**
Team Time & Reflection	**Evaluation Activities**
Happy Hour & Connections!	**Where to Go Deeper**

Expert Faculty

Carolyn Shepherd
Leibig-Shepherd, LLC

Connie Davis
CMMI

Lori Raney
Health Management Associates

Boris Kalikstein
Pivotal Moment Consulting

Rob Houston
Center for Health Care Strategies, Inc.

Peer Faculty

Convening Passport

CONVENING PASSPORT

Center for Care Innovations
Population Health Learning Network
May 23-24, 2018

SHIFT & SHARE STATIONS (ROUND 1)

Grab a stamp for the session you attended!	KEY TAKEAWAYS	THINGS I WANT TO TRY AT MY ORGANIZATION	PERSONAL NEXT STEPS
Assessing & Addressing Social Needs • La Clínica de La Raza • L.A. County Dept. of Health Services • Salud Para La Gente			
Complex Care Management • OHSU Family Medicine at Richmond • LifeLong Medical Care			
Alternative Visits • Serve the People Community Health Center • Western Sierra Medical Clinic			
Using Data for Population Health Management • North East Medical Services • Pivotal Moment Consulting • Santa Barbara Neighborhood Clinics			

California Health Care Foundation

Health Care that Works
for **All Californians**

The California Health Care Foundation is helping low-income Californians get the health care they need.

Why Population Health?

Improve the patient's **experience of care**.

Access, alternative encounters, cultural competence, addressing social needs.

Achieve **better health outcomes** by closing gaps in care.

Initiated by staff per evidence-based guidelines.

Avoid unnecessary utilization in the ED and hospital readmissions through coordinated care.

Stabilize or **reduce health care costs**.

Target the right resources to the patients who need it most.

Boost **workplace satisfaction** by optimizing team-based care and ensuring all staff can work to the top of their skill and license.

The Evolution of Care Transformation
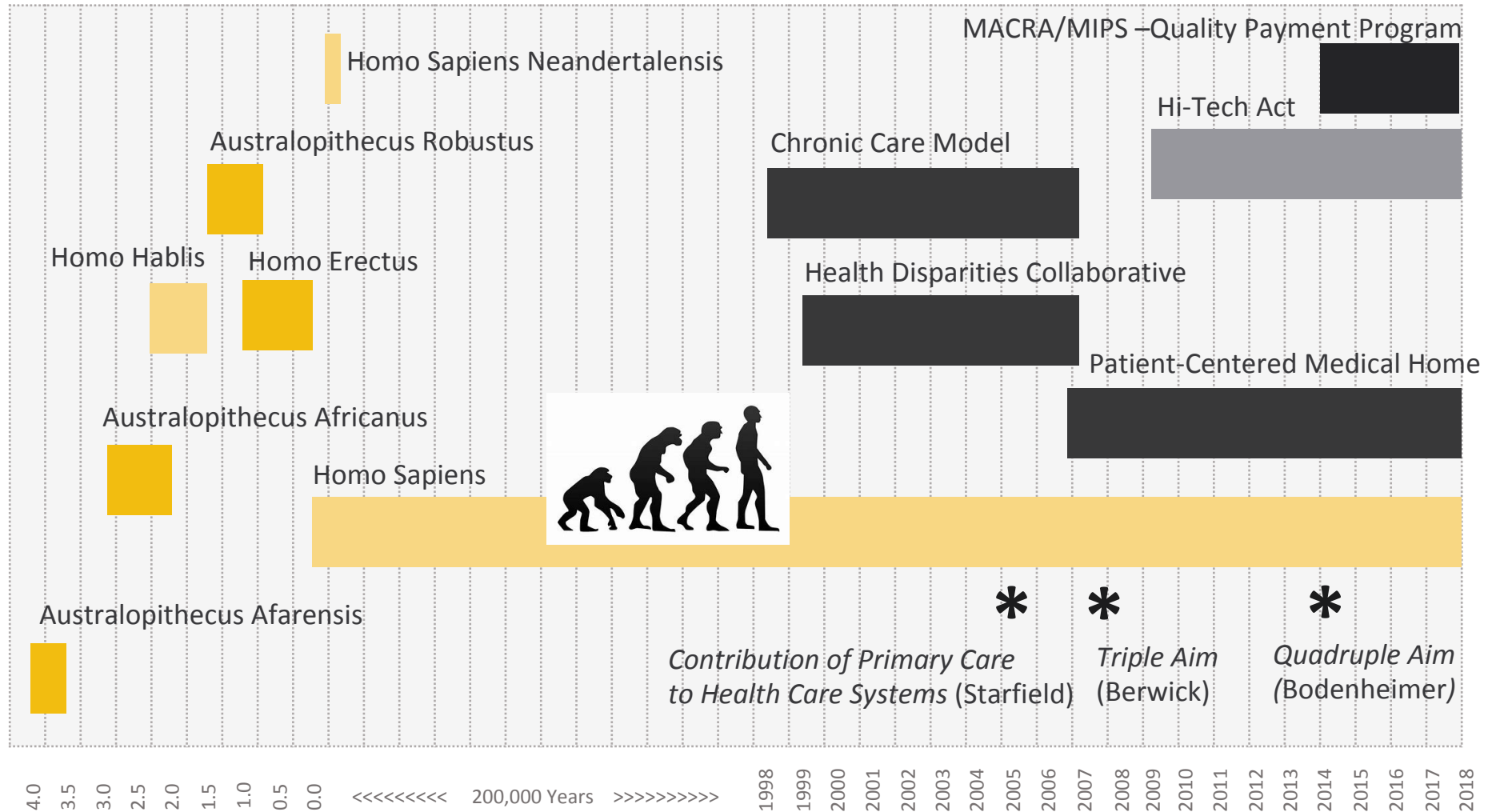
What are we talking about?

