PHASE/TC3 Virtual Session: CVD Care Delivery with COVID-19 Context
Tuesday, March 31, 2020: 11am-1pm PT

Register here
Zoom: https://zoom.us/j/590466857; Call-in: 408-638-0968, Meeting ID: 590 466 6857#

Objective: At the end of this session, participants will have been able to share and learn from one another about how best to continue caring for and managing patients in their PHASE / TC3 population, with particular focus on operations and leadership.

Presenters/Breakout Facilitators:
- Jean Nudelman, Kaiser Permanente Northern California
- Eric Henley, MD, LifeLong Medical Care
- Michael Mulligan, MD, Chapa-De Indian Health
- Juliane Tomlin, Center for Care Innovations

Pre-Work:
1. Review the Six Essential Elements of Influence
2. Consider the following questions as a team, and designate one team member to be ready to speak to them during the breakouts:
   - Recognizing the challenges you are facing in meeting the needs of all your patients, how are you now managing your patients with diabetes or chronic hypertension?
   - In your efforts to continue caring for your patients with diabetes or chronic hypertension,
     1. What have you or your leadership done really well in response to COVID-19? What did that look like?
     2. What have you or your leadership done that has not gone well in response to COVID-19? What did that look like?

Agenda

11:00 – 11:10 am
Welcome, Overview, Expectation Setting (Kaiser Permanente, CCI)

11:10 – 11:40 am
Part 1: Peer Learning for Operations (Breakouts)
Recognizing the challenges you are facing in meeting the needs of all your patients given COVID-19, how are you now managing your patients with diabetes and/or chronic hypertension?

11:40 – 11:55 am
Reflect on Emerging Themes from Breakouts (All)

11:55 – 12:25 pm
Part 2: Peer Learning for Leadership (Breakouts)
What have you or your leadership done really well in response to COVID-19? What did that look like? What have you or your leadership done that has not gone well in response to COVID-19. What did that look like?

12:25 – 12:55 pm
Reflect on Emerging Themes from Breakouts & Connection to Six Essential Influencing Elements (All)

12:55 – 1:00 pm
Closing & Next Steps