HITCH + HEALTH ™

The magic that connects people to transportation

Hitch Health is an innovative software product that integrates any appointment system with any ride service to seamlessly and proactively remove transportation barriers and reduce no-show rates.

hitchhealth.co

Step 1
The patient schedules a clinic appointment which is entered into the electronic health record used by the health system.
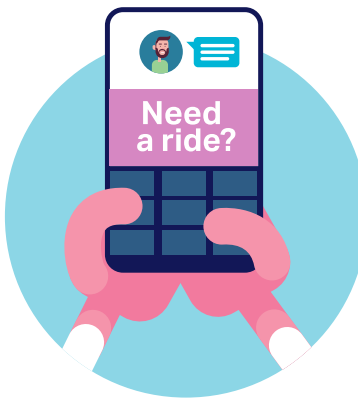
Step 2
A CSV file is automatically created daily with patient appointment data. This is automatically uploaded onto a secure server where Hitch Health software retrieves it for filtering.

Step 3
Hitch Health uses provider criteria to filter and identify appointments eligible for rides.
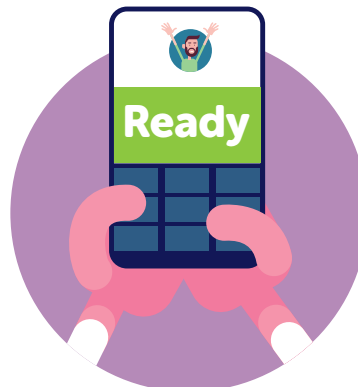
Step 4
Hitch Health proactively and automatically sends patient ride offers via SMS text when appointment data meets the criteria.

Step 5
After the patient opts in to the program and accepts the ride offer, Hitch Health will automatically dispatch the ride on the day of the appointment.

Step 6
When a patient is ready to go home they text "ready" which immediately dispatches a ride to pick them up from the clinic.