The work of population health is to **maximize health** by co-creating services which deliver primary and secondary evidence-based interventions for the prevention of illness in a population for which you are accountable.
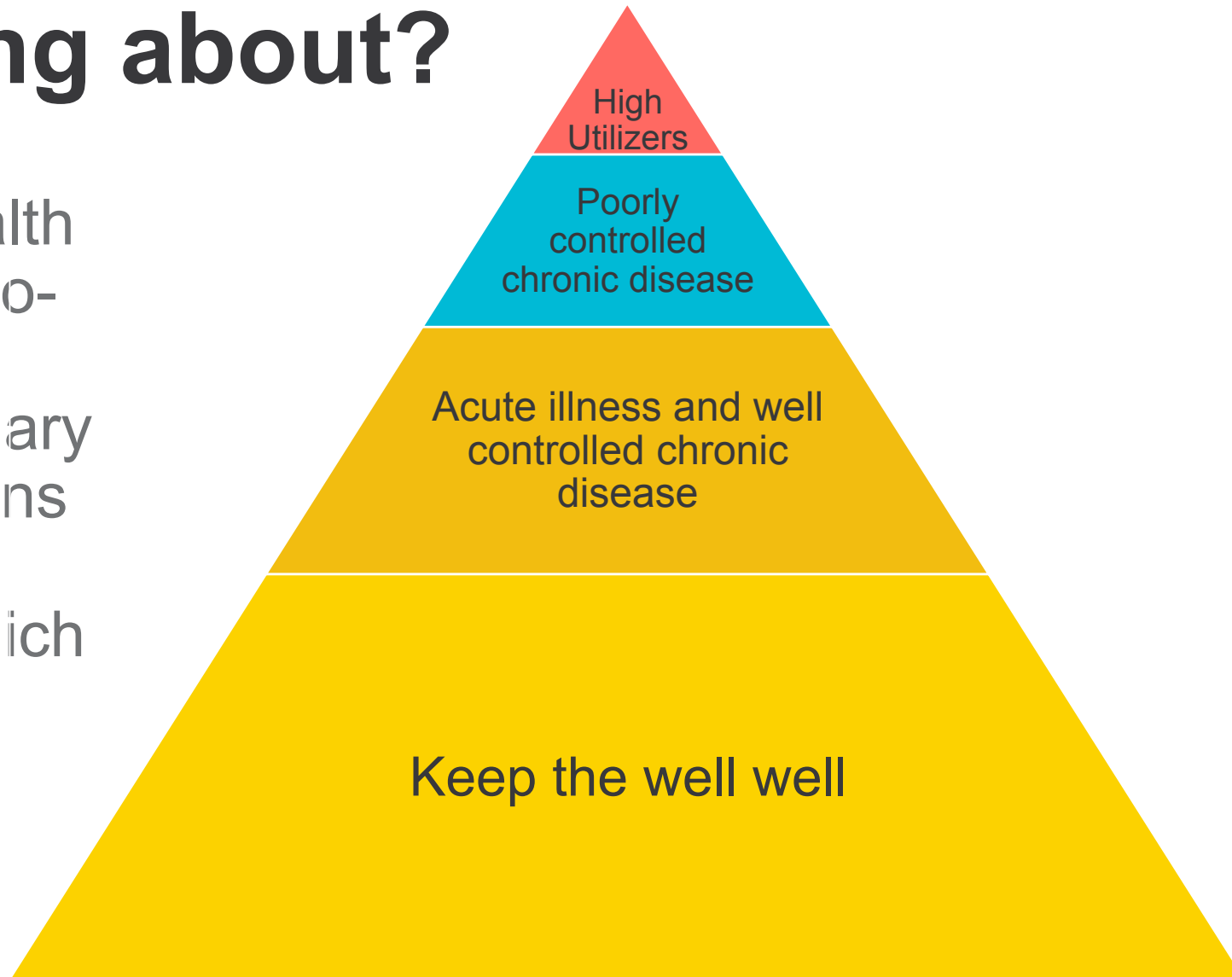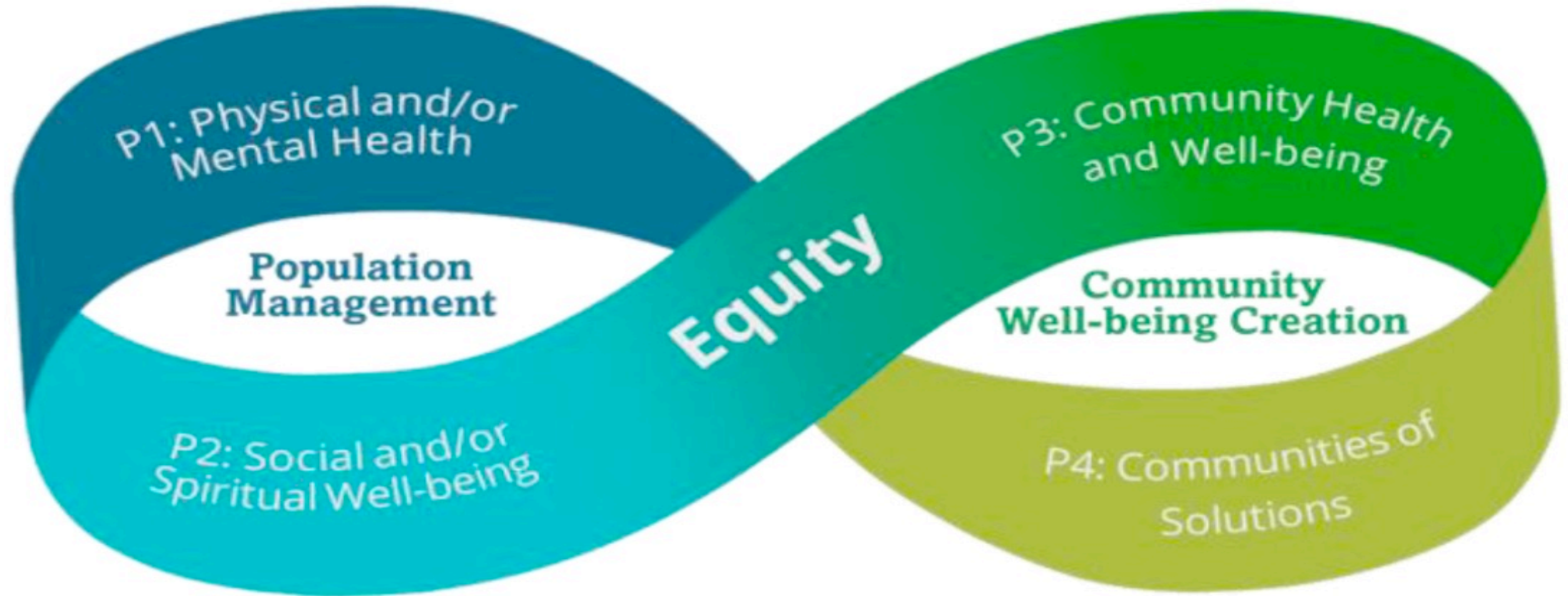
High Utilizers

