



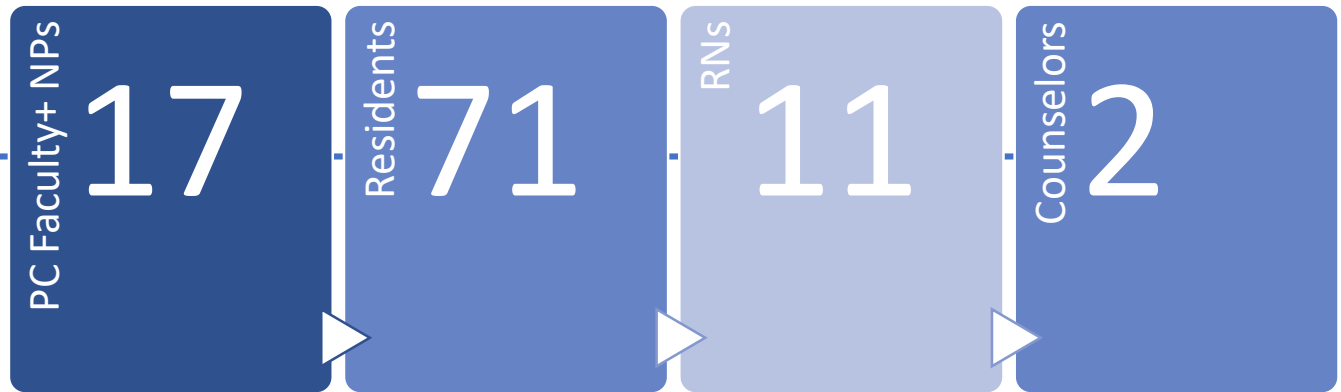
Olive View-UCLA
M E D I C A L C E N T E R



Health Services
L O S A N G E L E S C O U N T Y



Our Team



Kenneth Pettersen, MD, MPH
PCP, Co-Director

Hrishikesh Belani, MD, MPH
PCP, Co-Director

Arash Nafisi, MD
PCP

Gezman Abdullahi, MD
PCP

Sural Shah, MD, MPH
Primary Care Division Chief

Karen Kim, MD, FACP
Director of Primary Care

Viviana Figueroa
Substance Use Navigator

**Patricia Evans, MPA, MSW,
LCSW**
Chief of Social Work

Rhonda Polzin, RN, BSN
Primary Care Nurse Manager

Academic PCMH in LA County Safety Net (~10,000 patients)

