



Organization Model:

501c3
Community Health Center
Federal Qualified Health Center
1971: 46 Years

Number of Sites:

35 Service Sites
3 Counties: Alameda, Contra Costa and Solano

Types of Services Offered:

Primary Medical Care
Family Medicine
Pediatrics
Prenatal Care
Integrated Behavioral Health
Specialty MH
Community MH
Vision
Dental
Ancillary: Rx, X-Ray and Lab
Community Health Education

Number of Patients:

87,000: 365,000 Visits

Payer Mix:

24% Uninsured
66% Medi-Cal
5% Private Insurance
4% Medicare
1% Other

Patients:

64% Latino
11% Black
9% Asian
10% White
6% Multiple, Other or Unknown

EHR Used:

NextGen
Considering EPIC

Care Team Structure:

DIVERSE: Providers-Nurses-Assistants-Panel Mg
Behaviorists, Case Managers, Front Desk, and
Registration



QUESTIONS:

How did you gain buy-in to address SDOH in the clinic?

CQI INITIATIVE

- How do you assess for social needs?

PRAPARE

- What services are provided to address patients' social needs and how are they provided (i.e., partnerships with CBOs)?

COMMUNITY HEALTH WORKERS

COMMUNITY RESOURCE REFERRALS & WARM HANDOFFS

- What data is collected on SDOH and how do you share that information (i.e., via EHR)?

HSG, FOOD, \$, STRESS, INCARCERATION, VIOLATION, EHR & NACHC, CPCA, CONSORTIA, PLANNED F