Poorly controlled chronic disease

Acute illness and well controlled chronic disease

Keep the well well

Figure 1. Six Foundational Concepts of Pathways to Population Health

1 Health and well-being develop over a lifetime.

2 Social determinants drive health and well-being outcomes throughout the life course.

3 Place is a determinant of health, well-being, and equity.

4 The health system needs to address the key demographic shifts of our time.

5 The health system can embrace innovative financial models and deploy existing assets for greater value.

6 Health creation requires partnership because health care only holds a part of the puzzle.

What creates health?   How can health care engage?

Portfolios of Work

1. Physical and/or Mental Health

Patient empanelment and care management

Access

Relationship/continuity

Evidence based practice

Risk stratification

Discharge/transfer procedures

Behavioral Health Integration

Patient/family partnerships

Performance improvement

Community partnerships

2. Social and/or Spiritual Wellbeing

Identify key social and spiritual drivers of health

Screen for social and spiritual needs and connect individuals to community resources

Develop community partnerships

Track improvements for the defined population

What We're **<u>Not</u>** Covering

3. Community Health and Well-Being

- Health care organizations working together with community partners to improve specific health and well-being outcomes for a place-based population
- Covered in our ROOTS & iLab programs

4. Community of Solutions

- Health care organizations actively engaging in contributing to the long-term, overall well-being of the community as part of their mission and responsibility
- Potentially future programming at CCI

"**Sometimes you get a lot of ideas** *flowing* **and it is hard to stay on track.**"

Spreading Innovations Patient Portal grantee

1

Our Destination

Year 1: **Spark & Test Ideas**

- **Align ideas with organizational priorities**: how do ideas fit into your population health goals?
- **Strengthen work**: where are you stuck, what do you want to make better?
- **Get support from your leadership**: identify priority areas, get excitement and resources for new ideas
- **Find a place to try ideas out**: assign a team to work on ideas
- **Start working differently**: disrupt your system, create prototypes and pilots
- **Measure and learn:** capture just enough data to know if these new ideas are working

Year 2: **Seed & Spread Grants**

- **Implement or spread new ideas in core PHLN focus areas:** identify something new or something you want to make better
- **Draft goals, measures, and changes** to help you reach your goals
- **Make the case:** why should we fund your project? How are you advancing population health management capabilities in an impactful way?

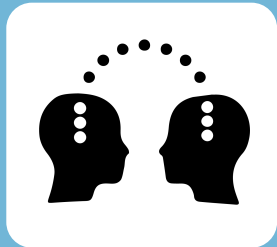# Network Core Features & Expectations

Attend Three Convenings
- **Bring a dedicated & continuous team**

Evaluation & Updates
- Participate fully in surveys, assessments, etc.
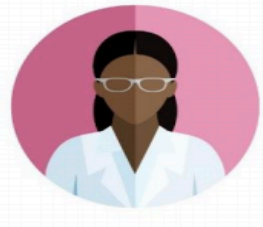- Sharing quarterly updates

Share & Learn with Peers
- Organize & facilitate peer connections, thru in-person & virtual opportunities

Technical Assistance

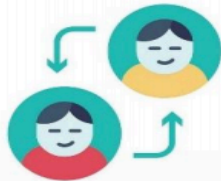|	
	Coaching	Coaching support helps your team stay on track with telephonic **check-ins**, helps you translate your work into **actionable changes** that you can test and measure, connects you to **resources and experts**, and works with you to identify and **problem-solve** around challenges your facing in your work. Coaches are experienced in change management and process improvement methods. Coaching calls can be scheduled on an ongoing basis or ad-hoc.
	Faculty Consultations	Faculty have content expertise. They can share information on the "what" and the "how." If you have specific questions about content presented in a learning session, or want guidance on an area you're experiencing challenges, schedule ad-hoc time with faculty. Consults will be provided in 30-minute increments. See the back for more information about our faculty experts.
	Site Visits	Site visits are full-day, on-site learning opportunities to get guidance, ideas, and inspiration from an organization outside the PHLN with an overall strong population health management approach and has exceptional expertise in 1 or 2 focus areas of our content domains. Site visits will occur between August-October 2018. Confirmed organizations include: (1) Southcentral Foundation (AK); (2) Petaluma Health Center (CA); (3) Clinica Family Health (CO); (4) La Clinica (OR); (5) Cherokee Health Systems (TN); (6) Cambridge Health Alliance-Union Square Family Health (MA).
	Peer Exchanges	Virtual interactions with peers you'd like to learn from. This could be a 1:1 exchange or a group exchange addressing a specific topic area or multiple topics. Reach out directly to another team to schedule or contact CCI for assistance.

