

TM Psychiatry - Roles and Responsibilities

Role	Posnonsible for		
Role	Responsible for 1. Must have an Open Door PCP to be scheduled (as of May 2018)		
Patient	Picks up medication from pharmacy		
ratient	2. Ficks up medication from pharmacy		
	Patient Care for limited duration of time		
	Prescribing of Non-Controlled Medications		
	3. Documenting pt. verbal consent for Non-Controlled medications in TM consult note		
	4. Verbally share medication changes with TM Coordinator at the end of each visit		
TM Provider	5. Continues to prescribe and refill until pt. is stable		
	6. Documenting <u>recommendations for Controlled Medications</u> in TM consult note		
	7. TM consult note - completed within 3 working days		
	Send chart notes and medication list and document in Referral		
	Pre Consult		
TM Coordinator	2. Visit Encounter (Patient on Site)		
	3. Transcribe medication changes and read back to TM Provider.		
	Document in <u>Progress note</u> "Medication Changes have been made by Dr".		
	5. Document in Pt Instruction the medication changes for AVS.		
	6. Document Medication changes in <u>Routing comments.</u>		
	7. CC Chart Encounter to Ordering Provider and PCP		
	8. Close Visit Encounter		
	Post Consult		
	9. Retrieves TM consult note, 3 days after DOS		
	10. Addend the encounter and enter pts's medications if prescribed by TM Provider as		
	Historical. Add routing comment and route chart to PCP.		
	11. Addend the encounter and discontinue pts's medications if directed by TM Provider.		
	Add routing comment and route chart to PCP.		
	12. Sends TM consult note to OD Provider.		
Open Door Provider	Review most recent TM Coordinator visit encounter for medication changes		
	Review most recent TM consult note		
	3. Reconcile Medications		
	4. <u>Prescribe Controlled medications</u> , (if recommended) in TM provider's consult note		
	5. Resume medication management once pt. returns to PCP care		
	6. Sign/Initial TM consult note and send to Scanning		
Medical Records	Scan TM Consult note within 72 hours of receipt		



TM Coordinator Intake -Procedure for Certified and Non-Certified MA's

TM Coordinators can order FUTURE LABS only. They MUST be ordered under the referring provider's name.

The patient MUST RE-CHECK in for Lab only visit. Effective as of April 23rd 2018

TM Specialty	MA	RN
Endocrinology	 Confirm patient address and phone number Confirm patient name with Specialist Report Vitals Report any medication changes Remain in room as directed or check in at end of consult 	Lung Sounds (As needed)
Rheumatology	 Confirm patient address and phone number Confirm patient name with Specialist Report Vitals including O2 Stats Report any medication changes Observation of eyes, and ears, ask if dry, or any drainage. Starting with fingers gently squeeze on each joint then wrist, elbow, and shoulder feeling for tenderness and looking for nodules. Use hand held camera if available, for close ups Remain in room during consult 	
Pulmonology	Prerequisite-Training with electronic stethoscope 1. Confirm patient address and phone number 2. Confirm patient name with Specialist 3. Report Vitals including, O2 Stats 4. Report any medication changes 5. Connect stethoscope to transmit lung sounds 6. Remain in room during consult	

Willow Creek MA / Telemedicine Coordinator Level 1 - Workflow/Visio