Integrated Primary Care MAT

- Home Starts
- Phone Visits
- Affiliated Bridge Program

9 MAT-waivered MDs

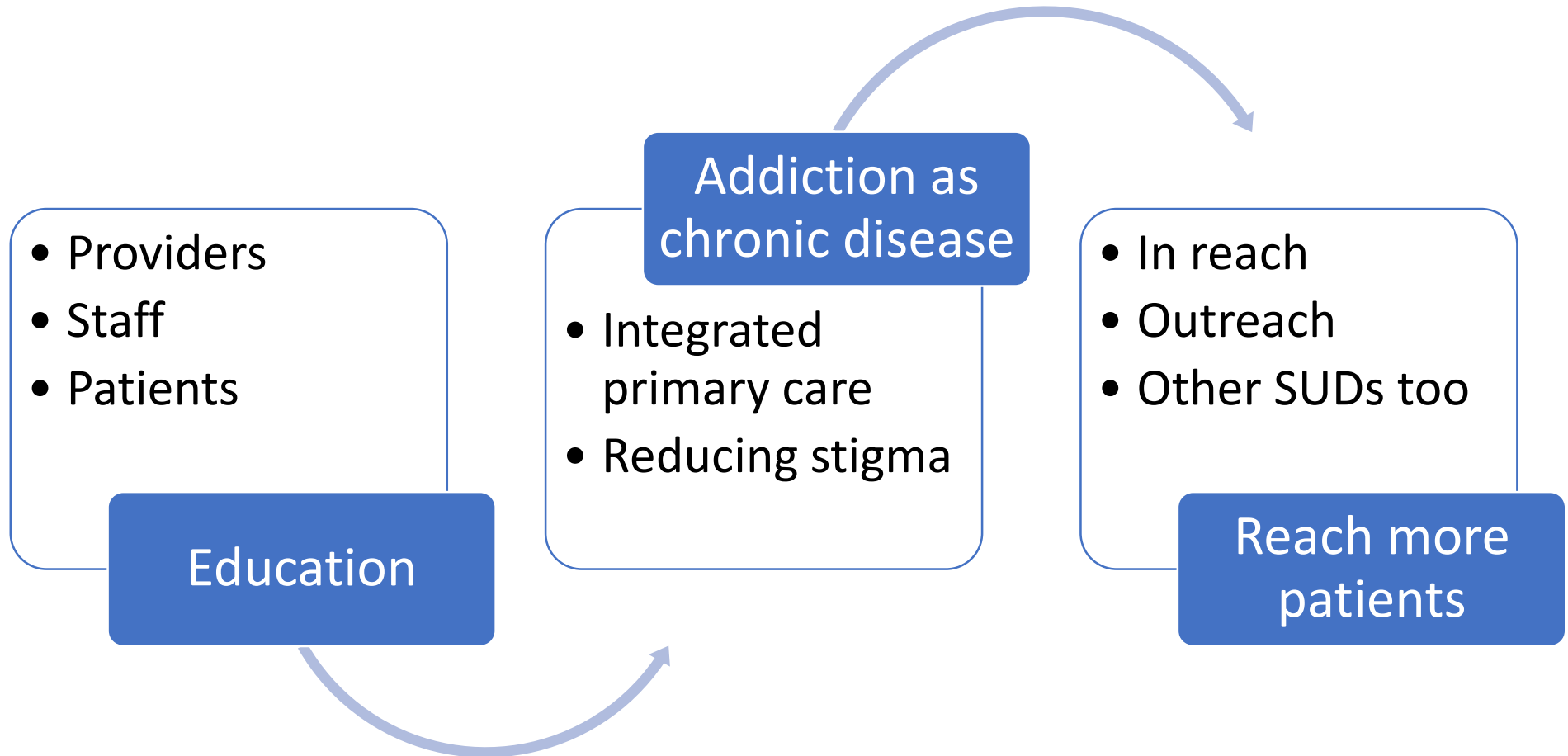
- 4 actively prescribing

16 patients on bup last 6 mo

- 13 currently active
 - 11 faculty clinic
 - 2 resident clinic

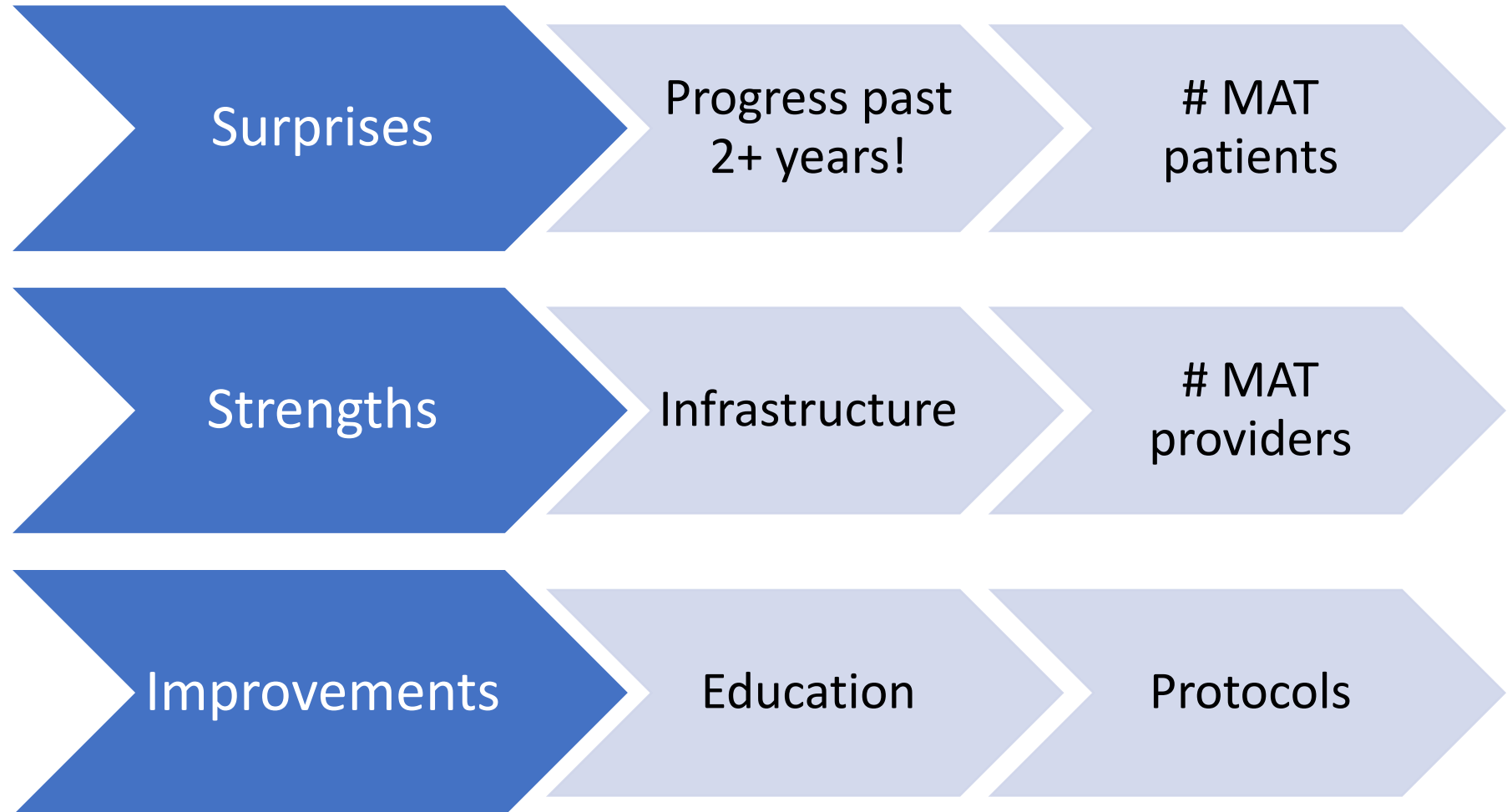


ATSH Goals





Capability Assessment



Current State Assessment

- Providers & Staff
 - "Will this lead to **increased workload?**"
 - "I lack **knowledge**"
 - "**Refer** to addiction specialists"
 - "Improve **patient experience**"
- Patients:
 - "**Junkies** in my clinic?"
 - "I feel **welcomed**, I feel **normal**"
 - "I don't want to go to [that other clinic]"

Current State Assessment

- Bridge Program
 - we need to **transition patients** we start on buprenorphine **to primary care**
- Residency Program
 - Our **residents need training** in this
- LA County SUD Work Group
 - we need **all PCMHs to deliver MAT**



Our Team Has Been Wondering . . .

ATSH Teams

- Motivate providers & staff
- Resident integration

Faculty

- Medi-Cal incentives
- Leverage other SUD

Support Needed

- Protocols
- Chronic pain
- Sustainability

Our Tools For Other Teams

- NIDA Home Start
- Spanish instructions
- Letter to family members for MAT
- Refill auto-text

