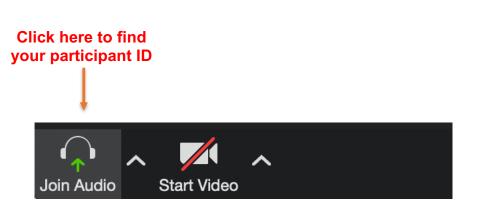
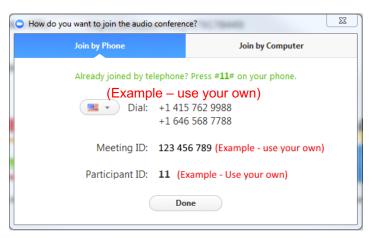
Zoom Call-In Instructions

Welcome!

- You may use computer audio or join by phone
- If you'd like to use your phone for audio, please dial:
 - US: +1 669 900 6833 or +1 646 558 8656
 Meeting ID: 130 784 380
- If you are joined by phone, please connect your audio and computer:
 - On your phone, enter your "# [your unique participant ID] #"







Introducing PHASE 2020: Using Improvement Methods to Achieve World Class & Equitable CVD Care

PHASE Learning Community Webinar October 31st, 2019



Webinar Objectives

- Get excited about the new structure and approach for the proposed PHASE 2020-2022 program
- Be aware of upcoming opportunities for current PHASE grantees
- Get a sense of what other grantees are planning to working on, and start to identify connections you can make to accelerate your learnings and projects

Who is on the webinar?

- Organizations that submitted proposals for the 2020-2022 PHASE Grant Cycle
- PHASE Support Partners

PHASE 2020-2022 RFP Goals

Goals	Measures	Benchmarks
Manage chronic conditions of high-risk populations to decrease their risk of cardiovascular disease (CVD) and/or cardiovascular events.	 BP control for patients with hypertension BP control for patients with diabetes Poorly controlled A1c (> 9%) for patients with diabetes Statin prescription for those at high risk of cardiovascular events 	 National Medicaid HEDIS 90th percentile value UDS national average value
Improve ability to screen for key CVD risk factors as well as the ability to follow-up with patients who have those risk factors.	 Patients screened for tobacco use and received follow-up if screened positive Patients with BMI calculated and received follow-up if BMI outside normal parameters Patients screened for depression and received follow-up if screened positive 	UDS national average value
Advance health equity by achieving high performance for all populations on measures impacting cardiovascular health.	 Grantees to define a sub-population, measure, and target goal based on needs of patients and existing disparities 	Benchmarks depending on measure

Equity Goal: Proposed Populations & Measures

Grantee	Туре	Equity Goal: Target Population	Equity Goal: Target Measure
AHS	Public Hospital	Black/African American patients	Diabetes BP
Chapa-De	Health Center	American Indian & Alaskan Native Patients	A1c, BP
CHCN	Consortia	Black/African American patients	HTN BP
CHP	Consortia	To be determined by health centers	To be determined by health centers
CMC	Health Center	Black/African American patients	HTN BP
Elica	Health Center	Low-income adults (18+)	HTN, Coronary artery disease, myocardial infarction, and/or diabetes
Golden Valley	Health Center	Homeless patients	Depression screening, BP control with HTN or diabetes
One Community	Health Center	African American women, age 18-85	BP readings of 140/90, who do not have a hypertension diagnosis
RCHC	Consortia	Uninsured adult patients	Diabetes
SFCCC	Consortia	Homeless patients, African-American	Hypertensive, diabetes
SFGH	Public Hospital	Black/African American patients	High risk for CVD and/or cardiovascular events
SJGH	Public Hospital	Black/African American patients	High blood pressure
SMMC	Public Hospital	Black/African American patients	Hypertension
VHT	Health Center	Medical underserved low-income patients	At risk of CVD

What PHASE grantees have proposed doing to reach their goals



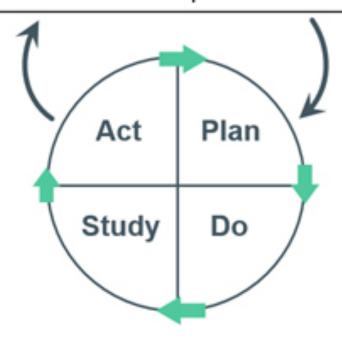
How do we improve?

Model for Improvement

What are we trying to accomplish?

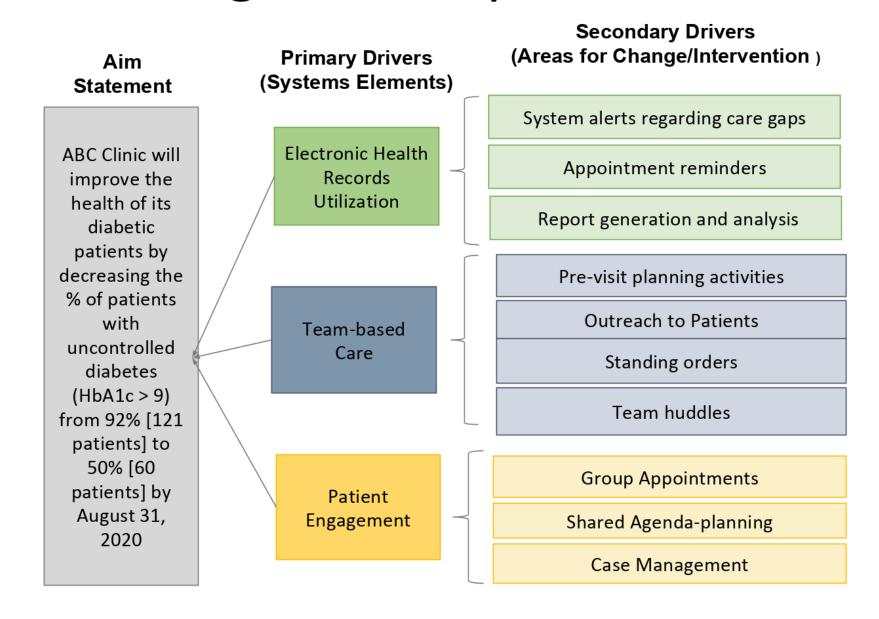
How will we know that a change is an improvement?

