



PHASE/TC3 *Virtual Session: CVD Care Delivery with COVID-19 Context* Tuesday, March 31, 2020: 11am-1pm PT

[Register here](#)

Zoom: <https://zoom.us/j/590466857> ; Call-in: 408-638-0968, Meeting ID: 590 466 6857#

Objective: At the end of this session, participants will have been able to share and learn from one another about how best to continue caring for and managing patients in their PHASE / TC3 population, with particular focus on operations and leadership.

Presenters/Breakout Facilitators:

- Jean Nudelman, Kaiser Permanente Northern California
- Eric Henley, MD, LifeLong Medical Care
- Michael Mulligan, MD, Chapa-De Indian Health
- Juliane Tomlin, Center for Care Innovations

Pre-Work:

1. Review the [Six Essential Elements of Influence](#)
2. Consider the following questions as a team, and designate one team member to be ready to speak to them during the breakouts:
 - Recognizing the challenges you are facing in meeting the needs of all your patients, how are you now managing your patients with diabetes or chronic hypertension?
 - In your efforts to continue caring for your patients with diabetes or chronic hypertension,
 1. What have you or your leadership done really well in response to COVID-19? What did that look like?
 2. What have you or your leadership done that has not gone well in response to COVID-19? What did that look like?

Agenda

11:00 –
11:10 am **Welcome, Overview, Expectation Setting** (*Kaiser Permanente, CCI*)

11:10 –
11:40 am **Part 1: Peer Learning for Operations** (*Breakouts*)
Recognizing the challenges you are facing in meeting the needs of all your patients given COVID-19, how are you now managing your patients with diabetes and/or chronic hypertension?

11:40 –
11:55 am **Reflect on Emerging Themes from Breakouts** (*All*)

11:55 –
12:25 pm **Part 2: Peer Learning for Leadership** (*Breakouts*)
What have you or your leadership done really well in response to COVID-19? What did that look like? What have you or your leadership done that has not gone well in response to COVID-19. What did that look like?

12:25 –
12:55 pm **Reflect on Emerging Themes from Breakouts & Connection to Six Essential Influencing Elements** (*All*)

12:55 –
1:00 pm **Closing & Next Steps**
