Pacoima Health Center
Women’s Health
PHQ9 Flow: Tablets

Patient checks-in

Is Patient NEW or Established?

Established

Front desk identifies patients who are due for PHQ9 through Patient Visit Summary

Is patient DUE for PHQ9 screening?

NO

YES

NEW

OTECH TABLET PREPARATION
- Select: Start or Empieza
- Enter patient Medical Record #
- Confirm Patient ID
- Select: PHQ9 form
- Front desk: provide patient with tablet to fill out PHQ9 form

FORM COMPLETION
- Instruct patient to complete form and return tablet when form is completed
- Patient completes form and returns tablet

- Front desk writes today’s date next to PHQ9 on the Clinical Decision Support Tool (Patient Visit Summary Sheet). This alerts MA that a PHQ9 was completed.

Documentation
- MA documents PHQ9* in the EHR (NextGen)
- MA generates report
- PHQ9 now available under Encounter for provider to review
*Can find step by step process on documenting PHQ9 on separate handout.

Patient is seen by provider and depression screening score is addressed if patient scored high