

Lead Perinatal - Pediatric Transitions Care Navigator

Summary:

The Lead Perinatal-Pediatric Transitions Care Navigator role is defined by the addition of a specific set of leadership and administrative duties and responsibilities to an existing Care Navigator or CPSP Case Manager position. The role will dedicate approximately 0.5FTE to their existing CPSP or Care Navigation tasks as well as providing transitional care coordination at Marin General Hospital periodically and 0.5FTE to the additional responsibilities outlined below. Reporting to the CPSP Case Manager Supervisor, the leadership/administrative portion of this position entails working with members of the OB, Behavioral Health, Pediatric/Primary Care and Quality Improvement departments to develop, implement and champion a screening and intervention program for high risk pregnant women, infants and families. Specific components of this role will include developing systems for documenting and communicating screening results and resources and support provided to ensure coordinated care throughout the transition from prenatal to pediatric and adult primary care.

Qualifications:

- Comprehensive Perinatal Services Program (CPSP) certified/eligible
- Case Management or Care Navigation experience desirable
- Spanish Proficient
- High School Diploma
- Minimum 1-year paid Perinatal (OB-GYN) experience
- Experience with CPSP Program is highly preferred
- Knowledge and familiarity with clinical setting
- Proficient in Microsoft Office

Requirements:

- Bilingual Spanish required
- Ability to work independently, identify, and prioritize tasks
- Ability to work collaboratively, elicit, incorporate and provide feedback effectively
- Strong oral and written communication skills
- Willingness to document in Electronic Health Records
- Willingness to work in multiple clinical settings (MCC Clinics and MGH)

Expanded Responsibilities (beyond current CPSP Case Manager or Care Navigator responsibilities):

- Using a trauma-informed approach, work with Behavioral Health, Pediatric/Primary Care and Quality Improvement leaders to champion a standardized screening approach to identify psychosocially high-risk and trauma-affected mothers, children and families from the prenatal period through the first 5 years of life
- Support a tiered intervention/case-management approach to prevent further trauma and build resilience among patients and families at highest risk of suffering or perpetuating adverse childhood experiences (ACEs)

- Coordinate and track medical care, mental health care and social services for psychosocially high risk/trauma-affected pregnant and post-partum women and their children/families
 - Participate in perinatal mental health meetings
 - Participate in high-risk OB meetings
 - Assist existing MCC CPSP case managers by providing resources and support for patients with histories of trauma
 - Ensure that pediatric and adult primary care provider is assigned prenatally.
- Ensure information sharing and continuity of services and support as high risk mother-baby dyads and families transition from the perinatal care system to the pediatric/primary care environment at MCC
 - Collaborate with CPSP, Care Navigation, Behavioral Health and Primary Care leadership and staff to organize cohesive care plans for families
 - Collaborate with local agencies and community resources, as well as the County and other care providers, to design support plans for families
 - Help identify and document resource gaps and develop partnerships in the community to address outstanding needs
- Rotate periodically (including possible weekend days) at MGH to support Hospital CPSP workers to coordinate care for mother-baby dyads Help to provide additional coverage when needed.
- Ensure all client charts are documented whenever telephone and face-to-face contact is made.
- Identify opportunities to expand service and increase patient access to CPSP and behavioral health services and care navigation resources.
- Using principles of trauma-informed care, case manage prenatal-pediatric transitions care navigation program, including reviewing chart at each visit, as well as periodic audits of all patient charts to ensure quality of care.
- Attend recommended job related trainings provided by CPSP and Care Navigator programs to develop familiarity with motivational interviewing, harm reduction, Mental Health First Aid, Intimate Partner Violence 101, ACEs, trauma informed care, and resiliency .
- Assist in data collection and reporting on prenatal-pediatric case management programs.
- Obtain full knowledge of MCC emergency protocols.
- Other duties as assigned.