Addiction Treatment Starts Here: Primary Care

Virtual Learning Series
Webinar 2
June 11, 2020
Welcome to our ATSH:PC Virtual Learning Session!

If you are connecting to the audio by cellphone or landline (e.g., not your computer), your audio connection and visual connection need to be joined for the warm-up. To join them:

- **First:** Find your participant ID; if you are using your phone for your audio, your Zoom Meeting Participant ID should be at the top of your Zoom window

- **Then:** Once you find your participant ID, press: #number# (e.g., #24321#)

- The following message should briefly pop-up: “You are now using your audio for your meeting”

Please also rename yourself so we know what organization you’re from. This will help facilitate discussion and follow-up. To rename yourself:

- **Find the participant list:** Go to the bottom of your Zoom window and click on the word Participants

- **Hover/click:** Once the participant list pops up, hover over your name on the participant list; you may be able to click **rename** or you may have to click the **more** button and then click **rename**

- **Enter your new name:** Enter your first name and your clinic’s name (e.g., Briana – CCI, or Shelly – ATSH coach)
Webinar Reminders

1. Everyone is muted.
   - *6 to **unmute**
   - *6 to **re-mute**

2. Use the chat box for questions and to share what you’re working on.

3. **This webinar is being recorded in the main room.** The slides and webinar recording will be posted to the ATSH program page.
Today’s Agenda

▪ Introductions + Housekeeping
▪ ATSH Cohort Discussion: COVID-19 Innovations + Adaptations
▪ Breakout Discussions:
  ▪ Breakout A: Sublocade
  ▪ Breakout B: Stigma
  ▪ Breakout C: Pregnancy
  ▪ Breakout D: Improving Collaboration
▪ Closing and Next Steps
Innovations + Adaptations

- We will spend about 20 minutes in conversation with our three teams on their innovations and adaptations
- Then, you’ll have some time to talk to your peers about what you’re doing in your own care settings
- You will be randomly assigned to a breakout room with at least 2 other ATSH participants and will have about 15 minutes to discuss:
  - What do you do with your care teams to process clinical challenges and associated stress
  - Your overdose prevention strategy
  - How you facilitate access to MAT (early initiation, engagement, outreach to people who aren’t otherwise connected to BH)
- We’ll come back to the main Zoom Room and discuss further, until the breakout sessions begin.
## Today’s Speakers

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brian Hurley, MD</td>
<td>ATSH Clinical Director</td>
<td>CCI ATSH Programs</td>
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<tr>
<td>Renee Brissey, LCSW, LAADC</td>
<td>Integrated SUD Program Director</td>
<td>Hill Country</td>
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<tr>
<td>Kim Moffitt</td>
<td>BH Care Management Assistant</td>
<td>West County Health Centers</td>
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<tr>
<td>Diane Rooney</td>
<td>BH Nurse Case Manager</td>
<td>JWCH Institute</td>
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<tr>
<td>Ginny Eck</td>
<td>Program Manager</td>
<td>JWCH Institute</td>
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</table>
We are testing out a new idea and we’d love your help!

We want this to feel like a conversation so we suggest you adjust your video settings.

Please follow the prompts on the next slide!

If you’re not able to adjust your settings, you can still participate.
1. **Turn off your video:** On the toolbar at the lower left hand of your screen: Click on “Stop Video”

2. **Change your video settings:** Click on the to the right of the “Start Video” icon

3. **Then:** Click Video Settings . . .

4. **Then:** Click “Hide non-video participants” in dialogue box

5. **Then:** Close dialogue box (click red button or x on top left hand of box)
Click Gallery View (at the top of your screen)
Once Gallery View is turned on, **Sandy will stop screen sharing** so slides are not seen by attendees (except for West County’s Narcan slide and Ginny Eck’s coordination slide).

During this time, our speakers will describe their innovations in gallery view (no slides).

Once the conversation with Innovation speakers is complete (around 12:35 pm):

- → Briana will remind people to turn their video back on
- → She will tell people they will be sent to their breakouts
- → People will be sent to breakouts for 15 minutes
- → Once they return, Sandy will screen share at **slide 14** (next slide), which tee’s up discussion questions
- → Brian facilitates discussion until 12:50 pm (about 6 – 9 minutes total)
WHY NOW?