Goals & Changes: Team Discussions

In your teams, discuss questions, capture answers:

- What are your **organization's goals** around population health?

- What are the **key changes** you believe will help you reach your goals?

Example

Population Health Goals
Improve health outcomes for assigned patients
Improve access to care
Improve the patient experience

Alternative visits
1. Nurse co-visits
2. Telehealth for SUD services

Develop conditions for co-visits; Develop workflow for co-visits

Information systems
1. Integrate social needs data
2. Optimize population health data tool

Revise social needs survey

Community partnerships

Develop partnership with CBO on high social need area

Set up meeting with food pantry – shared vision?

Complex care management

Optimize complex care program

Revise algorithm for identifying top 5% patients

Outreach
1. Reconcile assigned patient list
2. Outreach for patients that haven't established care

Call patients on health plan list; document outcome

CCI
CENTER FOR CARE
INNOVATIONS

Questions?

Shift & Share

11:15am-1:10pm

Program Portal Page: Convening Materials

GENERAL HANDOUTS – PARTICIPANT PACKETS

- Agenda
- Venue Map
- Connect with Members of Your Network!
- Convening Faculty Biographies (coming soon!)
- Convening Passport
- Team Time Worksheet
- Technical Assistance Overview & Faculty Introductions
- Evaluation Overview for PHLN
- Convening Evaluation Survey – Day 1 & 2

SHIFT & SHARE: RELATED RESOURCES

TOPIC	PRESENTER(S)	RESOURCES
Alternative Visits	• Carolyn Shepherd, Leibig-Shepherd, LLC • Marco Angulo, Serve the People	• Diabetes Group Visit Flow Example • Group Visit Flow Worksheet. Download word document. • Diabetes Group Visits Curriculum (STP) • Group Visits Confidentiality Agreement (STP) • Spanish Group Visits Form (STP) • Rx Form (STP)
Assessing and Addressing Social Needs	Jessica King, Northeast Valley Health Corporation	• NEVHC Food Insecurity Algorithm • NEVHC Food Rx Guide
Using Data for Population Health Management	Boris Kalikstein, Pivotal Moment Consulting	• Weather Report Data Handout
Complex Care Management	Brian Chan and Matt Mitchell, Central City Concern	• Tailoring Care: A Population Segmentation Framework

Shift & Share Activity

- Opportunity to quickly learn from peers in tangible, practical ways
  - **4 topic areas**, or "shift & share" stations,
  - **2-3 presenters** per station
  - **2 rounds**
- Each presenter will share a brief presentation using a storyboard or other visual method
- You will have a chance to ask questions
- Each group will have a facilitator

Round 1: 11:15 – 12:05

- Sharing & Conversation, QA

  - *What do you have to add to the conversation?*

Round 2: 12:15 – 1:05

- Sharing & Conversation, QA

  - *What do you have to add to the conversation?*

Round 1

Group 1: Assessing & Addressing Social Needs **(Int'l Ballroom)**
- La Clínica de La Raza
- L.A. County Dept. of Health Services
- Salud Para La Gente

Group 2: Complex Care Management **(Boardroom II)**
- OHSU Family Medicine at Richmond
- LifeLong Medical Care

Group 3: Alternative Visits **(Pacific Room)**
- Serve the People Community Health Center
- Western Sierra Medical Clinic

Group 4: Using Data for Population Health **(Boardroom III)**
- North East Medical Services
- Pivotal Moment Consulting
- Santa Barbara Neighborhood Clinics

Round 2

Group 1: Assessing & Addressing Social Needs **(Int'l Ballroom)**
- Northeast Valley Health Corporation
- Native American Health Center
- Neighborhood Healthcare

Group 2: Complex Care Management **(Boardroom II)**
- Central City Concern
- Tri-City Health Center
- Santa Rosa Community Health Centers

Group 3: Alternative Visits **(Pacific Room)**
- Leibig-Shepherd, LLC
- Open Door Community Health Centers
- Venice Family Clinic