What change can we make that will result in improvement?

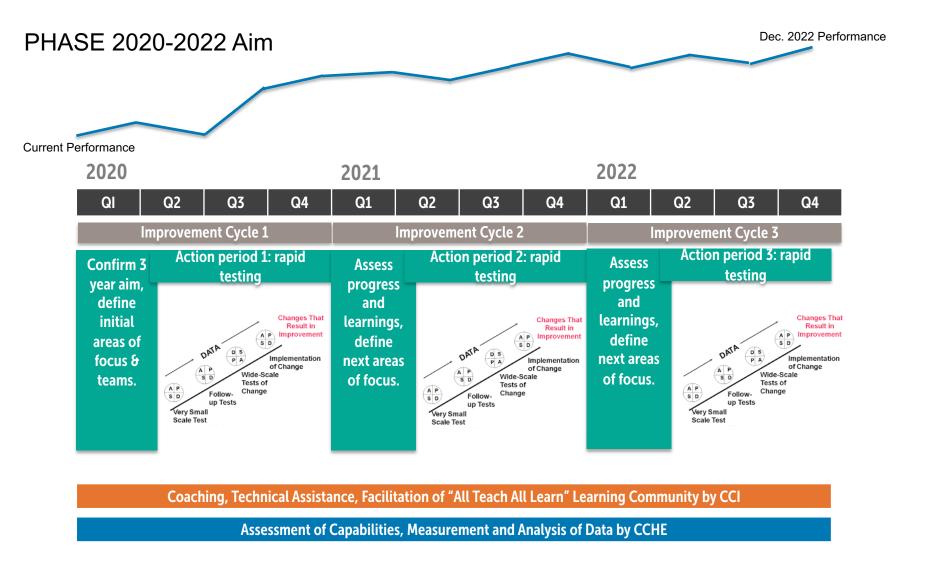


- Set aims
- Establish and track measures
- Develop theories about the current system and processes
- Generate and test change ideas

Driver Diagram Sample



Proposed PHASE 2020-2022 Roadmap



Upcoming Learning Events



PHASE Learning Community Webinars





November 21, 1-2pm

December 12, 1-2pm

Defining PHASE 2020 Projects:
What problem do you need to solve? What team do you need to solve it?

For organizations that submitted proposals for PHASE 2020-2022.

Reflecting on 2017-2019 Progress & Celebrating Accomplishments:
Leveraging PHASE Success for the Future

For all 2017-2019 PHASE leads and core teams.

Peer Learning Site Visit: December 3

PHASE grantees will have the opportunity to visit a health center that exemplifies innovative population health management practices. On December 3rd, participants can visit one of two sites:





Space is limited – please register your interest by Tuesday, November 19.

Registration survey will be sent to PHASE team leads

Motivational Interviewing Community of Practice – January – April 2020

In partnership with <u>Elizabeth Morrison Consulting</u>, CCI is launching a Motivational Interviewing (MI) Community of Practice. MI is effective in improving patient health outcomes, patient experience, and job satisfaction.

The MI CoP consists of monthly 6-hour in person training sessions for 4 months, with participants engaging in homework and practice workshops at their organization between sessions.

Space for 2 or 3 participants from about 5 organizations.

Applications due Dec. 2nd

Optional Informational Webinar: November 13th at 12pm

Questions?

Break Outs -

Listen for connections you want to make with others!

Public Hospitals	Consortia w/ Denise	Sac. FQHCs w/ Jerry	Central Valley FQHCs
w/ Michael			w/ Juliane
1. SFHN	1. CHCN	1. Chapa-De	1. Golden Valley
2. AHS	2. CHP	2. One	2. Community
3. SJGH	3. SFCCC	Community	Medical
4. SMMC	4. RCHC	3. Elica	Centers
			3. Valley Health
			Team

Break Out Discussion

- 1. Thinking about the goals you outlined in your PHASE 2020-2022 workplan, where is the biggest gap in performance between where you are now and where you want to be by the end of 2022?
- 2. What do you think are the key drivers of that gap? How do you know?
- 3. What support would be most helpful from other PHASE grantees and from the PHASE support partners (CCI, CCHE, and KP)?

Report Out from Break Out Groups: Key Takeaways

- 1. Where are the biggest gaps in performance?
- 2. What are the key drivers?
- 3. What support would be helpful?

Next steps

Register for November and December Webinars

 Look out for emails about the December Peer Learning Site Visit and the Motivational Interviewing Community of Practice & decide if you will send someone from your organization

Thank you!

Please fill out the webinar evaluation survey: https://www.tfaforms.com/4668124

Questions?

Contact Alexis Wielunski, Center for Care Innovations alexis@careinnovations.org

