



Kaiser Permanente Transformation Accelerator: Mid-Atlantic Region

Learning Session #2: Planned Care

March 22, 2018

Kaiser Permanente Center for Total Health
700 2nd St NE, Washington, DC

Learning Objectives:

- Understand the overall framework used to define planned care for managing population health
- Identify the key components and infrastructure to support planned care pre-visit activities
- Assess your current state of pre-visit planned care activities in your organization
- Share early wins – changes that work - and challenges in your projects with your peers
- Develop a PDSA to take back to your organization based on today’s learnings

Pre-work:

- Attend the pre-visit webinar on 2/28 or listen to the recording
- Bring your charter and driver diagram for your selected project
- Complete the pre-work session worksheet describing changes you’ve tried and their impact to share at the convening

8:45 – 9:15	Breakfast & Registration
9:15 – 9:45	Introductions, overview of the day, KPTA assessment <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager, CCI • Maggie Jones, Associate Director, CCHE <p>Welcome to our second learning session. Accelerator teams will complete a self-assessment.</p>
9:45– 11:00	Learning from our changes: successes and challenges <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager, CCI • Tammy Fisher, Senior Director, CCI <p>Each Accelerator team will share about their projects using the pre-work worksheets completed before the learning session.</p>
11:00 – 11:15	Refresh & Stretch
11:15 – 2:45	Deep dive: effective planned care for pre-visit planning <ul style="list-style-type: none"> • Carolyn Shepherd, MD, Leibig-Shepherd LLC • Mary L. Blankson, DNP, APRN, FNP-C, Chief Nursing Officer, CHC, Inc. • Tierney Giannotti, Senior QI Manager of Population Health, CHC, Inc. <p>Review the framework of planned care and do a deep dive into pre-visit planning. CHC, Inc. will share stories and specific tools about how their organization conducts pre-visit planning, and your Accelerator team will reflect and discuss how to apply the six steps of planned care to your organization’s specific project.</p>
12:45- 1:30	Networking Lunch
2:45 – 3:30	Testing changes and using data to learn about your changes <ul style="list-style-type: none"> • Tammy Fisher, Senior Director, CCI <p>Learn quick, effective ways to collect and display data as you test changes. You will spend time talking about how to develop measures and track the learning from the PDSAs you are working on in your projects.</p>
3:30- 3:50	Refection, debrief, complete evaluations <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager, CCI <p>Reflect on what you’ve learned today and complete an evaluation.</p>
3:50 – 4:00	Wrap-Up Activities: Website and Upcoming Events <ul style="list-style-type: none"> • Alexis Wielunski, Program Manager, CCI