Please connect your phone to your webinar platform by dialing #(participant ID)#.
Agenda

- Welcome
- Program Overview
- Team Presentations
- Break
- Group Reflection
- Closing
CCI Program Team

Diana Nguyen
Program Manager
she/her/hers

Briana Harris-Mills
Senior Program Coordinator
she/her/hers

Megan O’Brien
Senior Program Manager
she/her/hers

Tammy Fisher
Senior Director
she/her/hers
Support Team

Natalie Martin  
Coach

Deena Pourshaban  
Coach

Sarah Henry  
Journalist

Kristene Cristobal  
Evaluator
Welcome Special Guests!

Please introduce yourself via chat box: name, organization & how you are connected to this cohort.
Program Overview
Our Mission

Strengthen the health and well-being of underinvested communities.

We Do This By...

• Building networks
• Enriching people’s skills
• Cultivating and sharing best practices
• Inspiring new ways of problem-solving
To support 10 clinics in Los Angeles in building capabilities needed to assess for and address social needs, with an emphasis on food insecurity & transportation.

Cedars Sinai
Participating Teams

Food Security
• AltaMed Health Services Corporation
• APLA Health & Wellness
• Behavioral Health Services, Inc.
• Eisner Health
• Los Angeles LGBT Center
• St. John's Well Child and Family Center

Transportation
• Clinica Msr. Oscar A. Romero
• Kheir Center
• T.H.E. Clinic, Inc.
• Planned Parenthood Pasadena and San Gabriel Valley
September 2019 - March 2020
Key Changes

• 100% of organizations successfully moved to providing virtual care.
• Several transportation teams pivoted vans for patient transportation to delivering meals and/or medications.
• Organizations also provided necessary materials such as toilet paper and PPE for patients.
• Organizations leveraged the power of community volunteers to ensure social needs efforts continued.
• Current technology was used creatively to support patients under social distance protocols.
• Organizations developed stronger connections with community-based partners.
Presentation Showcase
Our structure for fostering change

1. A story
2. The challenge
3. Work done to-date
4. A plan for change
5. Benefits
6. Consequences
7. An ask
As an Audience Member…

• Write down your feedback in “I like, I wish, I’m taking away” format on the Google Doc linked in the chat box.

• Please provide feedback on the presentation effectiveness and communication style!

• After each presentation, there will be a few minutes to share feedback verbally. We will invite Special Guests to share first.
Points of Feedback

• Overall, was the presentation effective?
• Is the goal of the project clear?
• Were insights from the team’s activities and engagement with stakeholders clear?
• How does their work reflect a systems view of their community?
• Is the team’s ask clear and seem relevant to their intended audience?
• How effective was the use of visuals, individual stories and/or numbers?
Feedback Framework

• Do:
  • Share what you enjoyed from the presentation like so: “I liked/loved…”
  • Provide concrete suggestions for improving the presentation like so: “I wish…”
  • What is one new gem you are taking away from their presentation: “I am taking away…”

• Don’t:
  • Repeat or elaborate on feedback that was already shared. Time is limited!
<table>
<thead>
<tr>
<th>GROUP A: Behavioral Health Services, Inc.</th>
<th>GROUP B: AltaMed Health Services Corporation</th>
<th>GROUP C: Eisner Health</th>
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The table above shows the feedback from three groups: Group A, Group B, and Group C. Each group has a section for what they liked, what they wished for, and what they are taking away from the presentation or meeting.
Team Presentations
### Breakout Groups

<table>
<thead>
<tr>
<th>Group A: Deena</th>
<th>Group B: Diana</th>
<th>Group C: Megan</th>
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Break!
Take a deep breath...
Group Reflection
Next Steps

- Today’s recording and slides via email to all webinar registrants.
- **Endline Assessment** is due in early May. More information will be provided.
- Save the date for the **Program Wrap Up Call** on May 25th at 12:00 pm!
Thank you!

For questions contact:

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