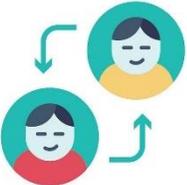


Technical Assistance Overview

Teams are encouraged to make use of technical assistance options, as needed. An overview of the main technical assistance options is listed below:

	<p>Coaching Coaching support helps your team stay on track with telephonic check-ins, helps you translate your work into actionable changes that you can test and measure, connects you to resources and experts, and works with you to identify and problem-solve around challenges your facing in your work.</p> <p>Coaches are experienced in change management and process improvement methods. Coaching calls can be scheduled on an ongoing basis or ad-hoc.</p>
	<p>Faculty Consultations Faculty have content expertise. They can share information on the “what” and the “how.” If you have specific questions about content presented in a learning session, or want guidance on an area you’re experiencing challenges, schedule ad-hoc time with faculty. Consults will be provided in 30-minute increments.</p> <p>See the back for more information about our faculty experts.</p>
	<p>Site Visits Site visits are full-day, on-site learning opportunities to get guidance, ideas, and inspiration from an organization outside the PHLN with an overall strong population health management approach and has exceptional expertise in 1 or 2 focus areas of our content domains.</p> <p>Site visits will occur between August-October 2018. Confirmed organizations include: (1) Southcentral Foundation (AK); (2) Petaluma Health Center (CA); (3) Clinica Family Health (CO); (4) La Clinica (OR); (5) Cherokee Health Systems (TN); (6) Cambridge Health Alliance-Union Square Family Health (MA).</p>
	<p>Peer Exchanges Virtual interactions with peers you’d like to learn from. This could be a 1:1 exchange or a group exchange addressing a specific topic area or multiple topics. Reach out directly to another team to schedule or contact CCI for assistance.</p>

CCI will also offer workshops, webinars, and connections to other resources available. If you have additional ideas for support, please reach out to Megan O’Brien at mobrien@careinnovations.org.

Faculty Introductions



Boris Kalikstein | Pivotal Moment Consulting

I can provide deeper support in:

- Technology and analytic design for population health
- Implementation of Advanced Access principles
- Data driven decision making
- Value based reimbursement

Schedule a call:
boris@pivotalmomentconsulting.com



Carolyn Shepherd | Leibig-Shepherd, LLC

I can provide deeper support in:

- Optimization of care teams
- Transformation change in safety net clinics
- Spread & sustainability of change
- Improving access to ambulatory care

Schedule a call:
carolynmshepherd@gmail.com



Connie Davis | The Centre for Collaboration, Motivation, & Innovation

I can provide deeper support in:

- Relationship-based care to achieve population health goals
- Supporting patients in health behavior change (motivational-interviewing based skills)
- Shared and informed decision making
- Chronic disease management and complex care

Schedule a call:
connie.davis@centreCMI.ca



Lori Raney | Health Management Associates

I can provide deeper support in:

- Readiness assessment and model design for integrated care
- Implementation training for all members of the integrated team
- Practice coaching for launch and sustaining integrated care
- Financing integrated care

Schedule a call:
lraney@healthmanagement.com

