

# HPHP MAT

## What to do if MAT staff not available or there?

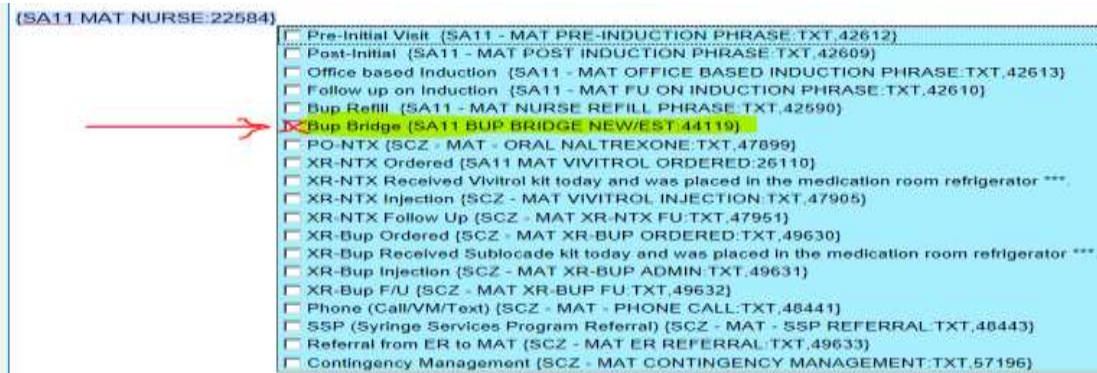
### If Angelica or Jasmine are not available:

You can always call Emeline MAT MA Cindy G first and she can tell you who is available to go over or you can call Jose, Gabriel, Adam, Marissa one of them to come over. Hopefully we have coverage if Angelica or Jasmine is out but sometimes there is none.

<b>Emeline</b>	<b>831-454-4100</b>	<b>Gabriel Tapia</b>	<b>831-331-6048</b>	
		<b>Jose Fernandez</b>	<b>831-345-9015</b>	<b>X 4454</b>
		<b>Marissa Torres</b>	<b>831-421-1033</b>	<b>X 5452</b>
		<b>Adam Echols</b>	<b>831-400-6669</b>	<b>X 5463</b>
		<b>Cindy Garibay</b>	<b>831-535-2259</b>	<b>X 4553</b>

### Any nurse at HPHP could do a bridge note and set everything up for one of the MAT prescribers and SUDCM:

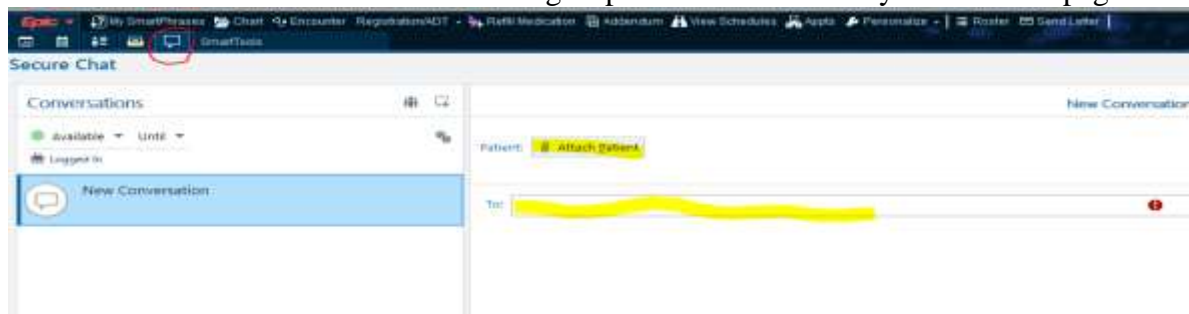
1. Nurse note will guide you through what the MAT prescriber needs documented before they can prescribe.
2. Nurse Smartphrase is .SA11MATNURSEVISIT



3. Click on BUP BRIDGE and appropriate note: New patient, Established Pt with a Crisis (not a regular occurrence), Established pt that is a chronic no show.