Group 4: Using Data for Population Health Management **(Boardroom III)**
- Pivotal Moment Consulting
- Southcentral Foundation
- San Ysidro Health
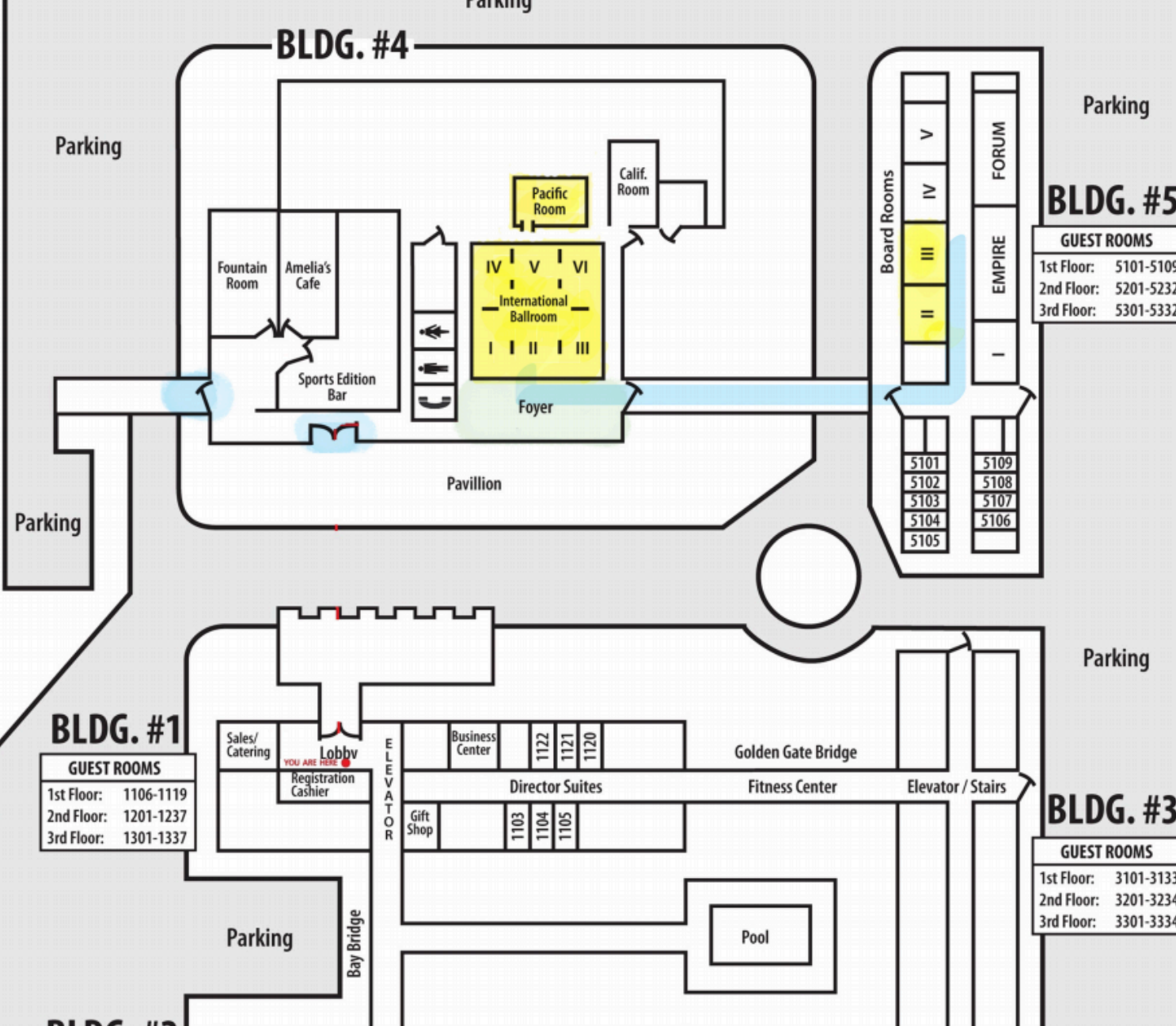
Registration & Meals:
Foyer

Main Room:
International Ballroom

Breakout Rooms:
- Pacific Room
- Boardroom II
- Boardroom III

Pre-Lunch Reminders

1:10pm-2:10pm

Three Options

Chat & Chow:
Tables
Organized by
Roles

Special PHLN
**Co-Design
Session**
Invite Only

On Your Own

Co-Design Participants: Thank You!

Organization	Participant Name
Ravenswood	Erika Simpson
Community Medical Centers	Alyssa Arismendi-Alvarez
North County	Cathy Sakansky
Axis	Afsheen Islam
Chapa-De	Brandon Bettencourt
SFDPH	Henry Rafferty
CommuniCare	Evan Priestley
LA LGBT	Claudia Alvarez

Faculty Pitches

Key Considerations for Designing Your Organization's Social Needs Strategy
Connie Davis & Kelly Reily
Pacific Room

What it Means to Be a Learning Organization
Mike Hirst & Karen McIntire
Int'l Ballroom

Continuum of Data
Boris Kalikstein
Boardroom III

Tailoring Care: Delivering the Right Intervention to the Right Patients
Dr. Brian Chan & Matt Mitchell
Boardroom II
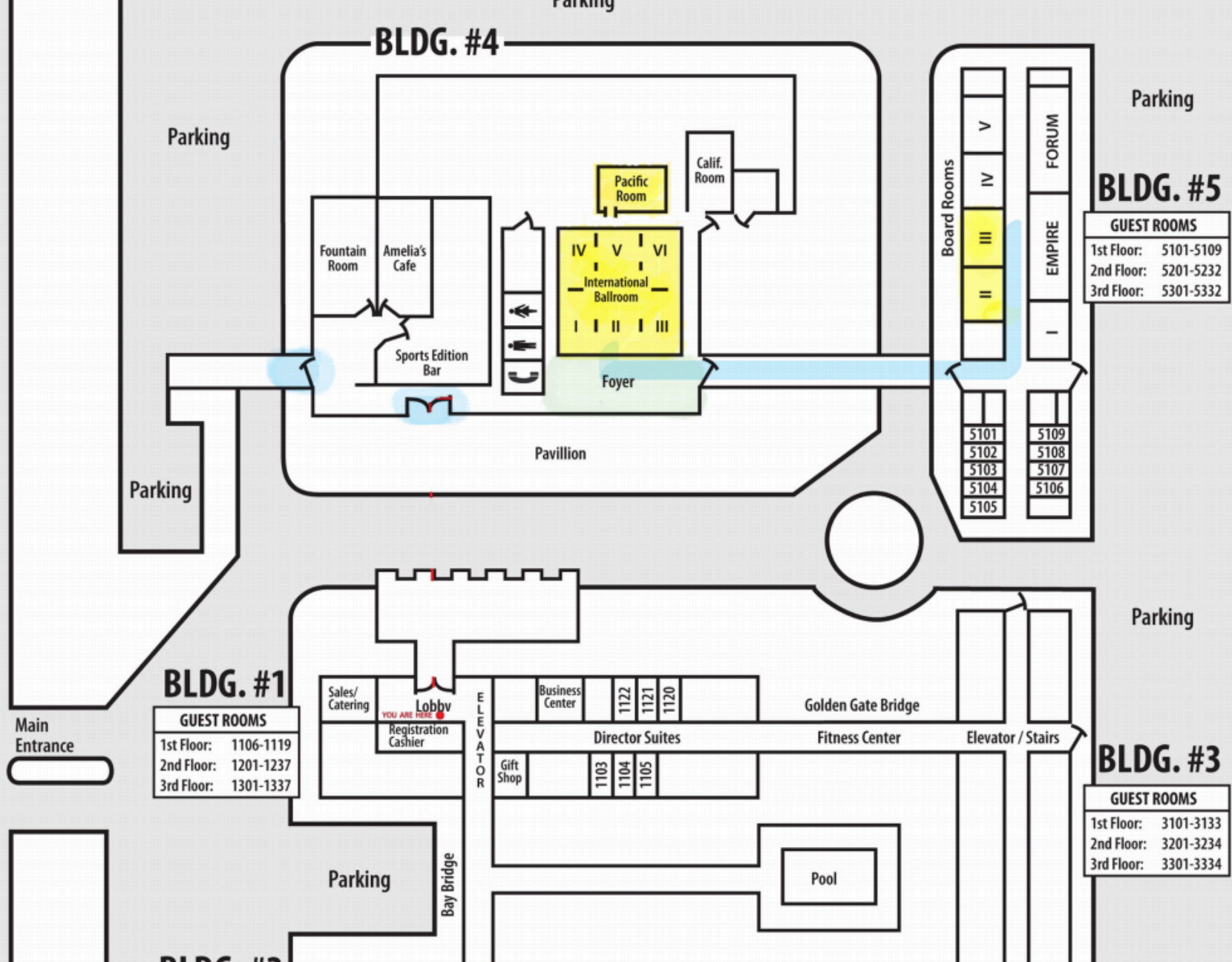
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Lunch

