HEALTH EQUITY

La Clínica
a california health center

PLAN
⇒ Agency Wide Initiative—2 Years
⇒ SDH Sub-committee—Diverse
⇒ Research
⇒ No Wrong Door

IMPLEMENT
⇒ Design workflows
⇒ Staffing Model
⇒ PDSA model
⇒ Goal: 400 Surveys with no delay of visit time

TOOL
⇒ PREPARE
⇒ Protocol Respond To & Assessing Patient Assets, Risks and Experiences
⇒ Evidence Based: 28 Questions

DATA
⇒ EHR: Electronic Health Record
⇒ Housing/Food/Immigration Status/Incarceration/Violence
⇒ Top 3 Issues: Housing, Food Insecurity and Stress-BH
⇒ Share Data with Stakeholders
⇒ Patient Story

WHY POPULATIONS
⇒ RE-ENTRY
⇒ HIGH RISK
⇒ UNINSURED
⇒ INPATIENT
⇒ IMMIGRANTS
⇒ GENERAL

⇒ Health Outcomes:
⇒ 50% Length of Life
⇒ 50% Quality of Life
⇒ Health Factors:
⇒ 30% Health Behaviors (Tob. Use, Diet & Ex./Sex. Act., Ach. & Drug)
⇒ 20% Clinical Care (Access & Quality)
⇒ 40% Social & Economic Factors (Ed., Employ., Inc., Fam. & Soc. Support, Com. Safety)
⇒ 10% Physical Environment (Air & Water, Housing & Transit)

LESSONS SUCCESS CHALLENGES
⇒ Care Team
⇒ Provider Champion
⇒ Creative Sustainability
⇒ Advocacy Local-State-Federal

⇒ Alternative Payment Mechanism
⇒ Value Based vs. Volume Based
⇒ Directory Development
⇒ Partnerships
⇒ System and Community Change