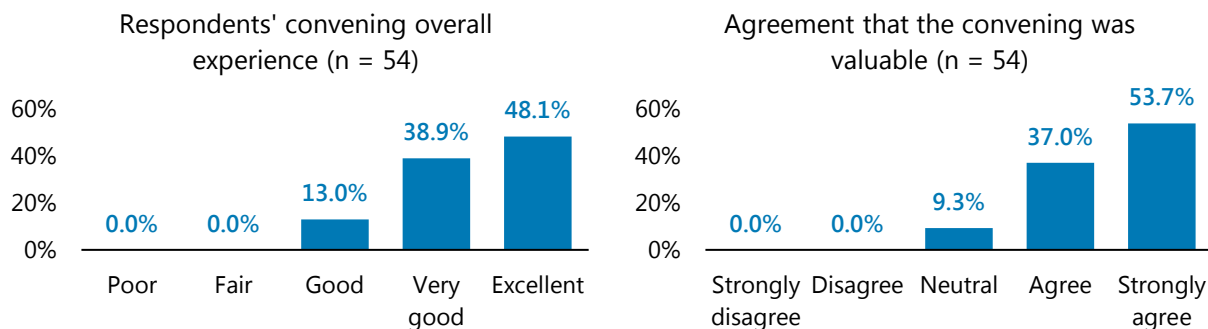


## PHASE Grantee Convening #4 summary

### December 2018

An evaluation survey was conducted to understand participant perceptions of the convening. There were 75 attendees at the convening, excluding CCHC staff, CCI staff, and consultants. Fifty-four grantee attendees completed the survey - a **72% response rate**. An additional three individuals completed the survey who were non-participants and are excluded from this report, unless there were striking differences in patterns for non-participants than participants.<sup>1</sup> Over the past two years of convenings, the response rate has ranged from 72% (April 2017) to 82% (November 2017), and this convening’s response rate falls within that range.

**The convening was viewed very positively.** Overall, 87% of participant respondents said that the convening was very good or excellent. No participants rated the convening overall as poor or fair. Additionally, 90.7% of participants reported that they agree or strongly agree that the convening was a valuable use of their time.<sup>2</sup> These results are comparable to other PHASE convenings’ evaluations.

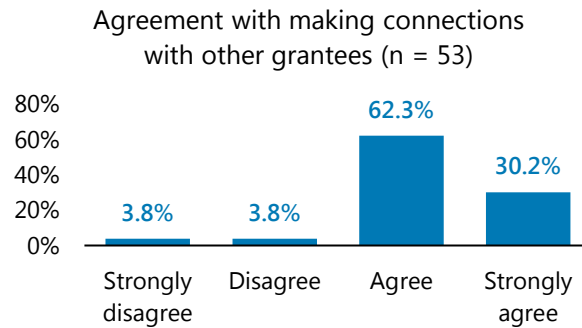


**The structure of the day was seen as appropriate for the convening’s content.** The vast majority of respondents said that the length of convening and quantity of information presented were about right: 92.6% and 100%, respectively. This has been consistent across all convenings. For this convening, there were eight respondents (14.8%) who said that they strongly disagreed that the convening was well-organized. However, these eight respondents’ answers to other questions indicate that they had an overall very good or excellent experience; this led us to believe that perhaps these individuals misread the answers to the first question, which was about the organization of the convening.

<sup>1</sup>For analysis of this survey, we combined convening attendees from health centers, hospitals, and/or consortia, whether they were *direct* grantees or not, into one group of “participants” (54) and considered representatives from Kaiser Permanente and/or those who did not indicate an affiliation “non-participants” (3).

<sup>2</sup> This question is a standard question CCI asks of all of their programs, which is why the scale is different than the one used in the rest of the agreement scale questions.

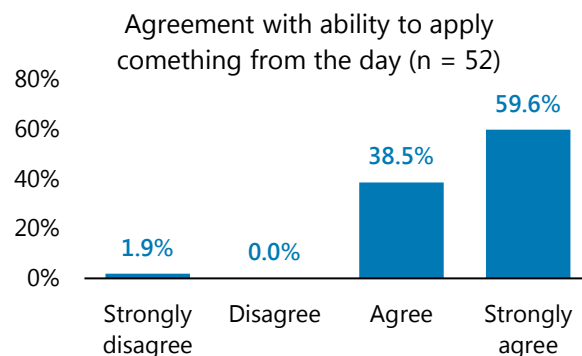
**Participants felt that the interaction with other grantees was a good thing.** A key component of these convenings is the opportunity for grantees to network and share their lessons learned and challenges. All participants except for two felt that the level of participant interaction and/or engagement in the convening was about right (96.2%). Not only that, but participants also made connections with other grantees that will help them to strengthen their own PHASE efforts.