Risk of Overdose
Increased Isolation
Limited Services e.g. appointments, support services, drug screens
Interrupted Refills, Clients not knowing when and how
Challenges in Transitioning to Zoom Groups
Increase in Anxiety and Depression; how long is this going to last
Actions to Take

• Identify clients who did not have a Narcan ordered or those which were expired
• RN called individual patients to discuss what it is used for and to get permission
• Informed client RX was ordered and we have worked with local pharmacy to obtain 340B plan so no cost to Medical patients and $3.90 for Medicare patients.
• Mailed detailed use instructions to clients.
• All new clients required to have Narcan RX prior to induction, especially with home inductions.
Ginny Eck, SUD Project Director

Herman Llamas, MAT Project Coordinator

SUD Counselors - Downtown
  - Downtown Clinic
  - Hacienda Heights Clinic

SUD Counselor - Lancaster
  - Lancaster Clinic

SUD Counselor - Palmdale
  - Palmdale Central Clinic
  - Palmdale East Clinic

SUD Counselor - East Hollywood
  - East Hollywood Clinic
  - Belflower Clinic
  - Lynwood Clinic
  - Pasadena Clinic

Ginny
  - Call Center
  - Syringe Exchange
  - Reentry
  - Provider Trainings
  - Treatment Programs
  - OTPs

Herman
  - Homeless Shelters
  - Treatment Programs
  - Counselor Coordination
  - Syringe Exchange
Your Breakout – What Did You Hear?

- What did you hear from your colleagues?
- What changes are you considering implementing?
- What changes/adaptations may persist beyond COVID-19?
First Poll!

1. On a scale of 1 – 5, please select the number below that best represents your overall experience with the Innovations/Adaptations portion of the webinar.

   - 5 - Excellent
   - 4 - Very Good
   - 3 - Good
   - 2 - Fair
   - 1 - Poor

2. Please select the number that best represents your response to the statement: The Innovations/Adaptations portion of the webinar was a good use of my time.

   - 5 - Strongly Agree
   - 4 - Agree
   - 3 - Neutral
   - 2 - Disagree
   - 1 - Strongly Disagree
Breakout Discussions

• You pre-registered for a breakout – you will be automatically sent to the breakout that you pre-registered for
  • If you did not pre-register for a breakout, you were assigned to a breakout. All breakouts will be recorded so you can listen to them at a later date.

• Breakouts start promptly at 1:00 pm and conclude at 1:50 pm
  • We’ve included a few minutes for a stretch break. Please come back to your screen by 1 pm.
  • When your breakout concludes at 1:50 pm, you’ll automatically be sent back to this main Zoom Room for our evaluation and closing comments

• Note: Whenever you are moved (e.g., from main Zoom Room to breakout), you are automatically muted.
Welcome Back!
1. Which breakout did you attend

   - 4 - Sublocade
   - 3 - Stigma
   - 2 - Pregnancy
   - 1 - Improving Collaboration

2. On a scale of 1 – 5, please select the number that best represents your experience with your breakout.

   - 5 - Excellent
   - 4 - Very Good
   - 3 - Good
   - 2 - Fair
   - 1 - Poor

3. On a scale of 1 – 5, select the number that best represents your response to the statement: I can apply the content of my breakout session to my work.

   - 5 - Strongly Agree
   - 4 - Agree
   - 3 - Neutral
   - 2 - Disagree
   - 1 - Strongly Disagree
ATSH
Coming Attractions

**New!**

**June 17:** Health Center/ED Collaboration webinar featuring 2 ATSH teams and the emergency department navigators they collaborate with

**July 23:** Promising Practices, Breakouts (Managing Pain, Patients Without Stable Housing, SBIRT, etc.)

**ATSH COVID-19 Resource Hub** – federal/state guidance documents, tools and more!
Questions? Contact . . .

ATSH Program Questions:
Briana Harris Mills
briana@careinnovations.org
Final Poll

1. On a scale of 1-5, please select the number that best represents your overall experience with today’s session.
   - 5 - Excellent
   - 4 - Very Good
   - 3 - Good
   - 2 - Fair
   - 1 - Poor

2. Please select the number that best represents your response to the statement: Today's session was a valuable use of my time.
   - 5 - Strongly Agree
   - 4 - Agree
   - 3 - Neutral
   - 2 - Disagree
   - 1 - Strongly Disagree
Thank you!