1:10pm-2:10pm

Learning Labs

2:10-4:40pm

Learning Labs

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Team Time for Action Planning

4:10-4:40pm

Convening Passport

CONVENING PASSPORT

Center for Care Innovations
Population Health Learning Network
May 23-24, 2018

SHIFT & SHARE STATIONS (ROUND 1)

Grab a stamp for the session you attended!	KEY TAKEAWAYS	THINGS I WANT TO TRY AT MY ORGANIZATION	PERSONAL NEXT STEPS
Assessing & Addressing Social Needs • La Clínica de La Raza • L.A. County Dept. of Health Services • Salud Para La Gente			
Complex Care Management • OHSU Family Medicine at Richmond • LifeLong Medical Care			
Alternative Visits • Serve the People Community Health Center • Western Sierra Medical Clinic			
Using Data for Population Health Management • North East Medical Services • Pivotal Moment Consulting • Santa Barbara Neighborhood Clinics			

Team Time

- Reflect on the Shift & Shares and Learning Labs you participated in & share with your team (using your Convening Passport):
  - What were the **key takeaways**?
  - What do you think you could **bring back and try out and/or tweak** at your organization?

- How did what you learn today tie in with the goal & changes you discussed at the beginning of the day?

Reflection & Wrap-Up

4:40-5:00pm

What We Heard

- A better **understanding** of Population Health
- Make **connections** with other teams in the network
- Dedicated **team time**
- Develop an **action plan** & concrete goals
- Expand and/or learn new population health **strategies**
- Hear what others are doing & **what's working**
- **Inspiration**
- Better understanding the PHLN & **network expectations**
- **Share our strengthens** with the network

What's in Store for Day 2?

Learning Labs

Networking Break

Team Time: Small Commitments

Evaluation Activities

Where to Go Deeper

Learning Labs

Optimizing Data Tools & Technology for Population Health Management
Mike Hirst & Karen McIntire
Boardroom III

Strategies for Effective Behavioral Health Integration
Dr. Lori Raney
Int'l Ballroom

Complex Care Management: A Diabetes Case Study
Erin Kirk & Holly Herrera
Boardroom II

Team-Based Care 2.0: Getting to the Template of the Future
Dr. Carolyn Shepherd
Pacific Room

Day 1 Evaluation

Left Page

Population Health Learning Network Convening #1
Day 1 Evaluation

Please share your thoughts about the convening below. Your feedback will help us to improve the quality of the PHLN. All responses will be kept confidential and only be presented in summary form.

Day 1: Impressions

Please indicate the degree to which you agree or disagree with the following.* *(select one response per row)*

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Not applicable
I am confident in my ability to apply content from the learning sessions to my work and to share back with my colleagues.	○	○	○	○	○	○
I gained new skills by participating in the learning sessions. This could include understanding and application of best practices, tools and resources.	○	○	○	○	○	○
There were adequate opportunities for me to interact and engage with other project teams and presenters.	○	○	○	○	○	○

Day 1: Shift & Share Station #1 (11:15 – 1:10)

Which Shift & Share Station did you attend first? *(select one)*

○ Assessing & Addressing Social Needs
○ Complex Care Management
○ Alternative Visits
○ Using Data for Population Health Management

Please rate the first Shift & Share Station you attended:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Shift & Share Station #1	○	○	○	○	○

Day 1: Shift & Share Station #2 (11:15 – 1:10)

Which Shift & Share Station did you attend second? *(select one)*

○ Assessing & Addressing Social Needs
○ Complex Care Management
○ Alternative Visits
○ Using Data for Population Health Management

Please rate the second Shift & Share Station you attended:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Shift & Share Station #2	○	○	○	○	○

NEXT PAGE →

Right Page

Population Health Learning Network Convening #1
Day 1 Evaluation

Day 1: Learning Lab (2:10 – 4:10)

Which Learning Lab did you attend? *(select one)*

○ Key Considerations for Designing Your Organization's Social Needs Strategy
○ What it Really Means to Be a Learning Organization
○ Continuum of Data
○ Tailoring Care: Delivering the Right Intervention to the Right Patients

Please rate the Learning Lab you attended:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Learning Lab	○	○	○	○	○

Day 1: Team Time for Action Planning (4:10 – 4:40)

Please rate the Team Time for Action Planning session you attended:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Team Time for Action Planning	○	○	○	○	○

Day 1: Reflections

Please share your thoughts below so we can best tailor the PHLN to meet your needs.