4. If you get the MAT prescriber to bridge you need to follow that patient if no MAT staff available.
5. Communicate to HPHP MAT Team through Epic Chat Box So everyone on same page.



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6. Schedule pt a 1 on 1 with Angelica in her Schedule. Jenny or one of the MA's can do this. Schedule pt for SMA and/or schedule pt for next MAT prescriber visit if not appropriate for SMA group.
7. Always give pt Narcan.

#### A. BRIDGING BUP FOR NEW PATIENTS, CRISIS, AND CHRONIC NO SHOWS

Bridging for new MAT patients, established patient with a crisis, and an established patient that is a chronic no show. (Bridge is defined as a temporary short duration prescription until next scheduled prescriber visit) For documentation, use the BUP Bridge in the MAT prescriber, SUDCM, MA, Nurse Smartphrases. (Appendix )

- Current MAT patients may be given a “bridge” to ensure no lapse in prescription medication coverage.
- Reasons why a patient would need a bridge by another prescriber is a missed appointment, lost prescription, prescriber illness, crisis, etc.
- SUDCM, Nurse, MAT MA should coordinate an interim or office refill visit, complete all needed steps and bridge note and consult with a prescriber for a bridge.
- Prescription is dependent on the discretion of the prescriber who would be providing the bridge.
- Nurses must complete 24-hour MAT waiver training prior to bridging new MAT patients.
- Nurses and MAT MA will coordinate with SUDCM to ensure all necessary steps are completed including BUP bridge note prior to prescription.

#### New MAT patient

1. MA check insurance and eligibility verification. Get SUDCM to do the consents, intake, labs, POCT, breathalyzer if appropriate, if short notice get SUDCM, MAT MA, or nurse to gather appropriate information for appropriate Bridge note. Make sure patient has a next scheduled MAT provider appt and intake with SUDCM. SUDCM, MAT MA, nurse should have documentation completed before approaching prescriber.
2. Consult with available prescriber or admin prescriber. Prescriber will review patients chart, CURES, POC UDS, and patient.
3. New MAT patients may be given a “bridge” to last until their first official prescriber visit. (must be within 5 days)
4. SUDCM, MAT MA, or nurse should follow patient until next appointment.
5. A New MAT patient, who receives a bridge, will be expected to attend the initial scheduled MAT prescriber appointment.

## **HPHP MAT**

### **What to do if MAT staff not available or there?**

6. If the patient is a “no-show’ they may not be eligible for a second bridge in a row and may have to wait until next available new MAT appointment.
7. For extenuating circumstances, a second bridge may be given at the prescriber’s and MAT team’s discretion.

### **Established patient with a crisis**

- Established MAT patient with a crisis is someone that has been stable and has had a slip up or a situation that is not a regular occurrence.
- Contact SUDCM, MAT MA, nurse they will check in with patient to see what is going on and will document appropriate bridge note and or one on one.
- Contact prescriber to write Rx or bridge patient to next MAT prescriber appointment. Prescriber’s discretion on POCT.

### **Established patient that is a chronic no show**

- Contact SUDCM, MAT MA, nurse. MAT staff will get POC UDS, breathalyzer if appropriate and complete a one on one with patient. The appropriate bridge note should be completed before contacting prescriber. If patient has been lost to follow up for 6 weeks, they will need to complete a new intake with a SUDCM. Can still get a bridge but should have two appointments. One with SUDCM for intake and one with prescriber.
- A patient, who receives a bridge, will be expected to attend their next scheduled MAT prescriber appointment and group/one on one with SUDCM.
- If the patient is a “no-show’ they may not be eligible for a second bridge in a row and may have to wait until next available MAT appointment or SMA.
- For extenuating circumstances, a second bridge may be given at the prescriber’s and MAT team’s discretion.

I need to make some edits on this diagram, but I lost access to it, so working with IT to get it fixed. But so you have a picture and idea of how we are doing things for bridging.

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