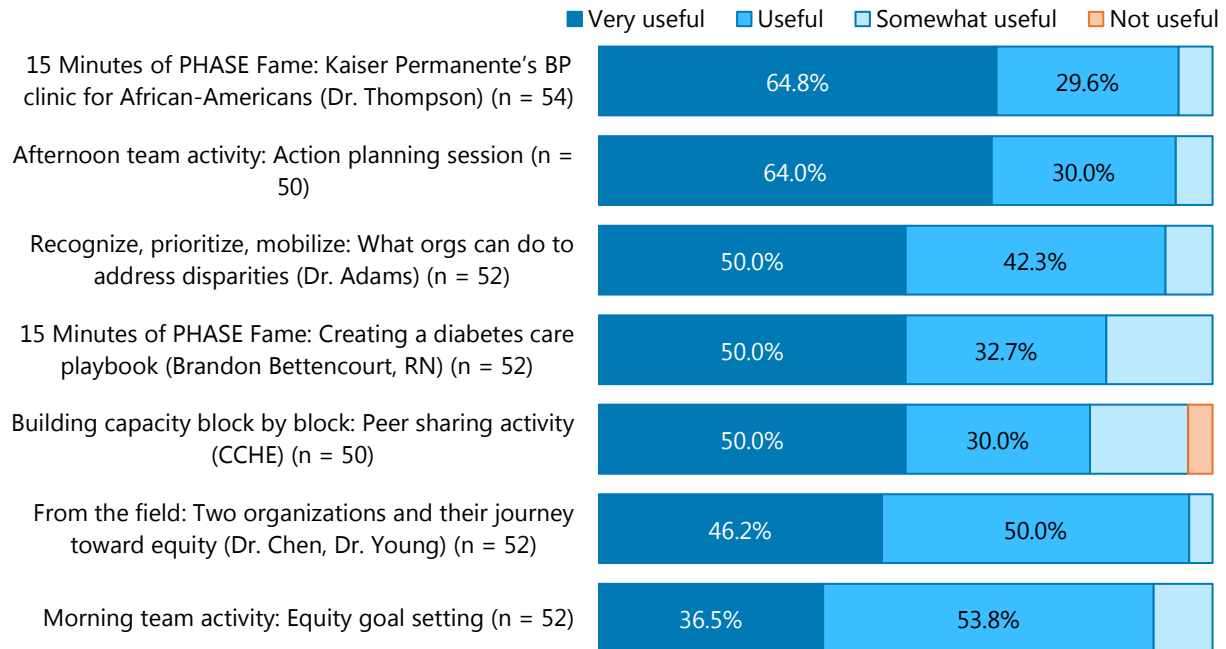
Of the four individuals who disagreed about making connections with other grantees, they all rated the experience as very good or excellent and responded that it was a valuable use of their time. So while they may not have made connections, they still felt that it was a useful day.

However, the take-away here is the overwhelming positive evidence of the connections made at the convening: by far, respondents said that the most valuable part of the convening was networking and learning from others. Suggestions for how to improve the convening were mostly around having even more time for best practice sharing as well as suggestions to improve peer sharing opportunities.

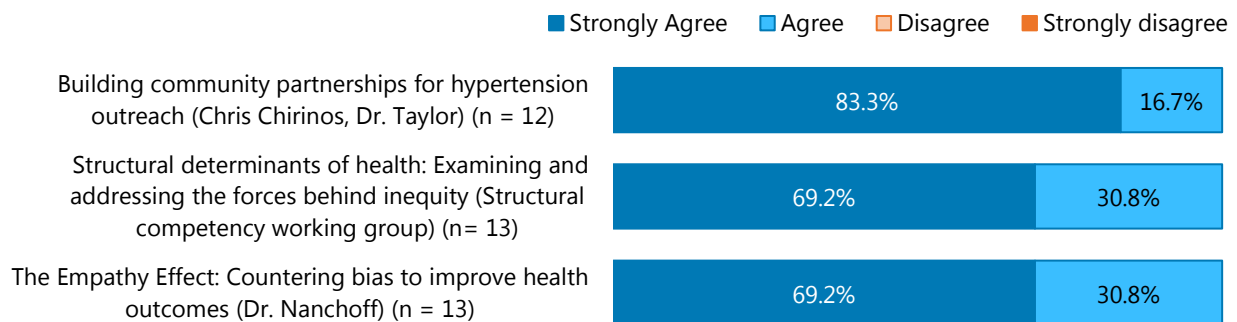
**The content of the convening was useful.** Almost all respondents said that they agreed that they could apply something from the day's convening to advance their PHASE efforts.



At least 80% of respondents said that each of the day's sessions were useful or very useful. Highlights of the day included Dr. Thompson's 15 Minutes of PHASE Fame on Kaiser Permanente's specialty blood pressure (BP) clinic for African American patients and the afternoon's team activity on action planning, both of which 64% of respondents said were very useful.



The break-out sessions were useful in that participants greatly increased their confidence in the topics as a result of participating in specific workshops. No respondent disagreed that their confidence increased. Respondents wrote that the content of the workshops were applicable to their work, and sparked ideas about how to “delivery care to the community,” to use “empathy versus judgment,” and “acknowledge structural inequities.” These workshops were also among the most valuable components of the convening.



**Respondents have ideas as to how PHASE can help their organizations advance health equity.**

In line with what the respondents find valuable in the convenings, grantees continue to request additional connections to others and opportunities to learn from others’ emerging best practices. People were interested in having trainings on empathy and equity, as well as learning examples of successful interventions, care models, and/or outreach. A small number of respondents said that they would need help identifying what the inequities in their system are or that they would need help getting the data.