MOVING THE STARTING LINE FORWARD

Mental Health Center of Denver
Feb 12, 2020
CHIC Showcase Final Presentation

Alires Almon, Liz Hamel, Berit Rabinovitz, Chris Radigan, Amelia J. Spiegel, Wes Williams
ALEX’S STORY

When I hear mental health…
The 2019 Colorado Health Access Survey showed 17% of Denverites experienced poor mental health in the last year. Census.gov projected the population of Denver to be 714,492 people for 2018, the most recent year available.
A FORCE MULTIPLIER

Current State  

Using Technology & Innovation
EMPATHY SESSION AND CO-DESIGN EFFORTS
WHAT WE LEARNED & WHAT WE HEARD

“THE TEENS I WORK WITH NEED HELP FROM 8 - 10 PM.”

“I DON'T KNOW WHAT I NEED, BUT I NEED SOMETHING.”

“THEY TOLD ME TO CALL YOU”

Over 50 people interviewed
WHAT’S AT STAKE...

• Poor well-being spreads throughout Denver
• Our position as thought leader
• Community support and trust
• Staff burden and use of resources
OUR FUTURE VISION

100% of people have real-time access
CHANGING ALEX’S STORY

• Put the tools in Alex’s hands
• Change organizational mindset
Alex’s story isn’t over...

it’s just beginning!