



# PHLN Convening #1

Wednesday, May 23, 2018 from 10am-6:30pm & Thursday, May 24, 2018 from 8am-2pm  
 Hilton Oakland Airport 1, Hegenberger Road, Oakland, CA 94621

## Objectives:

By the end of the learning event, you'll be able to:

1. Connect and learn from network participants as well as clinics from Oregon and Alaska around best practices, lessons learned and challenges in advancing population health management;
2. Hear from and connect with experts in population health management topics including assessing and addressing social needs, behavioral integration, complex care management, alternative visits, and using data to manage population health;
3. Identify specific challenges and the technical assistance needed to advance your population health capabilities;
4. Communicate key takeaways, including new thinking and ideas, with others in the network and bring back to your organization; and
5. Identify action plans and a buddy to share updates with over the next 60 days.

## Day 1: Wednesday, May 23, 2018 from 10am-6:30pm

### 10:00 – 10:30am Breakfast & Registration

#### Welcome, Overview of the Day, & Introductions

**10:30 – 10:45** We'll provide an overview of the day, a definition of population health management, and a preview of what's in store for the learning labs and other activities.

#### Warm Up: 1-2-4 All

**10:45 – 11:15** We'll spend some time getting to know each other and digging deeper to understand challenges faced when managing population health.

#### Shift & Share Stations

**11:15 – 1:10** You'll have the opportunity to quickly learn from peers in tangible, practical ways. There will be four topic areas, or "shift & share" stations, and two-three presenters per station. Each presenter will share a 10-12 minute brief presentation using a storyboard or other visual method, and you will have a chance to ask questions. There will be two rounds, so you will have the opportunity to hear from different organizations on up to two topics.

- **Group 1:** Assessing & Addressing Social Needs
- **Group 2:** Complex Care Management
- **Group 3:** Alternative Visits
- **Group 4:** Using Data for Population Health Management

### 1:10 – 2:10 Lunch (with optional EHR chat & chows)

#### Learning Labs

You'll have the opportunity to attend one of four learning labs that are designed to go deeper in selected topics, allowing for applications of concepts learned, questions and discussion:

- **Assessing & Addressing Social Needs:** Connie Davis, The Centre for Collaboration, Motivation, & Innovation
  - **What it Means to Be a Learning Organization:** Mike Hirst and Karen McIntire, Southcentral Foundation (Anchorage, AK)
  - **Using Data to Drive Population Health Management:** Boris Kalikstein, Pivotal Moment Consulting
  - **Complex Care Management:** Dr. Brian Chan and Matt Mitchell, Central City Concern (Portland, OR)
- 2:10 – 4:10**

### 4:10 – 4:40 Team Time for Action Planning

### 4:40 – 5:00 Reflection & Wrap-Up

### 5:00 – 6:30pm Happy Hour & Networking Reception



## Day 2: Thursday, May 24, 2018 from 8am-2pm

<b>8:00 – 8:30am</b>	<b>Breakfast</b>
<b>8:30 – 9:00</b>	<b>Reflections &amp; Overview of the Day</b> We'll reflect on what we learned and shared on Day 1, and provide an overview of Day 2.
<b>9:00 – 11:00</b>	<b>Learning Labs</b> You'll have the opportunity to attend one of four learning labs that are designed to go deeper in selected topics, allowing for applications of concepts learned, questions and discussion: <ul style="list-style-type: none"><li>• <b>Optimizing Data Tools &amp; Technology for Population Health Management:</b> Mike Hirst, Southcentral Foundation (Anchorage, AK)</li><li>• <b>Strategies for Effective Behavioral Health Integration:</b> Dr. Lori Raney, Health Management Associates</li><li>• <b>Complex Care Management:</b> Heather Brantley and Holly Herrera, OHSU Richmond (Portland, OR)</li><li>• <b>Team-Based Care 2.0: Preparing for Value-Based Care &amp; Payment:</b> Dr. Carolyn Shepherd, PHLN Clinical Director and formerly of Clinica Family Health (Denver, CO)</li></ul>
<b>11:00 – 11:30</b>	<b>Networking Break</b>
<b>11:30 – 12:00</b>	<b>Team Time: Small Commitments</b> You'll spend time with your team identifying your next steps after the PHLN convening, including what activities you'll prioritize, changes you want to make, and how you'll communicate insights and actions to others in your organization.
<b>12:00 – 12:30</b>	<b>Working Lunch, Team Time Continued</b>
<b>12:30 – 12:50</b>	<b>Evaluation Plan &amp; Activities</b> You'll hear from our network evaluator, John Snow, Inc. (JSI) about planned evaluation activities over the course of the PHLN.
<b>12:50 – 1:30</b>	<b>Where to Go Deeper &amp; How?</b> We'll spend the afternoon understanding where your teams want to go deeper and in what topics. You'll get a "program passport" with technical assistance and follow up faculty support options, as well as opportunities to identify which PHLN teams you want to further connect with.
<b>1:30 – 2:00</b>	<b>Wrap Up: Evaluation &amp; What's Coming Next</b>