



## [Worksheet] Learning from Our Successes and Challenges

### KP Transformation Accelerator: Mid-Atlantic Region

**Organization Name:** CCI Health & Wellness

**Project Name:** Improving Cervical Cancer Screenings

**Project Aims:**

- Increase the percentage of patients 21 to 29 years of age who had a preventive cervical cancer screening (Cytology or PAP) within the past 3 years from 78% to 85% by the end of FY18.
- Implement the CCI Health & Wellness Cervical Cancer Screening Guideline (approved July 2017)

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#### 1. What changes have you tried to help you achieve your aim?

For each change, please share whether you are still testing (change is being tested with a few patients and/or with a few providers, for example) or have implemented the change (you're doing the change most of the time with most patients and providers at the pilot site).

1. During our morning huddle, the nurse lets the provider know who needs a PAP for that day.
2. Pop-ups are put in the patient's chart for those who are due for PAPs
3. Patients are scheduled for a well-woman exam (WWE) before they leave the center if they are due for a PAP
4. Patients who come in for a BC consult will also receive a PAP if they are due for one.

#### 2. What have you learned from doing these changes?

How are patients, staff, clinicians experiencing these changes? Please give us a glimpse of the data you have collected.

If someone is coming in for a prenatal appointment and hasn't had a PAP yet, we simply inform the patient (the day before) that they are due for a PAP and that we would like to get that done as well. 90% of the time, the patient says yes, and the staff is prepared for a PAP when the patient comes in.

#### 3. What are your top 2 challenges in achieving your aim?

1. When the patient doesn't come in for her WWE and isn't reachable for scheduling.
2. When a patient has received a PAP at another location (and the result hasn't been received) and refuses to get another PAP done.

#### 4. What do you want to learn from your peers to help you reach your aim?

What processes do most nurses have in place when trying to get a patient in for a PAP or follow up with PAP results?