Thinking about Day 1 of the convening, what sessions or other aspects of the day were most valuable to you?

What could we have done differently or better?

Is there anything else you would like to add?

Happy Hour & Networking Reception

5:00-6:00pm

Reflections & Overview

8:30-9:00am

Gallery of Insights

- **What were some of your insights or a-ha moments from Day 1?**

- Spend 5 minutes capturing your thoughts on sticky notes.

- Share with your tables.

- Post notes on the "Gallery of Insights" Chart.

What's in Store for Day 2?

Learning Labs

Networking Break

Team Time: Small Commitments

Evaluation Activities

Where to Go Deeper

Convening Passport

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Optimizing Data Tools & Technology for Population Health Management
Mike Hirst & Karen McIntire
Boardroom III

Strategies for Effective Behavioral Health Integration
Dr. Lori Raney
Int'l Ballroom

Complex Care Management: A Diabetes Case Study
Erin Kirk & Holly Herrera
Boardroom II

Team-Based Care 2.0: Getting to the Template of the Future
Dr. Carolyn Shepherd
Pacific Room

Learning Labs

9:00-11:00am

Learning Labs

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Mike Hirst & Karen McIntire
Boardroom III

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Int'l Ballroom

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Networking Break

11:00-11:30am

Team Time

11:30-12:00pm

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Team Time

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  - What were the **key takeaways**?
  - What do you think you could **bring back and try out and/or tweak** at your organization?

- How did what you learn today tie in with the goal & changes?

TOP THREE GOALS FOR YEAR ONE

Reflect on the last two days, what have you observed, learned, your AHA moments! Be as specific as possible. This is an exercise to help you clarify your goals and vision; you are not committing to anything. Think about the specific topics you want to work on, the skills, tools, infrastructure and/or capacity you may want to develop.

1.

2.

3.

ACTIONS TOWARDS YOUR GOALS

Define 3 to 5 activities or actions you need to take to achieve these goals. Ruthlessly prioritize!

1.

2.

3.

4.

5.

Working Lunch

12:00-12:30pm

Evaluation Plan & Activities

12:30-12:50pm

Where to Go Deeper & How?

12:50-1:30pm

I Like, I Wish, I Wonder

- What I like about the network_____

- What I wish could be different_____

- What I wonder about and still need to better understand

_____

_____

1. Spend 5 minutes capturing your thoughts on sticky notes.
   1. **Yellow: I like**
   2. **Green: I wish**
   3. **Pink: I wonder**
2. Share with your tables.
3. Organize sticky notes on the flip chart paper.

Technical Assistance

	Coaching | Coaching support helps your team stay on track with telephonic **check-ins**, helps you translate your work into **actionable changes** that you can test and measure, connects you to **resources and experts**, and works with you to identify and **problem-solve** around challenges your facing in your work. Coaches are experienced in change management and process improvement methods. Coaching calls can be scheduled on an ongoing basis or ad-hoc.
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	Peer Exchanges | Virtual interactions with peers you'd like to learn from. This could be a 1:1 exchange or a group exchange addressing a specific topic area or multiple topics. Reach out directly to another team to schedule or contact CCI for assistance.

Expert Support

Boris Kalikstein | Pivotal Moment Consulting I can provide deeper support in: • Technology and analytic design for population health • Implementation of Advanced Access principles • Data driven decision making • Value based reimbursement	Schedule a call: boris@pivotalmomentconsulting.com
Carolyn Shepherd | Leibig-Shepherd, LLC I can provide deeper support in: • Optimization of care teams • Transformation change in safety net clinics • Spread & sustainability of change • Improving access to ambulatory care	Schedule a call: carolynmshepherd@gmail.com

Connie Davis | The Centre for Collaboration, Motivation, & Innovation I can provide deeper support in: • Relationship-based care to achieve population health goals • Supporting patients in health behavior change (motivational-interviewing based skills) • Shared and informed decision making • Chronic disease management and complex care	Schedule a call: connie.davis@centreCMI.ca
Lori Raney | Health Management Associates I can provide deeper support in: • Readiness assessment and model design for integrated care • Implementation training for all members of the integrated team • Practice coaching for launch and sustaining integrated care • Financing integrated care	Schedule a call: lraney@healthmanagement.com

Team Reflection

*Where do we need to go **deeper** & what **support** do we need?*

Team Time Worksheet

Use this worksheet to help you plan your next steps after this convening. Reference your Convening Passports as needed. Please write legibly; CCI will be collecting this worksheet and emailing your team a scanned copy after the convening.

TECHNICAL ASSISTANCE NEEDS

Please select which TA you believe will help your team. Under each box that you have selected, provide concrete details about your TA needs (e.g., specific topic, content expert that you'd like help from).

❑ Coaching:

❑ Faculty Consultations:

❑ Site Visit:

❑ Peer Exchange:

❑ Capability-Building Workshops/Webinars:

❑ Other:

GOING DEEPER

In which content areas do you want to go deeper?

❑ Learning Organizations

❑ Team-Based Care 2.0

❑ Planned Care and In-Reach

❑ Proactive Outreach

❑ Behavioral Health Integration/Integrated Care

❑ Care Management for Complex Patients

❑ Social Needs

NETWORK CONNECTIONS

Please share which organizations you'd like to connect with after the convening and for what reasons.

Wrap-Up: Evaluation & What's Next

1:30-2:00pm

Communication Tools

 Monthly Newsletter (Sent out first Tuesday each month)

 Calendar invites for big events

 CCI Program Portal Page

https://www.careinnovations.org/phln-portal/

Program Portal Page: Meet Your Network

Program Portal Page: Action Items & Activities

Action Items

Read below for all the most current program announcements, reminders, and newly posted resources. Be sure to bookmark this page and check back regularly so that you don't miss a thing!

