



## Moving Clinics Upstream In-Person Session #2

**Wednesday, March 11, 2020 from 8:30 am – 4:00 pm**  
 Joan Palevsky Center for the Future of Los Angeles  
 281 S Figueroa St. Suite 100, Los Angeles, CA 90012

You'll leave the day with...

1. Clarity on what to expect in the MCU cohort through August 2020.
2. Insight from your peers' efforts and lessons to inform your own team's approach.
3. Inspiration for how you might continue to research and design your workflows and patient experience in small but meaningful ways through analogous research -- immersing yourself in a "similar but different" service experience.
4. Diverse perspective on what it looks like to address food security and transportation access according to the system, the grassroots, the "grasstops," and empirical evidence.
5. A more fleshed out project roadmap and milestones.

8:30 am	Breakfast & Registration
9:00 am	Welcome, Overview of the Day, & Introductions
9:30 am	Project Gallery Walk Learn about each other's work via our project charters; ask and offer ideas to advance each other's thinking.
10:05 am	Prep for Excursions
10:15 am	Human-Centered Research Excursions + LUNCH A great way to build empathy for someone's experience and get ideas for how to design a desirable workflow is to learn from analogous – "similar but different" – service experiences. So... put on your researcher hat! We are hitting the streets of downtown for your most memorable transportation and lunch experience of the week.
12:30 pm	Excursion Debrief
1:00 pm	Team Time Dedicated time to roadmap your project milestones, develop a measurement plan... whatever your team needs. Coaches and CCI will circulate to offer you support.
1:50 pm	Break
2:00 pm	Different Perspectives and Approaches to Addressing Social Needs <b>Amirah Dales</b> (she/her) – Senior Programs Manager, LA Regional Food Bank <b>Río Oxas</b> (they/their) – Building Power Director, People for Mobility Justice <b>Dipa Shah</b> (she/her) – Director of the Nutrition & Physical Activity Program, LADPH
3:00 pm	Stretch break!
3:05 pm	How to Pay for and How to Partner: Addressing Social Needs <b>Adam Schickedanz</b> (he/him) – Pediatrician and health services researcher, LADHS Olive View-UCLA Medical Ctr.
3:30 pm	Wrap Up, Evaluation, & Closing