ANNOUNCEMENTS & REMINDERS

Webinar: Program Kickoff. March 27, 12-1:30pm	Register here.
In-Person Convening #1. May 23 & 24	Oakland, CA Register here by May 1st. Event details included on registration page.

NEW RESOURCES

PHLN Informational Webinar	View the recording and download the slides.

Program Portal Page: Convening Materials

GENERAL HANDOUTS – PARTICIPANT PACKETS

Agenda

Venue Map

Connect with Members of Your Network!

Convening Faculty Biographies (coming soon!)

Convening Passport

Team Time Worksheet

Technical Assistance Overview & Faculty Introductions

Evaluation Overview for PHLN

Convening Evaluation Survey – Day 1 & 2

SHIFT & SHARE: RELATED RESOURCES

TOPIC	PRESENTER(S)	RESOURCES
Alternative Visits		
	• Carolyn Shepherd, Leibig-Shepherd, LLC	• Diabetes Group Visit Flow Example
	• Marco Angulo, Serve the People	• Group Visit Flow Worksheet. Download word document.
		• Diabetes Group Visits Curriculum (STP)
		• Group Visits Confidentiality Agreement (STP)
		• Spanish Group Visits Form (STP)
		• Rx Form (STP)
Assessing and Addressing Social Needs	Jessica King, Northeast Valley Health Corporation	
		• NEVHC Food Insecurity Algorithm
		• NEVHC Food Rx Guide
Using Data for Population Health Management	Boris Kalikstein, Pivotal Moment Consulting	
		• Weather Report Data Handout
Complex Care Management	Brian Chan and Matt Mitchell, Central City Concern	
		• Tailoring Care: A Population Segmentation Framework

What's Next?

1:1 Connections

- Connect core faculty for 1:1 support through 30 or 60 minute calls

- CCI will schedule faculty office hours with core faculty

- Reach out to other organizations in PHLN you want to connect with & share resources

Site Visits

- Will be scheduled between August-October 2018

- 6 exemplar organizations have been selected

- Each organization can send 2-3 individuals

- Travel costs are expected to come out of your award stipend

Site Visits

1 Cherokee HEALTH SYSTEMS

2 LA CLINICA AFFORDABLE HEALTH CARE EXCELLENCE FOR ALL

3 Southcentral Foundation

4 CLINICA family health

5 Petaluma Health Center

6 CHA Cambridge Health Alliance

To-Do's

CCI

- All materials will be posted to network portal

- Next newsletter: June 5

- Will send out information about site visits

- Will email teams a copy of your team time worksheet

PHLN Teams

- Finalize goals & changes

- Communicate goals & changes with others in your organization

- Think about what you'd like to get out of a site visit

- Visit & use the PHLN portal, and be in touch about TA needs

Day 2 Evaluation

Population Health Learning Network Convening #1
Day 2 Evaluation

Day 2: Other Sessions

Please rate the other sessions you attended: *(select one response per row)*

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Networking Break	○	○	○	○	○
Team Time: Small Commitments	○	○	○	○	○
Evaluation Plan & Activities	○	○	○	○	○
Where to Go Deeper & How	○	○	○	○	○

Day 2 Reflections

Please share your thoughts below so we can best tailor the PHLN to meet your needs.

Thinking about Day 2, what sessions or other aspects of the day were most valuable to you?

What could we have done differently or better?

Overall Impressions

Which of the following best represents your overall experience with the PHLN Convening #1 (days 1 and 2)?

Poor	Fair	Good	Very Good	Excellent
○	○	○	○	○

Please indicate the degree to which you agree or disagree with the following.* *(select one response per row)*

	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Not applicable
Overall, the PHLN Convening #1 was a valuable use of my time.	○	○	○	○	○	○

Is there anything else you would like to add?

Population Health Learning Network Convening #1
Day 2 Evaluation

Please share your thoughts about the convening below. Your feedback will help us to improve the quality of the PHLN. All responses will be kept confidential and only be presented in summary form.

Day 1: Happy Hour and Networking Reception (5:00 – 6:30)

Day 1 ended with a reception. Please rate the happy hour and reception:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Happy Hour and Networking Reception	○	○	○	○	○

Day 2: Impressions

Please indicate the degree to which you agree or disagree with the following.* *(select one response per row)*

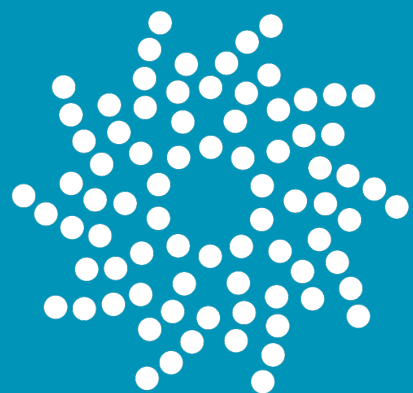|	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)	Not applicable
I am confident in my ability to apply content from the learning sessions to my work and to share back with my colleagues.	○	○	○	○	○	○
I gained new skills by participating in the learning sessions. This could include understanding and application of best practices, tools and resources.	○	○	○	○	○	○
There were adequate opportunities for me to interact and engage with other project teams and presenters.	○	○	○	○	○	○

Day 2: Learning Lab (9:00 – 11:00)

Which Learning Lab did you attend? *(select one)*

- ○ Optimizing Data & Technology for Population Health Management
- ○ Strategies for Effective Behavioral Health Integration
- ○ Complex Care Management: A Diabetes Case Study
- ○ Team Based Care 2.0: Getting to the Template of the Future

Please rate the Learning Lab you attended:

	Not at all useful (1)	Not too useful (2)	Somewhat useful (3)	Very useful (4)	Not applicable
Learning Lab	○	○	○	○	○

Thank you!

For questions contact:

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